

Uttlesford survey responses about ECC ‘book-to-bin’ proposals

The survey, undertaken by Residents for Uttlesford, was conducted online, and promoted in local newspapers, between 4th and 21 February 2023. It primarily targeted residents who lived in Uttlesford. Respondents were asked if they supported or opposed the proposals, which centre in or adjacent to Uttlesford they used, their postcode, and any comments.

The responses were conclusive that Uttlesford residents do not support the ECC proposals to change the way that they use their local waste and recycling centre.

1. Do you support or oppose the proposals?

The overwhelming majority (99%) oppose the proposals.

Responses	Count	Percent
Oppose	2,727	99.06%
Support	26	0.94%
Grand Total	2,753	

2. Which is the primary waste and recycling centre that you use?

Note: since the survey was targeted at residents of Uttlesford, the Saffron Walden centre and those adjacent to Uttlesford were provided as options.

89% of respondents said that the Saffron Walden centre was the centre they used the most.

2.6% of responders said that they use a centre outside of Essex. Of those, the majority (2.62%), who generally live in the Stansted Mountfitchet area, say that they use the Bishops Stortford centre in East Herts.

Primary Centre Used	Count of Centre	Percent
Saffron Walden (ECC)	2,450	89.0%
Braintree (ECC)	213	7.7%
Bishops Stortford (Herts)	61	2.2%
Harlow (ECC)	10	0.4%
Other	9	0.3%
Chelmsford (ECC)	7	0.3%
Haverhill (Suffolk)	2	0.1%

Thriplow (Cambs)	1	0.0%
Grand Total	2,753	

3. Where do you live?

The survey was targeted at Uttlesford residents, so it is unsurprising that 97% of respondents say that they live in Uttlesford.

Row Labels	Count of Response	
Uttlesford	2,673	97%
Braintree	53	2%
South Cambs	7	0%
Harlow	5	0%
Chelmsford	3	0%
Colchester	2	0%
Tendring	1	0%
Basildon	1	0%
Epping Forest	1	0%
Grand Total	2,746	

73% of the respondents lived in the CB11 and CB10 postcodes, the majority of which include Saffron Walden.

Row Labels	Count of Response	
CB11	1173	43%
CB10	843	31%
CM62	208	8%
CM22	168	6%
CM61	106	4%

CM63	83	3%
CM74	36	1%
CM24	35	1%

4. Comments

Comments were submitted by 2,059 respondents (75%). Common themes were:

- An increase in illegal fly tipping (955)
- That there were no queues today (577) and no congestion (169) so a booking system was unnecessary (277)
- That the changes would make the service worse (30), harder to use (40), and more inconvenient (104)
- That it was the first step in a charging system (28)

Verbatim Respondent Comments

Comment	Respondent Postal Area
Risk of fly tipping	CB10
If the booking will take place - that will cause queues. If that's the case - people will start fly tipping.	CB10
I'm afraid it will lead to more 'fly tipping' and it makes access harder for people who don't use new technologies easily	CB10
Fly tipping is a major problem already.. just watch what will happen now.. Please explain what the benefits are? Apart from controlling what people wish to do.	CB10
No queues at the moment so why implement	CB10
Introducing a booking system is completely unnecessary, all I see it causing is frustration and more severely potential increase in fly tipping.	CB10
It's a silly idea, i usually go to the dump weekly cause my black bin is always full	CB10
Not everybody has internet access. I think fly tipping will increase dramatically	CB10
No	CB10

<p>It is desperately important in this time of environmental crisis to ensure that waste is properly and efficiently disposed of, recycling of all possible material is maximised, and that access to recycling centres is made as easy as possible. Having to book in advance, and possibly not being able to go to the recycling centre at the time which is most convenient, is likely to deter many people or at least cause them to put off their visit.</p> <p>We have seen this at first hand with friends and relatives in areas where booking is required: the effect of the extra hassle is a real deterrent to their use of the recycling centre.</p> <p>Introducing such additional hurdles for people using the centre will tempt more fly-tipping or inappropriate disposal. It will certainly reduce the amount of material being properly recycled, thereby increasing the waste problem overall.</p> <p>If there are problems of congestion at the centre (and quite frankly this is very rare in our experience) this could be better and more efficiently dealt with by better public information - through leaflets or website - indicating the times of day/week which are generally quieter or most busy.</p> <p>Fortunately, it appears that at present there is no intention to introduce charges to use the centre. I sincerely hope that no such charges will be proposed. Any such moves would severely hamper the collection of waste in an efficient and effective way.</p>	CB10
It works well as it is. The staff who you pay ensure this. Consider the age demographics and those elders having to book, what in the library!! ..ridiculous choice of investment... come fill the pot holes, better road infrastructure in the north of the county instead!	CB10
I've never had to queue when visiting the recycling centre.	CB10
There is no congestion and the current system works extremely well - so why bring in an unnecessary measure?	CB10
We pay for this service, so we want it to work as we require.	CB10
I have never experienced a queue at Saffron Walden, any day of the week, and it's an added hassle to have to book a time that may not be convenient. I think this will encourage many people to put items that COULD be recycled into their normal waste bin. Forward thinking? I think not.....	CB10
Our recycling centre is so well run that I don't see the need for a booking system & wonder if people will dump rubbish elsewhere.	CB10
I use the SW Recycling Centre fairly frequently and although it is often busy, I haven't experienced any problems with congestion.	CB10
More regimented approach will discourage recycling	CB10

1. The hassle of pre booking will make me more likely to put stuff that could have been recycled at the tip into a black bin instead. 2. In the past year I have NEVER had to queue to get into the tip so I see no benefit in putting in a booking system. 3. I am IT literate but not all my neighbours are. How are they supposed to pre book. This is anti the council equality and diversity principles	CB10
We have used the fantastic facility for years and never had any problems.	CB10
Not only is it a wholly unnecessary, bureaucratic waste of time it will inevitably lead to less recycling and more fly-tipping. Have these people nothing better to do with their time than dream up nonsense like this?	CB10
The cost of an employee to monitor those arriving at the tip have the correct booking is another unnecessary wage. The SW tip is ALWAYS easy to get into without congestion. The excuse given Essex rate payers should not pay the bill of out of area folk from Cambridgeshire & Suffolk using the tip. Any UDC rate payer could have a "resident of UDC with post code" on a card to place in the car windscreen so ECC workers could see if those using the tip were local. Even a small charge to get such an I.D card would be agreeable to most users. A simple solution. I am totally anti any pre-booking, it discriminates against those without computer access, phoning slots will be minimal & no doubt people will be held in a long queue. Fly tipping will increase which already costs councils money. My daughter in Hampshire have a booking service that they find inconvenient and hasn't made much difference in car numbers using the tip but there is more fly tipping. S Walden is different to Rayleigh & larger towns/cities in Essex as it's a small town & we DO NOT GET CONGESTION. Surely a fair consultation by local residents ought to carry weight in a democratic council. Do please listen to local residents & abandon the proposed booking system. If it ain't broke why fix it!!!	CB10
It works well now, and doesn't need changing. So it's not clear why ECC are spending money to put in a system that will make accessing the recycling centre far harder?	CB10
The new arrangements include presenting proof of address and booking confirmation, the checking of which will itself cause queuing and bureaucratic delay. Generally the Thaxted Road site has very little queuing outside the gate except when bins are being changed. (a procedure that will have to continue as part of normal operations)	CB10
I emphatically deplore anything that may well lead to more fly-tipping,etc.	CB10

Yes, I have never had to queue at the Centre, only use it 4 or 5 times a year, and very anxious that having to book will just encourage even more fly tipping. The staff there seem perfectly able to manage the site, and are friendly and helpful - what's the issue?? If it ain't broke, why fix it????	CB10
Fly tipping and no place to leave items if unable to get a slot	CB10
<p>I worry that people will find booking in advance cumbersome, especially for those who, like me, don't like using computer systems and may be deterred from recycling materials. The proposed system is particularly onerous for people, often elderly, who don't have ready access to a computer. Although there is a proposed phone booking system, it would require someone to decide that they want to visit the centre well in advance, and I fear that it may not always be possible to get through at a time convenient to them. This could lead to fly-tipping or people simply putting everything into the black rubbish bins for collection. Surely more administrative staff would have to be taken on, at increased cost, if the phones were to be manned efficiently. Has this been costed in, or is the proposal an attempt to save money by reducing staff at the recycling centre?</p> <p>I have used the recycling facility in Saffron Walden for many years, and have never had to queue for more than a few minutes. The staff are always friendly and helpful, direct people to the correct bins, and thus keep the visit to the recycling centre as quick as possible. It is one facility that really works as it currently operates - please don't change it. We are not Rayleigh, and we don't need to follow their system.</p>	CB10
I have been using the Thaxted Road facility for years and have only had to queue on, at the most, four occasions and then only for a few minutes. I can imagine queuing for much longer if everyone's credentials had to be checked as to whether they had arrived at the permitted time for which they had booked. It would take one of the facility custodians off their normal duties too if they had to stop and check each car. The system at the moment works perfectly, so why on earth would anyone want to change it?	CB10
This is a crazy proposal. The system works fine at the moment. Residents can schedule themselves very well without an online booking system.	CB10

<p>People will book slots and not use them. My concern is that there will be fly tipping. People will not be encouraged to recycle. If you don't have access to the internet because of age, poverty, disability then you will be disadvantaged. In leaflet handed out at the recycling centre there is no telephone number published if you do not have access to internet. Phone line will be overloaded- someone will have to be employed to man it. Weekend slots will be overwhelmed. Never a queue - only during lockdown. People will park at the retail park and access the centre on foot. Man at the centre told me it's because people from Herts, Cambs and Suffolk are using the centre- how they know this I don't know- and if so how many? I pay my Council Tax for this amenity. I do not know how we can be compared to Rayleigh- one size does not fit all.</p>	CB10
<p>There is absolutely no need for this at Saffron walden. We have never queued other than for a few minutes. Only exception was during lockdown when access was restricted. This will add additional cost to EC as presumably staff will be needed to check bookings and id.</p> <p>If people coming from afar is so much of a problem just have a proof of id check at entry, perhaps random.</p>	CB10
<p>The proposed system just adds bureaucracy & cost.</p> <p>In addition it will not encourage people to recycle at a time when we are trying to increase their recycling habits. SW site has been recently re designed & works / flows well even if on occasion there is a queue . Will cause bad feeling from users & those running centre who will have to police the use adding to their workload.</p>	CB10
<p>This is one of the most idiotic and ill considered proposals I have ever encountered. Proposal will make it harder for people to recycle and will increase fly-tipping. People are likely to book slots and then not use them - as plans change. Or, not book at all and fly tip. People will arrive early (or late) - how will that be managed - denying access to cars waiting to come in will cause traffic chaos. Most people have to use the centre at weekends as they work during the week - so the idea that the system can smooth demand/use out across the week is clearly idiotic. How exactly will people be prevented from parking nearby and walking waste in (esp as pedestrians are allowed access and do not have to book). Lastly, I have used the facility many times - always at peak periods - and never had to wait longer than a few minutes. The proposals will be counterproductive and are simply not necessary. Overall cost to the council of dealing with waste mgt/clear up is likely to increase.</p>	CB10

Will encourage fly tipping I am not in the position to know if and when I require to dump waste	CB10
I have never had to queue longer than 5 minutes, even on a weekend.	CB10
This is a truly idiotic proposal.	CB10
To encourage a desired behaviour it is vital to make it easy. A booking system means that people who might just have dropped their rubbish off at the centre will be put off, and instead tempted to put small electrical goods, leads, plugs, etc into black bag waste. This will reduce recycling and increase the volume of heavy metals etc going into landfill, the direct opposite of what is needed.	CB10
Having used the Saffron Walden site for around 30 years I find it hard to remember when there was ever a serious queue and long delays. I fear for the increase in fly tipping especially from those who do not have the means to book.	CB10
The current system works perfectly. The new system will be inconvenient for residents and likely to lead to more fly-tipping.	CB10
Yes. I'm strongly opposed to the proposal. The tip at Saffron Walden is very well run and there are never any issues with waiting or overcrowding. Why interfere with this? Is the eventual plan to have the tip open just a few days a week as has happened in Bishop's Stortford and to make those lovely men who work there redundant? Also going to the tip is a spontaneous act on the whole and having to make an appointment will encourage people to overuse their bins or to fly tip. Our local tip is something to be proud of. Change will inevitably be for the worse whatever EEC or people in Rayleigh might say.'	CB10
Someone will have to be paid for the booking system. There will be queues for bookings to be checked at the entrance. I have never had to queue to take my rubbish. There are always spaces for the car. Bookings will encourage massive fly tipping. Farmers, landowners etc. and local councils will no doubt have to pick up the cost . It is yet more useless time wasting, money wasting, authoritarian bureaucracy that serves no ones best interests.	CB10
More online processing. Creates useless work. Agree with R4U's point about fly tipping.	CB10
Absolutely no need to apply these restrictions, site is very efficient and working well	CB10

<p>Throwing something away is normally 'spur of the moment' or "I'll take it to the dump after work" - whatever the reason the journey is a chore.</p> <p>When you arrive, if there is a queue, it's a queue - Brits like to queue - you have a feeling of togetherness, a group of people doing the same thing - getting rid of unwanted items.</p> <p>At the S/W centre there is a large white board - that, a few years ago, displayed the locations of various receptacles - a quick glance at this board and you knew where to park - empty your vehicle of your waste and vacate the site in quick time - simples. But then some bright spark (probably from ECC) decided to remove labels, health and safety and standing on a ladder? - so the large board is still there but devoid of any information. The user has to find their own way - slow time.</p> <p>Now to add to this pleasure trip, the probability of having to book in advance and be told when you can arrive. Call Edward de Bono.</p>	CB10
<p>I live in a very small house with small courtyard and no outside storage area. I often have a build up of waste that needs taking away immediately. Having to book a slot that likely won't be available when I am available is going to cause build up of waste in my home.</p> <p>I am a heavy user of the SW recycling centre and other than during Covid when an unusually high number of people were using the facility, there is barely ever a queue, so what is exactly is the need for the booking system for domestic users now?</p>	CB10
<p>How on earth is having a booking system, making things easier. Most visits to the tip are done on a spontaneous basis. This is just adding yet another layer of bureaucracy to what should be a simple job. Further, it will encourage fly-tipping.</p>	CB10
<p>Making a trip to the local civic amenity site is always done on a ad hoc basis so having to book will be very inconvenient and will likely put people off from following the correct procedure, this may lead to some disposing of their waste inappropriately or illegally. From my experience there is rarely a que to enter the Saffron Walden site, if there is a que it quickly reduces because a trip to the site is usually completed within 5 mins.</p>	CB10
<p>The only time there has been any issues at this site was during the lockdown period, all other times it runs well I use it regularly and never witnessed a traffic problem. A booking system is not necessary and will only lead to more flytipping.</p>	CB10
<p>Where is the evidence that the site was congested? I have never seen this.</p>	CB10

Locally there are no real congestion issues. A booking system is unnecessary and inconvenient. It stands to reason the '15% reduction in waste' didn't just disappear - chances are it was fly-tipped by those who couldn't be bothered to book. Protecting the environment should be Essex County Council's priority and residents should be able to trust them not to jeopardise that by introducing anything that increases pollution. Waste and recycling centres need to be accessible and the public encouraged to use them. What's next? We'll be charged to use them?	CB10
Generating a problem where there is none. Will lead to less recycling and more recyclable material going into black bags, more flytipping which will lead to further costs and detriment to the environment. A classic error in common sense.	CB10
Not needed	CB10
Having to make numerous bookings for a large load is ridiculous. My car is too small sometimes for just one trip	CB10
Why? It's never over crowded ??? Run amazingly well as it is. Also I work full time and look after elderly parent where will I get the time to book a slot on line ? I pop in whilst heading other places take 2 seconds and gone. This isn't working smarter is it?	CB10
I have never found a problem with wait times at the centre - usually straight in and out, have only had to queue (a short time) on occasional visits such as Christmas period. I visit the centre spontaneously, it's not an activity I plan. The system currently works well, the staff so helpful - why change something that works perfectly?	CB10
This proposal is completely unnecessary as there is no congestion at my local recycling centre. The need for staff to check bookings will actually create congestion where there was none before. It will deter recycling, when what we really need to do is increase it. It is also likely to lead to increased fly tipping and to disposal of items such as batteries, paint and small electrical appliances in household waste.	CB10
I've never experienced congestion at Saffron Walden recycling centre so can see no need for a booking system	CB10

1. It is discriminatory for an online system to be used when the majority of elderly people who make use of the tip are arguably not expert users of computers. 2. It is illogical to use a booking system for something which people need on an ad hoc basis following often changeable weather conditions. 3. Fly tipping will no doubt be hugely increased by this new system. 4. To avoid industrial use of the tip it may be possible to charge larger vehicles or make a barrier lower.	CB10
Simply a device to reduce ECC's recycling costs	CB10
The current system works perfectly well. Why change it and make it more difficult and awkward	CB10
Important and valid objections as follows - current situation works perfectly well, absolutely no upside for this change - just downside - I have never experienced a queue, it will result in fly tipping etc. Also, and fundamentally, ECC should explain why they believe this proposed action is in fact lawful. Does ECC have a mandate? I would not have voted for my Councillor if he had stood for this when he was asking for my vote. The Councillors who have voted for this should be named so that next time round we vote them out if this goes through.	CB10
I have never experienced a queue at the recycling site and go there often more than once per week. I have no bins hence I usually go with one recycling bag only. As I never know when a bag is full it is not easy to predict when to go and if site was fully booked I have no storage area for the refuse bag attracting vermin to the area. It currently is such an easy site to use and the introduction of a booking system will make it so much more difficult.	CB10
I feel that making people book will lead to more fly tipping, the current system appears to work very well. The only time that there have been delays was when there was social distancing.	CB10

<p>Apart from when we were in Covid lockdown I have never needed to queue more than a couple of minutes at the recycling centre and even this is a rare occurrence. I have never witnessed any aggression or heard adverse comments about waiting time. The siting of the recycling centre means there are never car queuing issues causing traffic problems. An increase in flytipping is inevitable and the volume of recycled waste collected will go down. People not using slots they have booked will reduce the amount of effective use time at the tip - it will become sub-optimal. I realise these comments are not backed up with any data but I'm not the one implementing the change. Where are EEC's numbers supporting their decision and justifying the change? I have seen no business case stating average or maximum wait times or queue lengths and the cost impact of these on customers. I have seen no evidence of how the situation will improve for customers after the change - I can only see adverse impact. Have they considered the cost to EEC of collecting more fly tipped waste and the effect on the environment? There is also the non-financial impact or inconvenience factor to be considered. The first rule of implementing any change is to define the problem and provide a cost benefit of the proposed change. I have seen none of this. This is a one size fits all solution looking for a problem which isn't there in Saffron Walden. I have spoken to residents in other areas eg Braintree and they too see no benefit in this change. The system works perfectly well as it is and is a first class service for local residents why ruin it?</p>	CB10
<ol style="list-style-type: none"> 1. There is never any significant congestion at the Saffron Walden site 2. The requirement to produce evidence of address each time you use the site is either a bureaucratic nonsense or an attempt to restrict the use of the sit to Essex residents only. 3. Residents without access to a website or ability to use one will be significantly affected. 4. ECC should be attempting to maximise recycling not making it more difficulty. 	CB10
<p>People will put unsuitable items of rubbish in their household bins, such as used oil, paint, solvents, heavy materials etc and expect the UDC bin men to take them. This is a further example of reducing services and expecting the local council to pick up the cost.</p>	CB10
<p>Implementing the booking system will reduce the incentive to recycle and make us put more waste into the regular household collection.</p>	CB10
<p>There have never been any problems with queues etc using this facility. It has always worked well. Introducing a booking system is likely to encourage fly tipping.</p>	CB10
<p>I have not seen queuing during the week.</p>	CB10

Inevitable increases of fly tipping and exclusion of non online citizens	CB10
To be able to be spontaneous about when to go to the centre and not pre-plan is invaluable when life is unpredictable, the weather is unpredictable and having the stress of having to be at the centre at a definite time would be very stressful. The system's worked all these years and the wait times are never that long and enable you to pause and take a breath in the busy day	CB10
We already pay for the recycling centre through Council Tax. The proposal is another demonstration of Uttlesford Council's determination to over-govern, employ more Council Employees to implement and oversee the project. But, why worry? we can cover the cost of the increased bureaucracy by increasing Council Tax. Perhaps it's time we had a cull of the Chief Executive and his cohort in favour of employing people who believe in serving the populace and making life less burdensome for those who pay their salaries and benefits!	CB10
Resulting increase in fly tipping	CB10
No consultation with council tax payers by ECC	CB10
Totally against this proposal, there's no issues with the current way the sites are run. This proposal will only incur more widespread fly tipping in SW, totally unnecessary. Why not concentrate on fixing and repairing the many horrendous potholes around the area instead!	CB10
Definitely not necessary to introduce this in Uttlesford. Ridiculous idea. No congestion and no issues at all.	CB10
With only kerb side parking I can only load my car if there is a parking space. So booking a place is going to make it more difficult	CB10
The imposition of a booking system will deter me from recycling because of the extra steps involved. My need for recycling will not reduce so the recycling may end up in landfill. Further, there is no need for a queuing system at Saffron Walden as I have only rarely had to queue to enter the site and then never for more than 5 minutes	CB10
It seems to be solving a problem that doesn't exist	CB10
It relies upon access to the internet. It stops spontaneous visits	CB10
Never had to queue. Booking online only possibly necessary at weekends	CB10
Apart from in lockdown I have never experienced congestion at the recycling facility. This booking system will lead to more fly tipping and bonfires and the associated environmental damage.	CB10

I've never seen congestion at Saffron Walden except once during covid lock down. I fail to see how implementing a restrictive 15min window booked on the day prior can reduce congestion. It will either encourage flytipping and/or increase queues as people inevitably turn up earlier to avoid missing their precious slot.	CB10
Ridiculous idea that will cause greater expense at ECC and will discourage people from recycling and may mean more fly-tipping or dumping everything in black bin. Rarely too busy at Saffron Walden	CB10
Introduction of an unnecessary level of bureaucracy with no benefit to users. In addition I have concerns regarding reduced use of the centre with the new system and consequent increase in land fill and fly tipping. We already have occasional dumping of rubbish on the verges between Great Chesterford and Ickleton.	CB10
Before reaching such an inconvenient solution I feel that ECC have not taken sufficient steps to encourage people to use the service outside peak times when possible. better still - could they be encouraged to produce a real-time online report of how busy the service is - like many other facilities do - to let people know if they will be contributing to a long queue - they could then reschedule their trip if possible. This would take advantage of the goodwill and co-operation of the public which would be a more civilised and adult solution to the problem and which would not penalise those without any online access (however few those are)	CB10
Congestion is not apparent at the Saffron Walden centre. One wonders if the proposed allotted time of 15 mins per slot would reduce the throughput and therefore deny many an opportunity to utilise the facility. A lower throughput, the hassle of an appointment system and perhaps a lack of available appointments will combine to drive people to dispose of their rubbish by other means, leading to more fly tipping. In turn this will lead to more expenses for landowners or Authorities and more spoiling of the landscape.	CB10
I am wholeheartedly against this proposal. It is unnecessary, creates hardship for the elderly who have to use a computer. Originally there was a telephone no mentioned to book by. Is that going to be available?. There have never been any ques even during the pandemic. This is undemocratic and a definite vote looser	CB10
To only have a booking system at known busy periods such as Christmas and New year.	CB10
From my point of view there are no major issues at present. I fear making it more difficult will reduce the amount of recycling and encourage flytipping.	CB10

The day in advance notice proposed is simply unnecessary with 21st century software. We live busy lives and this system will reduce recycling rates costing Council Tax payers more as we have to pay for more landfill.	CB10
I have never had an issue with accessing the recycling centre in Saffron Walden. The Staff have always been helpful and accommodating. I think a booking system will cause people to fly tip more and we'll have a worse situation to deal with.	CB10
If the intention is to reduce queue time then this is unnecessary. I have never faced an unacceptably long queue. I suspect ECC want to save money by making it harder for people to go. In the long run this may lead to more fly tipping or waste being stored on properties and becoming a public health hazard.	CB10
I just can't see it is needed. There's almost never a queue. Perhaps it might just be needed on bank holiday weekends. Overkill which will just push the problem elsewhere.	CB10
Never queues there. Not needed.	CB10
Fly tipping is going to be a problem also the employees at the dump could be more helpful	CB10
Saffron Walden doesn't need any interference it is highly efficient and run by a great team	CB10
I have never encountered any queue of significance at Saffron Walden recycling centre. It is extremely well run by the staff as it is. The idea that in 2023 placing barriers in front of efforts to recycle are being considered is disgraceful.	CB10
The recycling centre works perfectly well as it is. It makes no sense to reduce the number of people wishing to recycle waste. Any restriction through a booking system would lead to fly tipping negating any potential cost saving.	CB10
I have a Blue Badge but I don't think it is fair to give Blue Badge users preference over others. I need it very much and am grateful to have it, but access should be fair for all.	CB10
It will encourage flytipping	CB10
There may be Essex centres with queuing issues but Saffron Walden isn't one. Overall I think this will encourage fly tipping.	CB10
This could encourage people to overfill their cars to a dangerous level just because they only have a single slot booked for the day and they cannot add another as the booking system is closed for same day bookings. This is particularly true in the summer when people are trying to clear green waste which has an unknown size before people start cutting things back.	CB10

We have never had to queue to get into recycling centre which is run extremely well. This will only lead to fly-tipping or people putting rubbish into wheelie bins .	CB10
This isn't solving any problems only making them. If there's a queue I am half expecting it.	CB10
Garden or house clear ups are completely random according to weather or inclination and therefore a trip to the recycling centre cannot be foreseen or pre-booked.	CB10
The booking system is totally impractical and will increase fly tipping/black bin use of materials which can be recycled. As a working family we often go to the centre off the back of other visits in town which makes it difficult to decide on a 15 minute slot!	CB10
I have used the recycling centre for many years and have never had to queue. I think the concept of pre- booking is unnecessary and will deter many people from disposing of their rubbish responsibly. I should also like to add it is pleasure to use such a well managed site with very helpful staff. I do hope the pre-booking decision is overturned promptly.	CB10
No problems the way it is.	CB10
It seems like a first step before charging for a visit to the tip, as happens in some other areas.	CB10
I think it will lead to a reduction in people using the recycling centre and will increase flytipping and people putting things in landfill. It is such a ridiculous idea as congestion is not an issue. I drive in straight away whenever I visit but I would prefer to queue than have to book!	CB10
Encouraging fly tipping	CB10
It's going to discourage people recycling, we don't need to make it harder. I work in a neighbouring county council and know there are no reasons for this.	CB10
Totally ridiculous idea which will lead to increased fly tipping in the area.	CB10
Not needed as never busy. Will increase fly tipping.	CB10
Never had to queue. Will only encourage fly tipping.	CB10
This will only encourage fly tipping	CB10
Never had a problem with queuing , this will only create more fly tipping	CB10

<p>The only two times I ever, encountered queues at the Thaxted Road recycling centre were when wre restrictions imposed during the Covid-19 pandemic. The site had set up marked bays with a 2 meter gap between, which reduced the number of vehicles able to park up at one time. They also intorduced a "one person per vehicle" rule while at the same time not allowing the staff to assist anyone. I believe those are still in play.</p> <p>I also wonder if a 15 minunte time slot may be enough, especially for some elderly people.</p> <p>And what happens if you're a few minutes late? Do you miss your slot? Or overrun the 15 minutes? Do you get banned?</p> <p>If I need to dispose of garden or household waste that won't go in the kerbside bins, I usually plan my trip to to the recycling centre on a day when I want to do other things in town, so just the one car journey, and I usually do that on a day when it's not raining or in other adverse weather, so might decide to go on a diffent day to the one I originally intended. That's not possible if you have to pre-book a slot.</p>	CB10
<p>Either way you've used discrimination for months as I use a van for personal use. Hopefully fly tipping increases in the area.</p>	CB10
<p>We've never had to queue to gain access to the recycling centre . Making an appointment for a short window would cause unnecessary stress because of hold ups in traffic due to endless road works and building construction . This would encourage fly tipping . Please sort out problems where there are problems and stop creating inconveniences for those of us living in this area</p>	CB10
<p>Fly tipping will inevitably increase as people will find the booking system inconvenient, will be unable to book when they want it but will still want to be "rid" of their rubbish. Litter around the area has notably increased in the past few years even without restrictions at the recycling centre. Also, what will happen for people that don't have access to the booking system? What will happen to people who turn up without an appointment? What will happen if I book a timeslot but am held up on the way and arrive late? I do not need to use the centre often, but this would put me off coming at all and I am more likely to increase the amount I put into my household waste rather than take items to the recycling centre.</p>	CB10

<p>We have never had to queue or wait to get into our local Saffron Walden tip even at the weekend. The survey of other busier sites has no relevance to what should happen here. I can only see that by restricting access to the tip people will be more tempted to dispose of rubbish illegally and it will not be responsibly handled and recycled.</p> <p>Older residents will possibly be disadvantaged by an online booking scheme and therefore be less able to make use of the facility. This is a poorly thought out plan and not good use of my council tax payments.</p>	CB10
<p>Saffron Walden Recycling Centre is the most straight forward centre to use. There is clear signage, plenty of space for multiple cars and staff are always on hand to help. There's rarely any queuing and it would be a shame to try to change a system which currently is working well.</p>	CB10
<p>1. We very rarely have to queue. 2. Our visits take on average no longer than 5 minutes, occasionally 10 mins so a booking system with 15 minute slots will inevitably CAUSE a decrease in the number of users able to visit (or is that the idea?) 3. One has to book no later than the day before a visit - how many people ALWAYS plan their visits in advance? Most people will be like me - look at the weather, how I feel - Can I face gardening today?, how much time I have available on the day etc? 4. I don't know until I pack the car if it will all fit in for one trip or two - certainly not at least 24 hours in advance! Sometimes, if the gardening is going well or we have help, we might need several visits to the tip - I don't want the garden cuttings etc sitting around decomposing until the next weekend when I might have been able to get a weekend slot. The hours are too short at the tip for me to visit during the week. 5. How far in advance can a booking be made? Will all the weekend slots get booked up weeks in advance? Can one make multiple bookings in the way one can make repeated visits at the moment?</p> <p>Whatever the stated aims for this 'trial' booking system, the convenience of the customer (whose council tax pay for this service and the 'genius' who came up with this ill considered scheme) has definitely not been considered. There no benefits for the customer; perhaps ECC would come clean about the real benefits (ie to them)? I would really like an answer to these questions from ECC as would many other users too.</p>	CB10
<p>This will discourage recycling. It will certainly discourage me. It will mean extra journeys by car as people will not be able to drop in whilst shopping etc. I have never seen any congestion at the site.</p>	CB10

Using the recycling centre is convenient and efficient currently. This new system will not be. Furthermore I don't know how my 90 year old father will cope. He can't do online and can't cope with multiple phone menu options. He can just drive to the tip when needed though.	CB10
I go there quite often and have never had to queue	CB10
Booking at Saffron Walden dump unnecessary and pointless exercise. Inconvenient and will only lead to more work for refuse collectors and more fly tipping.	CB10
Restricting access freely will lead to more fly tipping, bonfires and inappropriate disposal which will cost more in the long I can't understand how you can predict in advance when you need to go to the site to dispose stuff	CB10
The system works well at present, i have never queued only during Covid times. The ease of access to the centre when it is needed means the public do not need to store waste at home which unfortunately would lead to bacterial decomposition with the potential encourage vermin in residential areas, then becoming an environmental health issue!! Surely it will also lead to disposal of waste in other areas such as flying tipping and bonfires etc.	CB10
<ul style="list-style-type: none"> * In over 30 years in Saffron Walden, I have only had to queue about 3 times - only briefly. * Mobile booking is only good if you have a mobile phone - many older residents don't. * Or go on line? Not difficult...if you know how! * The new A6 entry handout doesn't include a landline telephone number. *The excellent staff there confirm there is no good reason to change the current system. * The new constraints will only encourage fly-tipping to increase - already a scourge. * Phone booking ahead...but only Monday - Friday? * Proof of address? Will a passport be acceptable? * Malcolm Buckley wants to 'improve the customer experience'. Good, cancel the whole plan! 	CB10
Increases costs by admin/checking requirement. Difficult for some with booking process. No evidence of need in this area, all anecdotal evidence states the proposal is unnecessary.	CB10

<p>I have never seen congestion on weekdays, and though it can be busy at the weekends, there is rarely more than a few minutes wait for a parking space. This proposal sounds to address a non-existent problem.</p> <p>If ECC think there is a case for a booking system, they must articulate it in terms of either safety or user convenience and back it up with data. A FOI request would force them to disclose the data on which they think this proposal is justified.</p>	CB10
It's rarely busy enough to warrant and sounds like a precursor to some new stealth charge coming in.	CB10
Completely unnecessary change	CB10
ECC proving once again they are incapable of providing services to those who pay their wages and are hell bent on working against the people. It is beyond short sighted and will result in unprecedented flytipping which will cost the taxpayer more. It will not incentivise anyone to keep any outdoor spaces at their homes clean and clear resulting in more deterioration of towns and villages than we see currently.	CB10
It will massively increase fly tipping etc. Also think we should get this service hassle free in view of the amount of money we pay	CB10
It seems counterproductive to make it harder for people to recycle their waste, and at clear odds with the stated aims of both UDC and ECC.	CB10
My fear is that the next step will be to start charging. Apart from the inconvenience of having to book it seems unnecessary as the dump is very rarely that busy.	CB10
Yes it will encourage fly tipping	CB10
<p>As an active recycler of items, not being able to book on the day would not helpful. I don't always know when I'll have time or when I'll complete the job at home such that I'll need to visit.</p> <p>Also Currently, saying I can't bring my Landrover 90 because it's a 'commercial vehicle' and so I have to book 2 days in advance, but I can bring my discovery (which is bigger and I can get more stuff in) is nuts. Saying it's to reduce time is not true. I understand booking for commercial organisations. Trade waste should be paid for.</p> <p>If you make a booking system for all vehicles, I will see all the lay-bys near me (as I live in the country) will be filled by flytippers, which I would then have bring to you in my private vehicle because nobody from the council will collect it.</p>	CB10

Wise words, "If it ain't broke don't fix it."	CB10
So typical, if it works, change it, or should I say, leave alone! It will increase car journeys, more pollution. Perhaps councillors should consult the general public before making such idiotic decisions.	CB10
The current system works well, I have been using this for over 30 years and only had to queue during COVID. There is no reason for this.	CB10
A booking system for recycling will absolutely reduce recycling, which is counterproductive.	CB10
Waste doesn't just 'not exist' because somebody says so. It will go somewhere and that somewhere will be undesirable to residents - which is why we (anybody anywhere) have devised community recycling centres. That's what is considered the best solution. Proposing restricting it to achieve a 13% reduction demonstrates a lack of understanding. That view coming from ECC shows me they need to be replaced by a company who truly understands these things.	CB10
Over the years what used to be called "The Dump" now the Recycling Centre has been much improved and functions very well so why introduce a booking system? I believe a booking system will have two negative effects: 1) Longer queues as customers have to have their details checked. 2) Increase in fly-tipping as people avoid the booking system and make their own arrangements. When the booking system is introduced on 13/03/22 a system already exists for number plate recognition which could be linked to the registered owner's address if the concern is people from outside of Uttlesford using these facilities.	CB10
A time slot would be difficult to stick to as traffic in Saffron Walden can be extremely variable with frequent long delays, which might result in a wasted journey. Also, preparing to go to the tip can be time consuming, so it is convenient to make multiple trips on the same day. Also, booking in advance takes no account of the weather, which is often a driving force for going to the tip in the first place, as clearing rubbish or garden waste is often spontaneous when circumstances permit. The figures quoted about the trial suggest that people are being deterred from using the tip, which rather goes against the drive for more recycling and the claims that a booking system will be beneficial to the 'consumer'. We have been using the tip for many years without problems. If it ain't broke..... don't 'fix' it !	CB10

I don't mind queuing at the busier times, such as bank holidays. Even at those times the queuing is minimal. With the new system, having to book a time slot, I will be likely to book one, thinking I might do some gardening the following day, get called out to work, not end up doing gardening and leaving the booked slot unused. Totally unnecessary nanny state bureaucracy in my opinion.	CB10
The usual, not everybody can access online booking. I can but it's still a pain to be restricted and committed to a specific time in any day. It's just another way for bureaucrats to control us. It's depressing.	CB10
This will effectively prohibit access and choice to many residents entitled to use the service. Increased flytipping and decreased recycling will be the inevitable result	CB10
I for one do not have a mobile phone to show booking info , and I suspect a lot o& older people do not either. For one thing, I need to go at least once every few weeks with gard3n waste , I cannot afford yo7 to collect it ...I have good days and bad days, If I book a slot then I can't go it is wasted 8 need to do the run when I am up to it.....the time I have ever ever in my life had to queue at the centre is during covid which was expected ...this is an absolutely ridiculous step to take no consideration for elderly people what so ever ...I must go t9 the centre twenty times a year at least , this is so inconvenient it's unreal ...	CB10
Inconvenient for all to have to book. It works well as it is why change it. It will encourage fly tipping	CB10
Another bureaucratic control with more money spent unnecessary expenditure. I am a regular user of the centre and have not experienced any problems.	CB10
There's nothing wrong with the way it is , people will burn more rubbish at home, more fly tipping, more rat's everywhere, absolutely pathetic idea!!	CB10
I've never had any problems with long queues and it has always been efficient as is. Booking probably won't work as most people do not diarise clearing out - it is usually a spur of the moment job and you want to get rid of your items quickly and efficiently. I think people will be tempted to fly tip if the booking system comes into play.	CB10
There has not been a problem with congestion at Saffron Walden tip when I have gone there. I am also concerned that less rubbish will be recycled	CB10

<p>Have lived in Walden all my life, have never, ever, experienced any problems with getting in or out of it.</p> <p>To do this, is a ridiculous idea. Obviously the decision has been made by someone who doesn't live in the town.</p> <p>I'd suggest spending more time fixing the roads, which would be more at home in Lebanon.</p>	CB10
<p>This is the opposite of customer friendly. We have an excellent centre with helpful staff and being able to 'pop in' as required works well.</p> <p>In Saffron Walden's case this booking idea is of minimal, if any benefit. While summer weekends can be busy there are rarely queuing issues</p> <p>Some jobs such as hedge trimming I decide on the day. I don't want to be forced to plan ahead for a tip run, nor do I want all the trimmings lying around till a next day slot becomes free</p> <p>I have a small car so when trimming my hedge I need to make two trips with the cuttings which I can't fit into a 15 minute window and it is not clear on how same day repeat bookings will operate on the system</p> <p>They say this is a 'trial'. Surely the Rayleigh site was the trial and this is the roll out. Is it really likely that ECC will ask for comments after the 'trial' ? If they do it is likely to be an overall survey result, rather than site specific so once it is in place it is a fait accompli!</p> <p>I can understand there may well be sites where there is an issue that needs to be sorted but in our particular case this is a solution looking for a problem. Given the depth of local feeling on this ECC could actually gain some brownie points by listening and not using a blanket approach</p> <p>PS. If it does go ahead can I suggest we all use our tip waste to fill in the ever growing number of potholes!</p>	CB10
<p>I have no faith, any more, that my rubbish won't end up abroad or dumped at sea. We should be organising rubbish more effectively, here, at home in the UK and reusing all of it to create products or energy to sell to at least cover the costs of recycling.</p>	CB10
<p>It's ridiculous the only time I had to queue was in between lockdowns along with many others but I stress that was only for a few minutes . Then I could understand but this booking in system is crazy who thought it was a good idea wants to spend a few days at the recycling centre and see how it copes as it is</p>	CB10

Have not found the recycling centre to be congested so this does not seem to be evidence based	CB10
There isn't a problem with queuing at this site. If people have to book a set time and then something happens to make them miss it and then they are not allowed in to dispose of their waste an hour later or so, it will most likely get dumped in the countryside or go to landfill. I have elderly parents who do not use technology so I would think there are a lot of people in this situation. The nature of using this amenity is that sometimes it's weather dependent and you can't plan that far ahead to know when you are likely to need to use it. Such a bad idea.	CB10
Queuing isn't usually a problem in Saffron Walden. Seems an unnecessary layer of bureaucracy.	CB10
Residents will increase what is put into their Bins costing collection service more to dispose of rubbish collected will add to more rubbish being left on side of road. When cars could no longer be strapped lots of vehicles across Essex were set fire and left on roadside. Our local centre has never had a problem with access, it has run smoothly even over the two years of covid. Plus the additional cost of employing a staff member or members to manage the system plus the computer program itself. Don't try and fix something that is not broken	CB10
Why are you changing a system that works perfectly well as it is?	CB10
I have never experienced any queues at this recycling centre, It is well run and I think the proposal for booking a slot would increase fly tipping and cut recycling	CB10
The proposal adds unnecessary complexity for the public and also I should imagine cost. It's totally not necessary. The team at the saffron walden do a great job of it starts to get very busy - which happens only a couple of times a year from my experience.	CB10
Since the COVID restrictions were lifted, I have never experienced delays or congestion at the Saffron Walden site. A booking system is totally unnecessary.	CB10
Risk of increased fly tipping. Disputes at entrance as people arrive without booking - pressure on UDC staff, congestion. Walk-ins causing parking issues on adjoining roads.	CB10
I struggle to have consistent access to park my car by my house such that planning in advance when i can load it up. Often see a chance and have to do it then	CB10

<p>As I don't have a car, I rely on visiting friends to take objects to the recycling centre. so it depends on people's other commitments, and even if I know the date of their visit, I don't know if they will have time on that particular visit to take things to the recycling centre - nor whether they will have space in their car.</p> <p>I cant plan ahead - but really, even when I did have a car, I didn't know a day ahead whether I would have time to do that or any other errand in a particular time-slot. it seems utterly silly to make it more difficult rather than easier for people to take stuff to the recycling centre.</p> <p>and anyway, apart from some summer weekends perhaps, at saffron walden there are rarely queues long enough to be inconvenient. so why make it more difficult?</p> <p>I am surely not the only elderly person who is flummoxed by electronic booking systems. it is just so disabling to find that yet another service has gone behind an electronic access-wall.</p>	CB10
<p>I am old with a variable health pattern but still drive when I can. I'm very keen on recycling, up-cycling and anything else to help the dismal state of our environment and am grateful for our local facility. However, I would be reluctant to visit if I need to book and am not well enough to take the slot. I would probably put my otherwise recyclable stuff like textiles, light bulbs, small broken electrical things or broken china into my roadside black bin collections.... Lots of other concerns... is this part of 'managed decline' like more potholey roads? Will ECC recompense us for the demolished unused chemical plant? Can we with-hold a portion of our Council Tax paid to them? UCC do their best with the pittance they are allowed. Has anyone done research into the rise if any of fly-tipping around Raleigh? Of course I could pack a wheelbarrow and park in Aldi's and wheel my stuff in... ps I have noticed that there are fewer helpers on the site...</p>	CB10
<p>With a small car, if I need to do two or three runs that's several bookings to do. What a waste of my time. Why not just implement the system for busy sites at peak times and leave the rest of us alone.</p>	CB10

<p>Likely to reduce recycling.</p> <p>Likely to increase journeys (hence pollution and greenhouse gas emissions) as it will be less easy to combine trip to recycling centre with a shopping trip to Knight Park. I am sure this will be contrary to other ECC policies, though I haven't checked.</p> <p>Discrimination against residents who are not internet users, which is disproportionately the disabled and elderly [https://digital.nhs.uk/about-nhs-digital/corporate-information-and-documents/digital-inclusion/what-digital-inclusion-is]</p>	CB10
I have never encountered a problem at Saffron Walden Recycling Centre also, also I am sure it will lead to an increase in fly-tipping.	CB10
<p>With mobility challenges, I cannot be sure in advance when I'd be able to take garden rubbish to the dump. Inclement weather cannot be foreseen and is another factor for me.</p> <p>(I do not want a green bin collection and strive to physically achieve what I can.)</p> <p>From experience, I know when it is usually quiet at the dump and can go when it suits me. The current system works successfully for users, whose comfort should be the council's priority.</p> <p>(If the ECC has money to spend before April.....Food Banks? Potholes? Warm Hubs? Youth Services? The list is endless.)</p>	CB10
Whether there is a need for booking at weekends or busy times/locations I don't know but it would certainly make our recycling harder and more of a headache/chore to have to book and go at specific times rather than just drop in. It would mean extra car journeys/fuel/pollution rather than doubling up by going when we happen to be out that way.	CB10
The current system works perfectly well; usually zero waiting time which promotes correct recycling of items (leaving less for general kerbside collection waste)	CB10
It will lead to more fly tipping in countryside, unsuitable items put in household bins and rubbish dumped in nearby retail park or at gates of dump. Crazy idea.	CB10
It is wholly not required for this site - which is managed extremely well by the current staff!! A booking system will, more than likely, restrict the use of the facility to those familiar with computerised systems and will DEFINITELY promote flytipping further!	CB10
I just feel that having to book for the recycling facility is totally unnecessary - there is very seldom a queue and if there is - it moves quickly. There is a risk of more fly tipping and people using their black bins instead of booking an appointment on line. Saffron Walden is not comparable to Rayleigh.	CB10

There are no queues, the depot runs very well. Don't try to fix what isn't broke.	CB10
If I'm popping to Aldi and have something like recently I had some broken digital weighing scales which I recycled at the centre. If I had to book I think I'd have just chucked them in the bin with my household waste.	CB10
<p>Most trips to the recycling centre are decided on the time and date a project is finished (the time of which can't usually be known ahead of time).</p> <p>Another major issue is that fly tipping will go through the roof in the area. When people can't dispose of there rubbish it will end up being dumped in and around the town.</p> <p>I haven't seen queues since the Covid restrictions were lifted so the argument about reliving traffic queueing is a moot point.</p> <p>In my opinion the proposed booking system will be a disaster for everyone.</p>	CB10
There are rarely long queues at the recycling centre, I can't remember the last time I waited behind more than 2 or 3 cars and often we drive straight in. It's a totally unnecessary system which is inconvenient to users (how often do people really plan in advance what day/time they will want to dispose of their rubbish/recycle items?!). Also the one booking per day/ week is unreasonable and impractical - quite often we will go weeks without using the site, but then after e.g. a busy day/weekend of clearing the garden we might go 2 or 3 times. I definitely use the site fewer than 52 times per year but not spread out evenly like that.	CB10
The older people do not have pcs to book online	CB10
Never any queues when I have used it. I use it a lot. Quite often on the spur of the moment. To schedule a time is extremely inconvenient. It is an extremely well managed and safe facility. A booking system could lead to an increase in fly tipping, which has already reached unacceptable levels.	CB10
It works well as it is. Have never had issues with queuing. Having to book and needing to turn up at specific time will make it frustrating, more unmanageable for residents and encourage fly tipping.	CB10
If you bring in a booking system, fly tipping will increase. There are times when a short notice need to use the centre come up. The booking system in that circumstance is the same thing as refusing the short notice need. Which will resolve itself in fly tipping.	CB10

It will create confusion and difficulties for the elderly. Needing proof of address and being checked in is more likely to cause queues than solve them.	CB10
Excellent center	CB10
Life is hectic & sometimes you have to have a large clearout. This may involve several trips. I try to always go at quiet times for town traffic as I have to go across town.	CB10
As a retired person I use site during week and have never experienced any difficulty in getting in and sometime I am the only one there. Has EEC given an estimate of additional cost for putting this process in place and will it impact on out rates next year. Also afraid it will lead to charging to use the dump.	CB10
I rarely have to queue and I regard those occasions as less of a nuisance than having to book in and go at a set time. The booking scheme would reduce my flexibility. I often queue for longer at the Post Office counter, or in Boots to collect a prescription! I wonder if this is a precursor to a booking fee.	CB10
Never any queues!	CB10
Other then when the recycling centre reopened after the first lockdown which was an exceptional situation, I have had no problems with queuing. We need to be doing everything we can to make recycling easier for people and I am concerned that this booking system which does not even allow for 'on the day' slots will be a deterrent. People already have enough to juggle in their lives - why add more stress and quite likely more fly tipping and inappropriate use of grey bins.	CB10
Don't fix what isn't broken.	CB10
It will increase in fly tipping.(CB10
Every time we visit the recycling centre, it has usually been as a result of an unplanned decision to do some bits round the house/garden. I have never had any issues with queuing to get in and so don't understand the need for a booking system here when the current arrangements seem fine. Saffron Walden is full of families, and family life is very rarely planned!	CB10
The requirement to pre-book reduces ratepayer flexibility significantly. As far as I am aware there are seldom issues at Saffron Walden. Why complicate?	CB10
The system works well as it is.	CB10

I have never had a problem getting into to the recycling centre or with queuing. A booking system would be hugely inconvenient on the occasions I've needed to make multiple visits e.g. when we've had a clear out and have needed to make several trips all in the same day.	CB10
Just seems annoying changing something that works. And why oh why can't you book on the day!	CB10
As a small household with two young children, we can't hold on to waste to dispose of at a set time. Having a centre we can visit when required is necessary for us.	CB10
Absolutely ridiculous idea. My visits are generally at weekends, never experienced long queues. A booking system will result in an increase in fly tipping	CB10
The implementation of booking to bin will lead to more fly tipping, which will cost us more in council tax so the council can pay for the cost of cleaning up fly tipping	CB10
The Saffron Walden recycling centre really doesn't get busy enough to warrant needing a booking system, it will make things overly complicated.	CB10
My husband is disabled and I am the sole driver (aged 74) and his sole carer. I cannot predict when I will be able to get to the tip. When I visit, it is a spontaneous decision.	CB10
People need flexibility in how they use the service this will remove that flexibility and lead to disposal of waste by other means.	CB10
<p>I usually go to the centre on the spur of the moment and do not plan. Many working people are limited to when they are able to book and there is no possibility to book on the day.</p> <p>Having to book a slot would add extra, unnecessary, burden on residents. Whenever I go there is no queue, so booking seems irrelevant. I'm sure that the added complications for booking will mean an increase in fly tipping in the area</p> <p>If there are concerns that 'out of area' users are visiting the centre, this can be checked by asking visitors to show proof of address when they arrive. The booking system will also mean some residents are unfairly excluded if they do not have internet access. If Blue Badge holders do not need to book, why should other residents, as this appears to be discrimination.</p>	CB10
I can see this causing all kinds of issues including increased fly tipping despite ECC saying this is not the case, Saffron Walden's tip works fine as it is, absolutely no need for this.	CB10

There are currently no queues which make SW easy to use. Why does a blanket rule need to be applied where it's not needed. Put the booking process into places that do need it when it's needed. This is a lazy rule as it seem like nobody in ECC can be bothered to utilise variable rules.	CB10
This will cause more fly tipping. We already book as we have a Land Rover but booking for everyone will cause people to break the law and the town council will suffer as it is their responsibility for fly tipping not ECC.	CB10
Our trips to the recycling centre are spontaneous & are weather dependent , we don't have time to faff around going online to book a slot . We also have current ongoing family issues that require us to go at the drop of a hat, so could very well miss any allocated slots . Don't mess with what is not broken, by implementing ridiculous schemes !! Fly tipping will of course go through the roof & make our town look even more unwelcoming along with all the continuous house building ! Also not everyone has access to a computer & are online ! My last point being that people will miss their booked slots due to the horrendous amount of traffic we now have in this town .	CB10
There are rarely queues at the recycling centre and operating a booking system will require a "gatekeeper" - this will slow down traffic and is likely to increase fly tipping	CB10
I think booking will encourage fly tipping	CB10
This will encourage fly tipping. That will change responsibility to the town to clear it up. Ludicrous decision.	CB10
I believe that, if enforced, this new system will create traffic flow issues, less recycling and, importantly, an increase in fly-tipping.	CB10
It's ridiculous -This will just make people fly tip ???!! It makes no sense . In all the years we've lived here the only time we've queued was at Xmas hardly a major issue and not a long queue !!!	CB10
this will encourage fly tipping if it went ahead people will be dumping their rubbish anywhere and will effect wild life ,stupid idea	CB10
We already have a fly tipping problem in our street, which involves council time and expense in attempting to find the perpetrators and clearing up the mess. I am sure that the proposed booking system will increase the instances of fly tipping	CB10
What is the point of this? They record number plates so they should be able to identify frequent/commercial users already	CB10

With small children and other commitments it's difficult to say in advance when I'll be able to get to the recycling centre. I've never had a problem with queuing at the Saffron Walden site. It seems to run very well at present.	CB10
There isn't anything wrong with the current system of turning up when you want! Yes sometimes its busy, sometimes it isn't what's the issue?! If it isn't broken don't try and fix it.	CB10
Booking for cars is not needed, it will just cause more fly tipping if people have to book rather than being able to turn up!	CB10
The system as it is works fine. Yes there are queues at the weekends, but you deal with it or wait until quieter times. How many people do spur of the moment gardening, or a clutter clear? a large majority I would imagine, having to then book to get rid of your rubbish, will inevitably lead to fly tipping if you can't get the slot you need. And as for those not on the Internet, having to phone. Its just a lot of hassle for a simple job. Don't fix something that isn't broken!	CB10
Ridiculous idea and will encourage fly tipping	CB10
I've never found it a problem using recycling centre and only queued after lockdown. I will however find it a problem booking online because I'm not very good with the Internet. And I often don't know in advance when I will be using it.	CB10
There is absolutely no need for this and could be the first steps towards charging for a visit to the recycling centre. This will discourage rather than encourage recycling.	CB10
This is an attempt to ration a valuable resource. I often don't use the tip for weeks at a time, then use it several times a day, especially if gardening. The suggested booking frequency of once a week, will, I suspect, rapidly become compulsory. This will be a serious nuisance - and probably lead to me burning it, hardly environmentally friendly.	CB10

<p>The Environmental Protection Act 1990: Section 51, Functions of waste disposal authorities stipulates the following:</p> <p>(1) It shall be the duty of each waste disposal authority to arrange—</p> <p>(a) for the disposal of the controlled waste collected in its area by the waste collection authorities; and</p> <p>(b) for places to be provided at which persons resident in its area may deposit their household waste and for the disposal of waste so deposited;</p> <p>(2) The arrangements made by a waste disposal authority under subsection (1)(b) above shall be such as to secure that—</p> <p>(a) each place is situated either within the area of the authority or so as to be reasonably accessible to persons resident in its area;</p> <p>(b) each place is available for the deposit of waste at all reasonable times (including at least one period on the Saturday or following day of each week except a week in which the Saturday is 25th December or 1st January);</p> <p>How is Essex CC allowed to go above the law, particularly without consulting its residents over this proposal and restrict its residents' availability to access their HWRC?</p> <p>Also, surely there is a procedure in place where waste disposal authority needs to inform the residents about this change, which seems unlawful? We have not been sent any information about this proposed restriction of access to our HWRC in Saffron Walden.</p> <p>Last year Defra carried out a survey on booking systems at HWRCs, however the results are not yet out. They said: 'Government believes that it is important that local residents are able to dispose of their waste in a responsible and convenient manner. There is increasing concern that in some cases booking systems are discouraging HWRC use, with a risk of both increased residual waste and fly-tipping as a result.'</p> <p>Their view is that it 'is potentially hard to reconcile with many booking systems, particularly those with a limited supply of appointments, or which seek to place additional burdens on local residents using them.'</p> <p>Essex CC must be reported to Defra and this 'trial' must be put on hold until proper consultation with residents have been carried out.</p>	CB10
<p>Why try and fix something that isnt broken, never had to queue, it already runs well!</p>	CB10
<p>Going to the recycling centre is often a spontaneous trip and it is absolutely absurd that you are going to make people book!</p>	CB10

this will cause more fly tipping . most people myself included want to get rid of rubbish as and when i need too. its a well run site and only really gets busy at weekends but most people dont mind queing for a few minites	CB10
Planning ahead isn't always possible	CB10
There has never been a problem, this will cause one, with fly tipping.	CB10
This idea would simply make it more difficult to recycle waste and increase the risk of fly tipping. Also specific journeys would have to be made, further increasing pollution	CB10
<p>There is very little congestion at the SW centre which I use on a regular basis. Often I pop in and drop off items whilst I'm visiting other shops on the site (and no I don't have set times to visit these either) . I literally drive in , drop off , drive out in a couple of minutes - we'll under what I would presume any 'set slot time allocation' would be and thus preventing others ability to use when actually there is space. The most I've had to wait is about 5 mins .</p> <p>It will be extremely inconvenient and actually lead to less use. people don't plan their life, in advance around when there will be a 'tip slot' available , especially where you can't book on the day. For example if you are clearing stuff in a garden - you do this a) when you're not working/have a free minute b) when the weather is fine (you cannot predict x days in advance) c) you don't always know how long the job will take. I don't want to have to either store stuff in the car till my slot or transport stuff that has got wet having to wait until an available slot the next day. And if that next day is a week day then that makes it inaccessible for those that work FT.</p> <p>It's just likely to lead to people disposing of items elsewhere - flytipping, black bins, burning. Leading to a reduction in recycling overall, more environmental damage and additional costs elsewhere as a result.</p> <p>Also how much is it going to cost in administration - policing whether someone has a booking or not. What happens if you take longer than your allocated time slot to unload or miss your slot - are you going to be issuing fines? Costs of administrating/chasing these up? What if I'm late entering - whether it's due to me, traffic, or the person in front running behind - am I going to get fined too ! Or is the argument that the slots are so generous that this won't be a problem and hence leading back to times when you can't use even though there is space.</p> <p>There is no need for this in saffron Walden .</p>	CB10

I have never had to queue at times I have been and know that if I have to book in advance it's less likely that it'll bother and would be more likely to just stick things in my black bin. I go on an ad-hoc basis when needed, I don't plan a trip in advance.	CB10
Quite unnecessary . Never had to wait. Your new scheme will cause inconvenience and fly tipping.	CB10
When I get time to use the recycling centre is dependent on my job . I could get called in on an emergency and miss my slot . Plus my car is not very big so often have to make a couple of journeys this would no longer be possible. Also this is going to encourage fly tipping.	CB10
I strongly disagree that a booking system is required at Saffron Walden recycling centre. I use it regularly all year round and have rarely seen it congested and have not had to wait more than 5 minutes.	CB10
it's bad enough that people with vans and pick ups need to pre book, but making cars do it too, is ridiculous, and you can't even book for that same day! who pre plans a trip to the tip!?	CB10
Other than during the pandemic, I have never had to wait for any length of time at the SW recycling centre.	CB10
Often going to the dump is not a planned weekend event. save money by not wasting it on IT contracts	CB10
This seems unnecessary as there aren't often queues at Saffron Walden. I don't understand why they want to reduce recycling. I am worried if people are less able to recycle then more rubbish will go to landfill or be dumped, this seems very short-sighted and I cannot see the benefits.	CB10
Saffron Walden is an excellent centre which runs very efficiently with helpful staff. A booking system would cause delay and confusion to what is currently a very efficient system.	CB10
Why try and fix something that isn't broken !	CB10
The only time we have ever had to queue was when the facility opened after lockdown. We have such tremendous staff and can recycle almost everything. A booking system is not necessary as it will stop people recycling and encourage fly tipping, which no one wants	CB10
Is this a forerunner to charging for disposing of our waste	CB10

<p>Most recycling that is done through these facilities / disposal of green waste is usually done spontaneously as DIY tasks are done.</p> <p>What this incentivises is the temptation to just dispose of otherwise potentially recyclable materials into the black bin, slowly, in conjunction with black bin collections.</p> <p>This reduces recycling and also increases the loads needed to be carried by bin collectors, increasing carbon footprint.</p>	CB10
There will be more fly tipping	CB10
Never had to queue in 27 years except a couple of times when social distancing was being observed and even then it was only a couple of minutes. If you are clearing the garden you do it when the weather is good, you can't book the weather!	CB10
I use the recycling facility 4-6 times a month. Because I'm fortunate enough to be flexible, I avoid busy times. I understand that a booking system might help at such times, but the reduction in use revealed by the trial of the system is a serious concern. Is it possible to introduce a booking system that operates during the busiest times only?	CB10
Increased fly tipping	CB10
Many trips to the recycling centre are spur of the moment - having to book at least the day before is too restrictive. We don't have a problem with congestion at the Saffron Walden centre so I'm not sure what problem this system is supposed to solve.	CB10
There is never a queue to get in, most people go up Ad-hoc so a booking system will not work. Will undoubtedly encourage fly tipping, also how many slots an hour? When i last looked it was 10, you could almost have 10 slots per 15 mins based on my experiences up there	CB10
<p>. From a residents perspective the current system allowing residents unimpeded and spontaneous access works extremely well however, I strongly believe that any inconvenience to people accessing the recycling centre, such as this new booking system can only lead to an increase in fly-tipping.</p> <p>I would ask that the the Council reconsider this matter urgently.</p>	CB10
Never experienced waiting longer than a few minutes. Ridiculous that you would have to book a slot the day before it's not like you are going to a restaurant or a fun day out.	CB10
Why fix a system that was not broken? I also fear this will increase flytipping.	CB10

How many daily appointments are planned and when slots are empty will it be business as usual?	CB10
Just What is the need to do this.	CB10
Just don't do it or everything will be dumped in hedges	CB10
I have lived here for 43 years and in that time have only had to queue once or twice, during the pandemic, when access was restricted. I am very concerned that further restrictions will lead to an increase in fly tipping. Also, the population of Rayleigh is more than twice that of Saffron Walden, so it does not make sense to use it as an example.	CB10
NOT A NECESSARY REQUIREMENT, CONGESTION VERY LIMITED AND WOULD MEAN KEEPING ITEMS LONGER AT HOME OR PLACING WITH BLACK BIN COLLECTIONS	CB10
Unnecessary as there doesn't tend to be a problem with queues at the centre, and it will more than likely increase fly tipping, which IS a problem	CB10
There are hardly ever queues at the Saffron Walden recycling centre and when there are queues they are very short. For most people trips are relatively spontaneous and if people cannot dispose of rubbish quickly a proportion will dump or burn their rubbish.	CB10
I have never had to wait at the centre during week days and literally only a minute on the odd occasion at the busy weekends. This new booking system is completely unnecessary. It would mean a waste of fuel as instead of incorporating our visit when we are in the area we would have to make a special trip.	CB10
There has been no queues at SW site and one once the populace have been acclimatised to booking I imagine at some stage in the future there will be a charge attached.	CB10
Not everyone will be able to book online, also it's not always a need to visit you can plan ahead. I foresee more fly tipping	CB10
Elderly people who are not computer savvy will find this difficult. Fly tipping will increase,	CB10
Creating a problem that doesn't exist. I have never had a problem at the recycle centre.	CB10
It will increase flytipping	CB10

The only time I have ever had to queue for the dump was when lockdown lifted. The issue was resolved quickly. This is unnecessary interference by a council that should really be looking at bigger issues rather than finding new ways to irritate residents who are already paying more on council tax. Saffron Walden is not Rayleigh. Stop treating everywhere in Essex the same.	CB10
The system works perfectly well. Life is complicated enough as it is without extra unnecessary layers added. The scourge of flytipping will probably increase.	CB10
There are never queues at the saffron walden recycling centre. Making people book will encourage fly tipping and people dumping rubbish. Just because it worked in Rayleigh doesn't mean it will work everywhere. This is an utterly ludicrous suggestion. Have the councillors ever been to saffron walden? Come and see how quiet and efficient the recycling place is for yourselves.	CB10
The recycling centre was only remotely busy during Covid. Every other occasion I have visited it has been virtually empty, such as at 1.20pm this Tuesday. The many staff at the site seem very unoccupied & could easily be reduced if this is a process to save money. Insane decision!!	CB10
I have never had any issues getting into the Saffron Walden recycling centre	CB10
I think that the appointments system will cause frustration and may result in fly-tipping.	CB10
This is completely ridiculous, particularly for those who do not use the internet. I do, but I have strong objections to this unwarranted imposition on my time. And who is going to pay for administering this folly?	CB10
The site works satisfactorily under the present system. Disposal of garden rubbish tends to be spontaneous. Why is proof of address and vehicle ownership required. Check in will inevitably cause delays. Staff at Saffron Walden are so good at their job, delays or queueing hardly ever occurs. What about those who do not have a computer. Likely that some people will use Premier Inn car parks and walk in as pedestrians.	CB10
There is never a queue at the saffron walden site. A booking system will encourage fly tipping and people adding to their general waste for the bin men. The majority of our tip runs are spontaneous.	CB10
I've never had to que to get in I don't really understand why times are needed making it less likely I will use the centre	CB10
Very concerned about increased fly-tipping, a slippery slope until charges are implemented. Congestion at SW is not a problem.	CB10

Fly tipping will increase which will cost ECC more. There is no congestion in Saffron Walden, it has always run smoothly. Recycling rates will decrease when we should be trying to achieve higher percentage of recycling.	CB10
I like the flexibility to be able to drop stuff off spontaneously when it suits me	CB10
Not convenient and would encourage fly tipping	CB10
The current system works well, often my visit is timed to a shopping trip, often on impulse.	CB10
The recycling centre is so well organised & does not get too busy even at peak times.	CB10
To encourage recycling we need to make it an easy process. If not it will only cause increase in fly tipping etc	CB10
Why fix something that isn't broken. The recycling centre works well at this moment in time, why make things far more difficult. I do believe there will be an increase in fly tipping.	CB10
Don't always pre arrange to have a clear out at home, rubbish would be sitting around outside.	CB10
I am concerned that fly-tipping will increase and secondly that residents who are not on email will have problems booking a slot by phone .	CB10
Used for 24 years. Only congestion in Covid (then 5 - 10 min max). Typical visit time 5 ins. Make it easier not harder to visit - avoid the inconvenience and or sometimes inability to plan ahead. What about the occasional times (green cuttings) to make more than 1 trip.	CB10
The recycling centre appears to work well with no / minimal waiting times. Making it more difficult to recycle waste may discourage residents from doing so and could mean materials that could be recycled end up in land fill putting additional pressure on the refuse collectors.	CB10
The traffic issue from the tip and the road into town is due to very poor road construction/management. The access road to the tip is poorly designed.	CB10
Access road needs some thought now that you gave planning permission to a hotel without considering the impact of traffic to the dump. Very short sighted decision by yourselves! It's your own making!	CB10

I strongly believe that the introduction of a booking system will not support the 'quick pop to the dump' trips that are common and favour the correct disposal of waste. It is likely that more of such items will end up in black bins or fly tipped as people are unable to book suitable slots for visiting the recycling centre. I tend to take items to the recycling centre when doing our weekly food shop. If I am not able to book a suitable slot, I will find another avenue of which to dispose of my waste (e.g black bin).	CB10
There aren't any congestion problems at Saffron Walden so why change? Has equality of access been considered?	CB10
I'm happy to provide proof of living in SW but don't always know when I'll need to use it . If I forget to book I will have nowhere to store my rubbish. I'm worried that some people will dump their rubbish instead	CB10
The recycling centre is rarely congested. Forcing people to book slots would encourage less recycling and possibly irresponsible disposal of waste	CB10
I think that introducing a booking system would deter people from using the centre- and lead to an increase in either putting their re-cycling in with the normal waste, or fly-tipping. I've never had a problem with queueing at the re-cycling centre- I just avoid the busiest times whenever possible.	CB10
Will be unable to get rid of rubbish immediately. Will increase congestion and pollution with a queuing system and take longer. Will increase fly tipping. Will create unnecessary additional work for staff. Cannot see any benefits whatsoever.	CB10
I've never had to queue there more than 2 to 3 minutes. How much will fly tipping increase as a result of this, costing more money to clear up?. This proposal is a waste of money and resources that could be far better spent elsewhere.	CB10
There is never any congestion at Saffron W. recycling/ what about extra flytipping? which is bound to increase. Its just plain idiotic.	CB10
Increase in fly tipping. SW recycling depot is never congested. We have never had a problem. Are you going to employ someone to book everyone in? Bureaucracy gone mad! Someone is sitting in an ivory tower in Chelmsford dreaming these things up. Tax payers money wasted yet again.	CB10

The plan seems I'll judged and badly thought through. Reducing the ease of use (which pre-planned booking will do) will discourage recycling and responsible waste disposal: the inevitable increase in fly tipping will increase costs for the council, cause environmental harm, as well as increased cost for landowners in the district. It is also unclear how an IT system in 2022 cannot serve on a dynamic same day booking basis - which if this were really aimed at reducing congestion it would surely do. However, this seems little more than an exercise in imposing a solution for a problem that does not exist - congestion exists at the centre in Saffron Walden perhaps 7 or 8 days a year, usually linked to a sunny bank holiday Saturday afternoon. It is not a standing issue that requires such a solution - or a solution which the residents have required. In short ill conceived and unnecessary.	CB10
People just won't bother and we will end up with more fly tipping. Also, when you want to go to the centre you want to go now - not in 3 days home I have never experienced an issue with the SW centre so why do they want to make it more difficult?	CB10
It will NOT encourage recycling, more unnecessary waste will end up in landfill, it WILL encourage fly tipping, it's inconvenient, it has probably cost a lot of money to implement and will cost money to administer, for what? It's a crazy idea.	CB10
Very rarely have I had to queue. A lot of visits are on the spur of the moment. I don't know days in advance	CB10
I've never had to queue for long when using the recycling centre. It will make it harder to use and force people to store waste at home. It could also cause illegal fly tipping. ECC have not properly trialled the idea in Saffron Walden. It's unnecessary bureaucracy.	CB10
Watch out for the increase in fly tipping this will cause. I have been going to the recycling centre for many many years and have never had to queue or wait to enter the site .	CB10
Never had to que at the most I've had to wait at the entrance to find a space as have a big car	CB10
This system makes using the recycling centre much more difficult. Unplanned trips won't be able to happen. We usual fit a trip to the dump around other things to minimise fuel usage which is better for the local environment. Any obstacles in the way of access to easy recycling will just increase the problem of stored and fly tipped rubbish.	CB10

I have never queued to use Saffron Walden recycling centre. This will no doubt cause an increase in fly tipping as it will be too much effort to use the recycling centres and easier to dump rubbish in lay-bys..	CB10
Visiting the centre is often a spur of the moment decision. Sometimes twice or even three times a day if it's a busy gardening day. It is rarely congested, but will become more so as the gateman tries to organise access! Where are cars going to turn around if they are late? Rubbish will just be fly tipped as people become frustrated. How soon before a "booking fee" is introduced? Just a small one mind, but rising every year. The person dreaming this one up must come from planet Zog. It all works fine as it is.	CB10
Use maybe once/twice a month and never had any congestion or had to queue to use. In fact usually there is only a handful of vehicles there.	CB10
Many of us are rural users and we combine our trips to coincide with other tasks in the town to keep our petrol usage to a minimum e.g banks and doctors who are only open at certain times. This methodology is fine for an urban situation but many of us are rural households and yes we are retired so we tend not to use the weekends.	CB10
If pre-booking is required this may lead to fly-tipping.	CB10
The only time we have had issues getting into the tip was following the pandemic when lots of people had time to sort out homes/gardens. Since then, using the recycling centre has been fine, hardly ever having to queue. The worry with this booking system will be people not showing up as they book it just in case. Meaning others cannot book and this could cause a rise in fly tipping.	CB10
We live at Mortimers Gate Development and have picked up several large black bin liners that have been dumped and feel this will encourage even more rubbish dumped around the town because sadly a lot of people just don't care or appreciate the area which we all live in and certainly will not bother to book time slots. Why the recycling site is busy at the weekends it doesn't require booking in the week as it's never that utilised.	CB10
Never have to queue, booking totally unnecessary bureaucracy!	CB10
I have never queued to get in and not experienced congestion. Sometimes go there on a whim just to dispose of large recycling (cardboard) and garden waste from grass cuttings. Sometimes twice on the same day which will be so inconvenient if having to book a day ahead online. Just ridiculous. Saffron Walden is a civilised area not in need of these crowd controlling measures. ECC mend the terrible Roads instead !	CB10

Please don't introduce this in Saffron Walden - it is not needed and would drastically reduce the service level we have currently. The tip at Saffron Walden is accessible, convenient and very well run by helpful staff. There are never any congestion issues - at the most you may have to wait for 2 or 3 minutes while others unload, but even that delay is rare.	CB10
I am opposed to this proposal as it would be a significant reduction in the service provided for local residents and is totally unnecessary in Saffron Walden.	CB10
A trip to the recycling centre is often a spontaneous activity, particularly if you unexpectedly have a clear out and want to dispose of your recycling/rubbish, or have an excess of green garden waste and 98% of the time you can enter the recycling facility with absolutely no problem at all. Why is there a need for a booking system to use the facility.	CB10
As we are now in our 70s, we find our health is not as good every day, so we have to choose our day to use the tip depending on how we feel. A time slot and day would not work for us.	CB10
Booking is not needed as there is very very little congestion at Walden recycle centre	CB10
You are implementing a one size fits all. You say pedestrian and disabled can use without booking, but we don't have penetration access. There is very really a que at Saffron Walden, and since the booking system was introduced for vans fly tipping had increased, that will get worse under these proposals.	CB10
If you make it more difficult to use the dump then people will fly tip	CB10
Will encourage fly tipping	CB10
Site is not congested as claimed and the booking system will just make the process more complicated and difficult - certainly not consumer friendly!	CB10
There is no congestion at Saffron Walden, no queuing , no congestion, we can't walk in this site so to say you can turn up and walk in only goes to show that you don't know the site	CB10
I believe this will encourage fly tipping. There are currently hardly ever any queues as saffron walden site and it runs very smoothly with the system it has in place.	CB10

<p>This seems like a scheme to inconvenience users as much as possible for no good reason. There is hardly ever a need to wait at the Saffron Walden dump so I feel it is unnecessary to introduce a booking system. It penalises people who do not use the internet, such as elderly people, who will be deterred from using the centre. Anything that deters people from recycling is surely a dreadful idea: we should be encouraging people to visit the dump, not put them off! It's very difficult to schedule trips to the recycling centre several days in advance. It depends whether we have cleared up enough to have a car load, whether the weather is suitable to tidy the garden and so on. I feel sure that this will increase fly tipping significantly, and as I live on a road that is already subject to a lot of fly tipping, it will probably cause a local nuisance. Please stop this madness.</p>	CB10
<p>Increase fly tipping. I am completely at a loss to understand this extra level of bureaucracy to ensure we make recycling more difficult. At every turn we are trying to recycle by closing the door on convenience, we are treading a very fine line to encourage fly tipping in our countryside.</p>	CB10
<p>I am concerned this will result in less recycling and an increase in fly tipping</p>	CB10
<p>Too many potholes, too many roadworks going on at the same time, bin men not taking ALL rubbish, and leaving any bags that are sticking out the top of the bin and bringing a booking system to the recycling centre is a stupid idea.</p>	CB10
<p>“A booking process will help to reduce queues, manage congestion both in and around the sites, and improve the customer experience.” - the only queues in the 16 years I’ve lived here were during / post covid, since long gone, or since this threat of online booking and as for customer experience...laughable. It’s the dump for goodness sake not spa day.</p> <p>“So far, both trials have been effective in smoothing the pattern of demand across operating hours and reducing both queues and congestion.” - saying the same thing twice about congestion (that doesn’t exist) doesn’t make it right.</p> <p>Have the decency to provide real and valid reasons</p>	CB10
<p>I am extremely worried about flytipping as there is still a lot goes on because of the van clauses and needing to book already</p>	CB10
<p>Stop wasting tax payers money (if it any broke don’t fix it).</p>	CB10

We vehemently oppose the introduction of a booking system for the tip on the grounds that it is entirely unnecessary. We visit the site during the week when admittedly it is probably quieter, but we have never had to queue and even if we did we would not object. We also feel this new system would inevitably lead to more fly tipping which seems to have increased recently and needs to be curtailed and not encouraged.	CB10
I do not think it is needed, we do not queue to use the centre and I think it will lead locally to fly tipping and increased black bin waste.	CB10
I have never had to queue to gain access to the centre	CB10
I'm disabled so can't always stick to time & need help when I get there	CB10
Why repair something that's not broken? In Saffron Walden I have never seen any issues with the recycling centre and it's current system. The only time I saw a queue was during Covid. The staff there are great and always seem happy. Granted other areas may have issues but our town doesn't.	CB10
Totally unnecessary to introduce booking system. Never have any problems just turning up. Booking will lead to an increase in fly tipping.	CB10
This looks like a scheme to suit the institution rather than the people who use it. At any visit past we have not had to queue for more that 3 minutes and mostly not at all.	CB10
No need to change system never had a problem	CB10
No congestion problems at saffron Walden	CB10
We live in open country. We regularly get fly tippers. The new booking system seems designed to force even more fly tipping. Badly thought out idea. Unnecessary as I have never had to queue at saffron walden. Please do not proceed with it. You are just going to create more cost for all.	CB10
Never had a problem with queuing, cant see how the proposed new system will improve what is already in place. Just adding more red tape to the system.	CB10

<p>I do not have a waste collection as I live down a long narrow lane leading off a bad bend and so I use the tip regularly. I do recycle the rubbish I take there so I can put it in the right bin when I arrive. I go to the tip when I am visiting Walden so I don't have to make unnecessary journeys by car. The idea of making an appointment seems crazy, if I decide to pop into town, I would have to see if there are spare appointments on that day and try and synchronise the other tasks in Walden with my tip appointment. I have had an instance of fly tipping at the end of my drive and I think this scheme will make fly tipping more likely.</p> <p>Can I add that, as a regular customer, I think the staff, overseen by Roger, are very customer orientated, kind and friendly.</p>	CB10
<p>I was told it was to avoid congestion... i understand the centre was congested during lockdown when we were all at home clearing out the cupboards but that is not the case now.</p> <p>what will happen is that people will park outside the centre and carry their goods into the centre as pedestrians. OR they will dump their goods onto the quiet country roads.</p> <p>this will then be the councils job to clear the roadside...costing a great deal more for ratepayers.. madness</p>	CB10
<p>The system will increase the amount of fly tipping and provides no benefit. I was told that the number of appointments per household would be limited to 1 per week and only a car boot at a time can be dumped.</p>	CB10
<p>Lack of access to the tip will encourage fly tipping and littering. I spend a lot of my free time litter picking and the problem is already significant.</p>	CB10
<p>Pre-booking is not required in Saffron Walden</p>	CB10
<p>It runs perfectly well and is so organised the booking system will bring nothing but problems issues and not work</p>	CB10
<p>The only queue's there have been were when there was restricted access during covid. This measure will encourage fly tipping.</p>	CB10
<p>If you make people book appointments you will just end up with loads of fly tipping or people just dumping it outside the recycling centre or putting things in their home rubbish bins that they shouldn't be. Who will be paying for the new booking system and all the costs that will be associated with it? Tax payers. Tax payers money can be better spent elsewhere.</p>	CB10
<p>I would never know when I'm going to visit the tip it's always a last minute thing!</p>	CB10

There are no queues for this centre and most people would not always know when they need to visit the centre. It's usually a spur of the moment visit, can't imagine this will make this centre run better.	CB10
Restrictions will cause additional fly tipping as some people sadly won't bother to book a specific time.	CB10
Never had issues with queuing. Most people drop in on their way to school pick up, grocery shopping etc. booking system will increase road use Feel there will be more fly tipping and less recycling	CB10
A visit to the recycling centre is usually more spontaneous than planned. By having to time and organise a visit, the likelihood is that people will either leave their rubbish for the dustbin men to collect, or some will just dump it. It is an unnecessary inconvenience.	CB10
There is never a queue when I go to the saffron Walden centre even at peak times. Booked slots will put people off going, encourage fly tipping, and put more strain on the weekly bin collectors. There is no need for timed slots	CB10
Except during Covid neither my wife nor I have had to wait to deposit our items. The new system seems a pointless waste of time, staffing and technology and a burden for some people. Much better to use the cost of this project on essential works such as potholing.	CB10
I feel this is not being done to ease the flow of people using the facility, but more to reduce the usage by making people have to pre plan their weekend schedules. I appreciated the need to do this during COVID, but since then I haven't seen any major queues so you have to ask what is the real reason behind this new "improvement" ????	CB10

<p>On average I will likely use the Saffron Walden Recycling Centre three times per month during summer and autumn, also twice per month in the winter and early spring. I believe that the introduction of a booking system will prove to be an error because:-</p> <ol style="list-style-type: none"> 1. A booking system at Saffron Walden recycling centre is going to reduce recycling volumes as it will likely deter people from using the centre e.g. if they cannot book a time to suit their availability, or having booked a time, it is raining/snowing on the day, or they cannot be bothered to go online or phone to book . 2. The consequences of deterring residents from using the recycling centre are likely to include an increase in fly-tipping, an increase in burning of rubbish causing increased air pollution, increased volumes of 'black bag' waste perhaps ending up in landfill. 3. Only during covid restrictions being in place at Saffron Walden Recycling centre have I ever experienced a queue of traffic waiting to enter, which shows that a booking system in order to improve the flow through the centre is unnecessary. 	CB10
There are very rarely any queues, having experienced this new proposed booking system in Hampshire, that only caused queues. All this will do is cause fly tipping.	CB10
I have never had to queue at Saffron Walden recycling centre (with the sole exception when it opened up after prolonged lockdown closure) so there seems no point in making people book in advance. I am also very concerned that introduction of booking slots will deter users and increase the use of fly tipping and excessive bonfires for burnable rubbish; both of which would represent a massive retrograde step for the environment, locally and globally	CB10
Changes should only be needed if there is a problem. I've never had to queue for long previously and most there's no need to queue at all.	CB10
There's no need to have a booking system. It works fine as it is now. I can recycle at will, whenever I want, if I have to book then you withdraw that spontaneity and I'll naturally recycle less	CB10
We don't often plan to go to the recycling centre, it's often because we've done some gardening or we have some recycling and make a last minute decision to go. If we have to book, there's a good chance we will recycle less and just throw in the bin for convenience	CB10
I fear this will increase fly tipping and more going into landfill.	CB10
Likely to result in increased fly tipping	CB10

<p>Having to plan days in advance to go to the tip does NOT fit in with my week as a working parent. I often fit a trip to the recycling centre when I am making a journey somewhere (shopping or dropping children off etc). It is very rare that my sole reason for being out is to visit the recycling centre. Having to book a 15 minute time slot will make doing this impossible. Not only is this inconvenient it means more road travel and so greater pollution.</p> <p>A booking system that requires one or two day notice is unsuitable. It should be that you can book on the day. Often garden waste is created when weather allows you to get into the garden. This is not something people want to, nor should have to, consider days in advance.</p> <p>I believe that the book system is also flawed in that people will book and then not use their slots preventing others who want or need to use the centre from doing so. (It happens with dentists and doctors etc)</p> <p>The cost of maintaining the IT system is an additional cost and work for ECC, which will have to be passed on the us. We DID NOT ask for this, nor am I happy to pay for it.</p> <p>For those unable to book online there is, I understand, the option of phoning to book a slot. Again, someone needs to answer phones and so more time is spent on this by council staff rather than other more important jobs. More workload for the staff and more cost for ECC and so more cost for the residents.</p> <p>The gentlemen (they are all men) that work at the recycling centre will have to police this system and deal with people arriving too early, too late or when they have not booked a slot. This may well lead to confrontations that the staff should not have to deal with.</p> <p>The centre at Saffron Walden is fantastic. Since the new site opened I have never had to queue to get in. I do NOT consider that queueing is a problem at the Saffron Walden site.</p> <p>I believe having to book will increase fly-tipping. Suffolk CC found that incidents of fly tipping increased after they introduced a booking system. (cf suffolkrecycling.org.uk - recycling centre booking page, frequently asked questions)</p> <p>Thank you for taking this up with ECC on our behalf. I hope my comments help (apologies that they are a bit of a rant! I am cross about it!)</p>	CB10
<p>Tend to use the recycling centre during the week when it tends to be quiet anyway. Try to combine visits with other activities in Saffron Walden and sticking to a 15 slot will not be easy. Also difficult to plan a day ahead.</p>	CB10

I think that this could lead to more fly tipping	CB10
<p>I see no reason for a booking system for domestic vehicles, the site is busy at weekends but manageable and quieter in the week; everyone knows and understands that.</p> <p>Personally I live a very busy life with family commitments that often change with limited notice, I work in London and can only get to the ECC at the weekend and if something happens at home I lose my slot and will need to reapply - its just not practical.</p> <p>I live in a rural area that is already subject to significant fly tipping from take-away rubbish, to domestic waste, to more industrial "man in a van" dumps - this will only get worse.</p> <p>Disastrous idea, not necessary and will only have a negative impact</p>	CB10
None	CB10
We very rarely when we may need to use the skip. We both work full time so when we have a sort out it's never planned. We then have stuff for the tip and go straight away. Booking would be impossible due to working schedules.	CB10
Even the recycling centre staff think this proposal is non-recyclable garbage! Who is this supposed to help? Not the residents or the staff, that's for sure!	CB10
Is EEC prepared to release details of the arguments (and supporting data, if any) that led to this decision?	CB10
This is creating a problem where none exist. How do people without a computer or smart phone book a time?.	CB10
Will increase fly tipping. I personally use the site when I have a trip into town from my village for other purposes, but often don't know in advance what day/time that will be.	CB10
Genuinely cannot understand the decision for the booking system. This will just encourage more fly tipping	CB10
It would be much less hassle and less stressful with the booking system, it makes a lot of sense, I don't understand why people are so against it. I guess people don't like change!!	CB10
Other than during the Covid pandemic then I do not believe I've ever queued- so how will this improve matters, in fact I believe it will have the opposite effect, particularly if people take longer than expected to use the recycling centre and run into other peoples slots	CB10

No need to make cars book, there isn't any Q's now the van booking system is in place which I agree with because vans bring much more waste	CB10
Booking system will encourage fly tipping!	CB10
The recycling centre works well as it is. Introducing a booking system will result in fly tipping	CB10
I pay council tax & expected to use the recycling centre as & when without booking a slot.	CB10
Any barrier to recycle goods, will lead to an increase in fly tipping and burning of goods. There is no congestion issue at Saffron Walden. If they are looking to save money - maybe close the recycling centre 1 day a week (on the least accessed day).	CB10
Ridiculous beaurocracy and totally unnecessary at Saffron Walden.It will obviously result in less recycling and more landfill and fly tipping.	CB10
I haven't had to wait at the recycling centre, it's run very efficiently	CB10
It will only lead to a lot more fly tipping.	CB10
Booking sysyem will make access difficult and if people cant dispose of recycling at the centre may lead to fly tipping of waste? We already have a lot of this in the area	CB10
This will increase fly tipping. Ludicrous idea from ECC. As if the lanes aren't filthy enough.	CB10
The recycling centre in Saffron Walden works fine. In the many years I've lived here, I've never had to queue. And I use the facility a lot.	CB10
A booking system is inconvenient and frustration would lead to fly-tipping. I rarely encounter queueing and cannot understand the need for booking	CB10
There will be an excess of fly tipping on the country lanes	CB10
Concerned at the potential increase in fly tipping. Also, currently no issues with extensive queueing in Saffron Walden	CB10
This is the 1st step to charge us	CB10
As a regular user I have never faced delays at Saffron Walden. The proposal must make it less convenient for all users, particularly those without on line access, often the least advantaged. Booking systems may be necessary eventually but not at present.	CB10

The new system will encourage fly-tipping & the existing system seems to work well	CB10
Fear of increase in fly tipping	CB10
Having to book will be inconvenient and likely result in waiting to take larger amounts, so spending longer in the facility. I usually go mid week when it is quiet anyway. It is worrying that having a booking system is resulting in less re-cycling and if this results in more fly tipping the cost to ECC will ultimately be greater.	CB10
I work full time it's not always easy to stick to a regimented routine at weekends, whenever I go to SW centre there are very minimal queues normally drive in and out	CB10
If this goes ahead I will certainly be increasing to kerbside collection instead of using the recycling centre.	CB10
Yes I call at the recycling centre often and take no more than 5 minutes to have to book a 5 minutes slot is stupid	CB10
I use the recycling centre in Saffron Walden regularly it only takes 5 mins to be in and out again, I have never had a problem but I can see many problems in having a booking system not least with fly tipping.	CB10
Oppose booking as feel more recycling should be encouraged, but also seems an (unnecessarily?) inflexible system proposed: inability to book on the same day will drive landfill or fly tipping	CB10
There are rarely queues at my centre now so imo this scheme is purely designed to deter people from being able to take their rubbish there when they want to and will result in less rubbish being recycled and more probably being fly tipped . It will actively reduce the amount of rubbish recycling and I suppose save the council money at the expense of our environment	CB10
We have never had issues accessing the centre when we need to and usually do this at weekends when one would expect it to be busiest. Pre-booking will be very inconvenient and is unnecessary complication and bureaucracy	CB10
Will lead to more fly tipping. Will deter spontaneous recycling activity. Discriminates against people who cannot use restricted time slots. Unnecessary bureaucracy	CB10
I use the site almost every week and never have to queue.	CB10
Never had to queue to use the recycling centre. Most visits are spur of the moment same day visits	CB10
It will increase fly tipping & will create more queues	CB10

Having to book will encourage people to fly tip. The system currently works so well, why change it?	CB10
Get rid of the Conservatives	CB10
Fly Tipping	CB10
For me going to the recycling centre is usually a spare of the moment thing, booking a slot would be very inconvenient. Making things more difficult for people to dispose of their rubbish responsibly will only increase in fly tipping in the area.	CB10
There is no need to book, I have never had to queue. My concern is that people will not bother to book and there is enough fly tipping in the rural lanes now - I know because I am always clearing it up!	CB10
Asking people to book will encourage even more fly tipping and it is bad enough as it is.	CB10
This is a DIS-incentive to properly dispose of rubbish. I have not experienced any queuing to use the centre The Saffron Walden centre runs smoothly without an added bureaucratic process.	CB10
Only used this site since it's original location never que, always well organised well helpful.	CB10
My husband is Autistic and struggles with using online booking systems. He would need me to book for him which puts an enormous barrier in a place.	CB10
I have never had an issue with queuing at the dump, I know there were issues during lockdown but otherwise it has always been fine. The issue now is that residents of Haverhill in particular, not being able to get slots they need for their dump are driving to saffron Walden! Just get rid of all booking systems, they don't work!	CB10
This will lead to an increase in fly tipping and too many people will book and not use especially at weekends so there will be unused slots that no one can use at peak times.	CB10
It's unnecessary, I've never seen it crowded, and will inevitably increase fly tipping in this rural area (it's already a problem)	CB10
The new booking system will encourage fly tipping and 'solves a problem' (of queueing) that does not in fact exist.	CB10

Most trips are spontaneous. I have never experienced significant congestion or queuing so the move seems unnecessary. Additionally the booking for vans seems unfair - though I don't have a van. Fly tipping which is bad enough will get significantly worse when people have to book for all trips. We should encourage responsible, easy waste disposal and recycling not deter people (it is even worse for people who don't use computers) . The system works well - why change it?	CB10
There IS NO congestion	CB10
As I live 5 miles from recycling centre I combine shopping trips with visits to it These are 99% unplanned events often weather related.	CB10
The proposed booking system is not necessary and totally inappropriate for the site	CB10
I believe the purpose of the new system is to 'manage waiting times, reduce congestion, and improve the customer experience'. Please note that I've never had a problem at the Walden centre. I always drive straight in, no congestion or queue, and always have a lovely experience. Now, that said, perhaps other centres experience these issues, but it seems illogical to impose an additional layer of bureaucracy where it is wholly unnecessary. In fact, it may increase problems such as fly tipping in the area.	CB10
It will make things more difficult for residents - residents now need to plan at least a day in advance to be able to use it. It seems designed to deter people from using it and if people can't easily dispose of their rubbish in a legal way it will increase instances of fly-tipping I. the area from less scrupulous individuals. It inconveniences everyone else.	CB10
I already spend a considerable time litter picking up our lane, which often includes small pieces of soft furnishings as well as empty ish plastic building material containers which are a total eye sore and risk to our ditches/ waterways. I firmly believe this will escalate if the booking system goes ahead.	CB10
I believe that this will increase fly tipping. Surely if its to stop trade waste there is a better approach.	CB10
We visit the recycling centre regularly and have not experienced any congestion (only ever during covid lockdown). We live very close to the site and are very concerned about an increase in fly tipping if the proposal went ahead.	CB10
I don't understand the need for this. The site is busy but never to the point of queuing. Commercial type vehicles already have to book . I creased landfills and fly tipping is the likely result	CB10

There are never queues currently, and traffic flows through the centre easily. With the difficulty of booking a slot, fly tipping is bound to increase. Most people visit the recycling centre spontaneously, not having to wait a day or so. Not everyone has access to the internet or can use it. Don't change what's not a problem!!	CB10
You can always park and recycle easily. To implement a booking system I believe will increase fly tipping. Its not broken so don't try to fix it. I live close by and pop down frequently. I have a small car so I it's added hassle.	CB10
Never a queue at the centre. Very easy to pop down with garden waste, boxes and accumulated rubbish as and when. I really feel we will have an increase in fly tipping. Please don't change it.	CB10
It seems rather short-sighted to make it more difficult for people to responsibly dispose of items that are no longer needed. Surely, by effectively restricting access to the recycling centre, it puts more strain on household waste collection? And worse, encourages illegal disposal.	CB10
Every small junction along the Thaxted Road will become a fly-tipping free-for-all.	CB10
It'll put people off, making it awkward as unplanned visits won't happen, not everyone has access to the internet etc. They should be encouraging recycling, not putting in barriers. There's never been a problem at SW dump apart from during covid lockdown.	CB10
We do not have a bin collection service to our house, which I at the end of a single track road. We recycle everything we can and need to make regular (monthly) visits to the SW recycling centre. Rarely do we have to wait to gain access. I agree that the ECC proposal will drive down use of the centre; where then does that waste go?	CB10
The proposal to make access to recycling centres is insane. We need to be encouraging recycling and if anything we need to have greater assistance within these centre to encourage people to apply a bit more thinking to how they dispose of items ie to separate components and not to just throw things into general waste. The proposal from ECC will simply encourage more fly tipping and incineration, which in the long run will be more expensive to deal with and much worse for the environment.	CB10

Post covid there has been no significant congestion at the SW site. The proposed new system, esp the 1 visit a week restriction will lead to more fly tipping and those of us who live in more open areas will bear the brunt of that. In a time of national hardship and huge demand on resources I cannot fathom why time, energy, money are being devoted to fix a problem which doesn't exist.	CB10
Worried about fly tipping! Lack of encouragement to recycle!!!	CB10
It is in my opinion important to have easy access to the facility to ensure people don't use other methods to dispose of items eg fly tipping, costly collections or just leaving items to pile up having an impact on neighbours. Having to book a specific time slot is difficult for many who have work, family and care commitments. Often visits are spur of the moment when you have time freed up.	CB10
I feel that this will cause people to start fly tipping again !!! The Rayleigh site states recycling has gone down by 13%... Is this because people can't be bothered to use the new booking system ? And just dump it anywhere ?	CB10
Putting up barriers to recycling will encourage fly tipping and littering. There is almost no queue at S Walden recycling centre. The restriction of once a week is completely unreasonable as sometimes people don't go for months and then they say clear out a loft and need to go several times a week. People who have carriable quantities will park in the neighbouring retail park causing congestion and litter will spill out of bags etc The expression improving customer experience has to be treated with the contempt it deserves	CB10
Really concerned that the proposed booking system & limiting residents to one visit per week will result in increased fly tipping. The once a week limit is so inflexible, I may not visit for months and then I have to dispose of an old shed or seasonal garden waste which with a limit could take weeks to clear a job. If EEC is looking to reduce waste they could make more of the reuse section, I frequently see people trashing items that could be reused, sold in charity shops to re-purposed.	CB10
The pre-booking system is not needed in Saffron Walden, there are rarely if ever any queues. Even if it was required, the system can be ignored by simply parking in the nearby car parks and walking to the recycling centre. The proposed system will discourage recycling and responsible waste disposal and encourage fly tipping and its associated dangers.	CB10
In our experience, other than when it opened during the pandemic, we have never needed to queue to use the facilities.	CB10

As far as I am concerned this is an unnecessary booking system at the Saffron Walden centre. I use the centre during week days and never need to queue - not sure about weekends.	CB10
My elderly neighbour says it'll prevent him from using the facility. Completely unnecessary.	CB10
<p>I question ECC's own Environmental Statement (quoted from their website) :</p> <p>Waste minimisation</p> <p>We will support residents and businesses to reduce waste and increase recycling and will work with others to deliver a more circular economy, so that we can better protect our natural resources through the efficient and ongoing reuse of materials.</p> <p>Clearly they will not! As is the case for surrounding villages, we already have a significant and recurrent fly tipping problem (including nitrous oxide canisters which are hugely difficult to deal with). The introduction of a booking system will doubtless cause an increase in fly tipping and the problem of clearing it to protect both humans and wildlife will be pushed onto individuals and local councils. In turn there is a monetary cost which we as the taxpayers are forced to bear, receiving less for our (increased) taxes than ever before. It certainly demonstrates a complete lack of regard for an environmentally sound approach.</p>	CB10
There will be more flytipping As you do not have to climb stairs it takes far less time to dispose your rubbish. I have never been in queue.	CB10
It would be more difficult to use the centre	CB10
Booking system will promote fly-tipping	CB10

<p>Here's my complaint, which you are welcome to use as a template.</p> <p>I use the Saffron Walden recycling centre every couple of months.</p> <p>It is never crowded and I drive straight in. I have never in all the years had to queue and even if I did this there is plenty of space to queue without causing a problem.</p> <p>I have read that as from March 2023 we will have to book to be able to use this facility.</p> <p>This is so inconvenient that I will no longer be using this service. This has been poorly thought out especially as we are in a cost of living crisis. How will people without home Internet, phone or mobile devices be able to book their slot? How do you propose to accommodate everyone who works during the week? I can not think of anyone who would willingly take time off work simply to take items to the recycling centre.</p> <p>I don't know what think tank came up with this scheme, but clearly it is ill thought out, as this will dramatically increase fly tipping enormously, creating further work for your Ranger team.</p> <p>You are putting government convenience and data mining above environmental custodianship.</p>	CB10
This will have a negative effect on recycling in Saffron Walden and is likely to produce a Tidal wave of fly tipping.	CB10
It will encourage fly tipping	CB10
This is a crazy idea. We never have to queue. It will only encourage fly-tipping and discourage people from recycling.	CB10
The system at the Recycling Centre works well because it's well organised, managed and has great staff on hand to help. There's no need to change something that isn't broken.	CB10
<p>I do gardening and clearing up on the weekend on a whim... If there's time if the weather is right etc. I don't pre-plan when I'm going to have to visit the recycling/dump. If I cannot get into the recycling on the same day, it is easier to just burn garden waste which isn't good for the environment at all!</p> <p>By only allowing pre-booking it will significantly raise fly tipping in the local area and discourage recycling.</p>	CB10
A booking system is unnecessary and an increase in fly tipping will be the result.	CB10

I agree with all the reasons given by others in the press. The system works fine, there is no problem. Visits to the site are very often spontaneous, which they can't be under the proposed change. People may be delayed on the way to their 'slot' and lose it. Why are they even doing this?? A friend who works in a charity shop has reported that over the last couple of weeks or so, people have been leaving things outside the shop, such as old ironing boards and used mops, rubbish in fact. The charity then has to pay to dispose of these items. If they didn't, the Council would have to. The connection is obvious.	CB10
Going to the recycling centre is often the last bit of the DIY or gardening job. Often you don't quite know when you will finish and therefore won't know exactly when to book a slot. I am sure that booking will result in an increase in fly tipping.	CB10
saffron walden is not busy enough to need tihs. occasionally there is a bit of a queue not a problem to wait. It is very inconvenient to be stuck to a rigid time, especially if it is not necessary in terms of the lack of queues.	CB10
<p>Now is not the time to be creating an online booking system. Many people are struggling with the cost of living. They may cancel their broadband, phone or mobile contacts meaning they will not have access to be able to book online.</p> <p>Furthermore, many residents in Uttlesford are employed. What happens if a resident cannot get a slot except during their working hours? I cannot believe anyone would take time off work to take rubbish to the recycling centre.</p> <p>This rubbish would then accumulate in gardens, garages, homes creating unhygienic conditions or environmental damage.</p> <p>There is no justification for transitioning Uttlesford's recycling centre. Many residents have stated on social media that they rarely have to queue, and if they do then they wait patiently.</p> <p>This system is another unnecessary method of data collection. The Council should be looking at ways to improve their environmental stewardship instead of further degrading our countryside.</p>	CB10
Not necessary. No congestion problems locally. Yet another level of bureaucracy that requires access to digital /phone systems and hence more staff and cost. Reduction in access to waste disposal is worrying. This should be encouraged, not discouraged.	CB10
My mother is elderly and can't use the Internet. How will she use an unnecessary booking system	CB10

I use the recycling centre regularly and I have never had to queue. Being a busy mum of 3 who works full time, the convenience of being able to use the recycling centre when is needed and I have free time is important to me. I don't always know when I will have free time.	CB10
This is ludicrous the system at saffron Walden works perfectly well . We plan our dump visits based on weather and if we are free at the weekend and normally organise on the day. I think introducing this system will lead to increased fly tipping in local area for people unable to book. My father in law recently passed away in Rayleigh (whom have a local booking system) this was a night mare as we don't live there and we couldn't clear his house out in local dump so ended up bring it home to saffron Walden dispose off	CB10
My opposition to the proposed system is based upon the following: 1. It is likely to result in less recycling by residents 2. It is likely to increase fly tipping 3. It is unnecessary in Saffron Walden (because even at peak times any queues are minimal) 4. It will increase work load upon the staff who will in future have to check permits (and will therefore increase staffing costs) 5. It is inconvenient for residents who will have to plan visits at least a day in advance 6. It is undemocratic (residents have not been given a say before the decision to change the arrangements was made)	CB10
It's often a spur of the moment visit and would be annoying if you can't go when you want to and I have never had a problem with queueing.	CB10
It's completely unnecessary to have an appointment system for this small town tip	CB10
1). The current arrangements work well for Saffron Walden. 2). The new arrangements inconvenience residents by adding more process. 3). The need to provide evidence of residency is bureaucratic and is something I wish to provide to Re-Cycle Centre Operatives 4). There is an increased risk of flying tipping for which the cleanup cost will fall to Uttlesford District Council. 5). Essex County Council are reducing the quality of service, which they claim to uphold but with the new proposed arrangements will fail to deliver.	CB10
I am writing to Paul Gadd	CB10
Fly tipping could become a problem	CB10
Fly tipping charter	CB10

There is no congestion problem; the system will reduce recycling and increase fly tipping; some people will be unable to navigate the booking system. People will be deterred from recycling or disposing of waste responsibly because a crucial local facility that is currently well-run, efficient, appreciated and easy to use will be made difficult for people to access.	CB10
There is no congestion problem at the recycling centre but there is an existing fly timing problem in the surrounding area and any barrier to simple and easy waste processing will exacerbate.	CB10
How do people without email book. Ridiculous idea. Why tinker with a system that works perfectly well. Another complication for people to negotiate which will encourage litter louts.	CB10
I have rarely had any issue gaining access to the site and my concerns are that any restriction in booking will lead to significant fly tipping issues across the area.	CB10
Installing and enforcing a booking system is unnecessary, decreases availability and will encourage fly tipping.	CB10
<p>My trips to the tip are often spontaneous and as such a booking system is much less convenient and adds unnecessary admin to my life. It's much easier to jump in the car with my rubbish and get the job done and dusted. I've never had to queue for long and even a short queue is preferable to booking in.</p> <p>I am also very concerned that a booking system will put people off and there will be an increase in fly tipping from those who can't be bothered to sign up and wait.</p>	CB10
I use the saffron Walden facility regularly and find it works efficiently. Often my use is on demand so rather than block my bins with a large item I will take it to the tip with no pre planning. If I have to book this in advance I will likely not bother. There is an increased level of fly tipping in the area this will likely significantly increase with adding bureaucracy that is Frankly bonkers and not required.	CB10
I use the saffron Walden facility regularly and find it works efficiently. Often my use is on demand so rather than block my bins with a large item I will take it to the tip with no pre planning. If I have to book this in advance I will likely not bother. There is an increased level of fly tipping in the area this will likely significantly increase with adding bureaucracy that is Frankly bonkers and not required.	CB10
It's very difficult yet to book a 15 minute slot when working full time. Really not realistic and saffron walden always has plenty of space and lack of queues (when I have been). delays happen / traffic and unforeseen circumstances.	CB10

Saffron Walden tip is essential. We use it at least once a week, every week. Usually while passing or doing something else at Knights park. By needing to book people will not go, it will be less convenient and will become a chore. I also feel it will increase the chances of people fly tipping. It seems a totally unnecessary complication to a system which already works well.	CB10
I have attended the recycling centre at peak times, and experienced no hardship or extended wait times. I have also attended in a hired van when clearing my shed, and found the booking system vexatious (need plan days ahead) and inefficient, requiring an employee to sit outside the centre and check people off the list, dramatically slowing the flow.	CB10
It's inevitable that this will lead to reduced use of recycling centres. The alternatives seem to be more use of black bins (land fill), fly tipping, and use of out of Essex recycling. Which of these alternatives would Essex encourage residents to use?	CB10
Unnecessarily convenient and convoluted for quite a basic service which is already funded by the tax payer. There is no issue with waiting if too busy	CB10
There is no issue with queues or the current service therefore ALL this will do is make a service WORSE and make life more difficult than it already is. Not being able to book on the day is particularly annoying	CB10
It will encourage fly tipping and is unfair to the elderly person who not pc friendly	CB10
I appreciate that while a booking system may be required in certain areas of Essex (large towns ie Basildon, Colchester, Southend), to alleviate queues, it is rarely the case here. I visited yesterday, Saturday afternoon, when there was no queue. Everyone was helpful as usual and it is a pleasure to visit. Why can't recycling centres be dealt with on an individual basis? Monitor and if necessary, introduce time slots. Fly tipping will only increase in this beautiful area of rural north west Essex. Living in Chelmsford is a whole world away from living in Saffron Walden and should be treated as such.	CB10
Will encourage more fly tipping	CB10
Booking system will increase fly tipping.	CB10
Why do this? It's fine as it is!	CB10
This is a solution looking for a problem when there is no problem	CB10
By adding booking systems and restrictions you are just encouraging fly tipping. Allow people to use the site on an ad-hoc basis and add a payment facility for those that use the site excessively.	CB10

I have never encountered any issues with congestion other than the periods after Covid lockdown finished. This is the most ludicrous, ill thought out piece of bureaucracy, based on a case study of one location bearing no relation to Saffron Walden. I might understand introducing booking where there is congestion but this again probably should be aimed at times where there is a problem and certainly not at locations where there is not. This will obviously require additional manpower and cost on a site where there isn't an issue, where is the logic?	CB10
I have never had an issue with congestion at this dump and I have lived in and around saffron walden for 26 years. The booking system will lead to people forgetting their booking, more fly tipping and a less accessible facility for local residents. I do not see a single positive that can come from this decision	CB10
I have never seen any congestion at this recycling centre, also this will encourage fly tipping	CB10
It's unnecessary! It'll be an issue for busy families! We squeeze in visits at the weekend. A booking system will lead to many missed slots, increase in fly tipping and causes problems for those without internet access. I assume this system is to log and keep tracks of who's using the service!!	CB10
This plan is unnecessary and makes it harder for people to safely and correctly dispose of unwanted items. It will surely increase casual fly tipping.	CB10
It will lead to unnecessary excess fly tipping. Bureaucracy gone mad. I have never found it necessary to queue. The present system works very efficiently.	CB10

<p>Most certainly I have the gravest of concern, firstly on a positive note I wish to thank ECC and all the staff working at the centre for providing a most superb, and smooth running operation. Never have I experienced any access difficulties. The proposal to make a pre booking is totally absurd in the extreme. I am a local farmer of 60 years, and can inform you at Essex County Council that this proposal is the OPPOSITE to what you should be doing. Lazy Townies will definitely take the easy route and fly tip in farmers gateways, YES all fly tipping is caused by townies and they use field gateways to rid themselves of their rubbish, garbage or mattresses, I am sorry but country folk do not defecate in their back yards. I am currently actively involved with the government run "countryside stewardship schemes" aimed to protect and enhance the countryside, the environment, and the wildlife, to give benefits to the general public who are most welcome 365 days a year. Essex County Council have got this seriously wrong, and you will regret it if you implement this scheme. As a small codicil, what consideration has been afforded to the very elderly some of whom do not possess a computer . come on EEC do not fix what is not broken, or are you trying to create in house administrative work, which will of course be at council tax payers expense, If I am the recipient of fly tipping please can you confirm that the council will send transport and clear up as necessary at the expense of Essex County Council ???</p> <p>Name and address willingly supplied (A written response would be appreciated)</p>	CB10
<p>In this current environment we are encouraged to recycle all that we can. This new booking system only works to oppose that encouragement. Saffron Walden Recycling Centre is currently an example of what these centre's should be like. Friendly helpful staff, easily accessible for the general public with restrictions on vehicle types to avoid excessive business use.</p>	CB10
<p>Is not busy enough to require booking. Booking will cause people not to use it and risk fly tipping.</p>	CB10
<p>Risk of increased fly tipping</p>	CB10
<p>If it ain't broke don't try and fix it. The recycling centre works perfectly well.</p>	CB10
<p>Worried about more fly tipping</p>	CB10
<p>My trips to the dump are very spontaneous</p>	CB10
<p>When the traffic is bad, you could miss your slot. It's not necessary because there's not usually long queues</p>	CB10
<p>There's hardly ever a queue, so a booking systems is not needed. Don't try to fix something that isn't broken.</p>	CB10

I believe this decision will promote fly tipping which will poison the country side and create extra costs to clear up. Therefore I believe this will uneconomic as well as making life more difficult for voters.	CB10
I don't plan in advance my tip runs and I think this will make people lazy more rubbish on drives and front gardens. And fly tipping	CB10
Unnecessary	CB10
Queuing is not an issue at Saffron Walden and having to book at least a day before will be an inconvenience that could lead to less recycling.	CB10
NEVER HAD TO QUEUE	CB10
Unneccessary waste of money, the place is hardly ever busy and this will just encourage fly tipping. If we are unable to book a slot when we want it will ECC be refunding some of our Council Tax?	CB10
Yes I think it's a crazy idea and will just encourage fly tipping and misuse of the black bins!	CB10
This will just cause fly tipping there has never been a queue ,I use this every week in the summer may have to wait 2 minutes on weekends that's all if it's not broken don't change it	CB10
Making it bookings only is just making it more difficult to use! Unnecessarily. People can't always plan ahead when a booking slot is free to use the centre. N please stop this happening!!	CB10
Queueing really isn't an issue here. Sometimes you don't know days in advance when you want a clear out, and sometimes, may end up needing more than 1 trip. This sounds completely unnecessary and not consumer friendly at all	CB10
This will lead to more fly tipping as people won't want to book - you don't tend to plan a trip to the recycling centre and therefore it will be more inconvenient. With the exception of the period during COVID I have rarely had to queue for more than a couple of minutes and therefore the reasons given for introducing this is just not true.	CB10
The centre does not seem over congested. Fly tipping would inevitably be increased.	CB10

<p>I use the recycling centre probably 3-6 times a year, and always at weekends. I've been doing this for years, and I never remember, in all that time, having encountered a queue or congestion there.</p> <p>This seems like a really pointless and counterproductive idea. I can't see any sense in it whatsoever. I can only imagine it will reduce use of the centre, with the waste either going to black bins or fly tipping.</p>	CB10
Don't make it a booking system!!!!!!	CB10
Trips to the recycling centre are mostly spontaneous. Don't encourage fly tipping by blocking instant access.	CB10
Silly idea, what if you have multiple trips?	CB10
Pointless as there are no issues	CB10
Where it was introduced Does it lead to more fly tipping ? Show us the convincing data of any perceived benefit.	CB10
<p>I've seldom had with issues with queuing at the centre and would not be happy with having to pre book a slot for a visit.</p> <p>This would be in my opinion be a very negative step to take.</p> <p>The site is in a very isolated position and access is very easy and usage does not seem to impede on local businesses or local housing.</p>	CB10
We have been very lucky with our recycling centre. It provides excellent service when you need it. If I use the centre it's generally because I'm having a good clear out, I load my car multiple times and get all my rubbish cleared at once. Booking a slot and only being able to have one a week will be extremely problematic and I believe will result in far more flytipping etc. when you work full time weekends are the only time it is possible to go and I am certain getting a suitable time slot will be difficult. I see no reason for the change.	CB10
It's not helpful for the elderly as they don't always use technology	CB10
No change needs to be made. I have hardly ever bumped into any cues or congestion since using the recycling centre. Booking is not required and will cause more fly tipping which will cost the council more in long run. Another way to make money from everyone. Very disappointing	CB10

Since the lockdowns I have used the saffron Walden site, and requests go up to the retail park near it and I have never seen or encountered a queue so I am unsure why this is needed. I am also incredibly concerned that this scheme will result in an increase on fly tipping or other inappropriate disposal of the items that would normally be taken to the tip. I would like to point out that as a blue badge holder this proposal won't actually effect me, but I'm still opposed to it due to the potential negative effects on the community.	CB10
Increase in fly tipping if booking goes ahead	CB10
Absolutely ridiculous	CB10
Instigating a pointless booking system for cars is a waste of money. Limiting access is appalling and will only increase fly tipping. Yet another waste of money on an unnecessary project. When are the council going to start listening to its community instead of just imposing ridiculous restrictions.	CB10
Rayleigh is not like Saffron Walden. Like all pre book systems (ie doctors) you try to get a slot and find them all full. My concern is fly tipping. I. Understand ecc are trying to improve and maybe save costs. I have not had any problem in Saffron Walden. So No	CB10
There is utterly no justification for introducing pre-booking at the Saffron Walden dump. There are seldom queues and a booking system would tie up the excellent and helpful staff in checking people in. Is this a precursor to introducing a charging system? About as much use, and as welcome, as requiring photo ID to vote!	CB10
Never had to queue. Will deter people to use the centre	CB10
The use of the recycling centre works well as currently set up. Why spend money on a booking system that puts up a barrier to use when the current levels of flying tipping are already reportable and the tip is readily accessible?	CB10
I have never had to queue and think it will stop people using the recycling centre.	CB10
Pointless and unnecessary very rarely a queue to use the recycling centre. Literally no benefit whatsoever putting in this process in saffron Walden.	CB10
I very rarely encounter a queue at the recycling centre and if there was one when I arrived I would happily wait in it. It is not always possible to know when you have availability to use the tip and having to make the effort to book an appointment just adds additional admin to everybody's already admin heavy lives. I believe this would result in an increase in fly tipping if people are no longer able to spontaneously take items to the tip.	CB10

Never had problems with queuing ! Planning diy jobs that require disposal of waste around obtaining a booking whether it be deciding to cut the grass or larger jobs. Those who work being restricted to weekend bookings. May put pressure on domestic roadside collections with people avoiding using the recycling centre and simple disposing of waste with general household rubbish.	CB10
The appointment system for waste disposal encourages fly tipping	CB10
I have never experienced any problems with delays when visiting the centre in Saffron Walden and a booking system seems completely unnecessary for such a well site. It inevitably lead to a great deal more fly tipping.	CB10
Never any queues when I visit.	CB10
It will cause more fly tipping	CB10
This is ridiculous, rarely are there long line of people trying to get rid of their garden cuttings etc, it will cause a lot more fly tipping as people can't offload over the Sunday day in the garden rubbish or even worse, the tat from garage clear outs all of which occur at the weekend and unable to make an appointment in advance as not sure when they were going to be able to do it.	CB10
Terrible idea. Will result in fly tipping and ultimately save no money whilst making the service much worse for residents. People will book slots just in case and block the whole system. Will be disaster.	CB10
If this is a trial, just do it at the weekends when it's busy. I go there week days and have never had to wait.	CB10
Following my move to Saffron Walden in March 2021 I have made several visits to the Thaxted Road site. On only one of those visits did I have to queue and that was only for about two minutes. Having to book online would be an inconvenience, especially so by having to do so a day in advance.	CB10
There's no need for this what about people who don't have internet	CB10
There are no queues at Saffron Walden so this is unnecessary. However, this action will encourage illegal fly tipping around the district	CB10
This ridiculous idea is clearly not about congestion; please do not take the people for fools. It would increase costs for residents, increase bureaucracy, and make fly-tipping more likely. But the council reduces its waste costs.	CB10

I'm concerned about an increase in fly tipping as people become frustrated about this change that isn't needed...	CB10
Only ever experienced minor delays when skips and lorries are moved. An extra person will be required to check paperwork, which will slow down the process. If people are turned away with no booking, fly tipping will escalate. Is this the first step towards charging for a visit?	CB10
It's totally ridiculous and will only lead to more fly-tipping when people are turned away. It doesn't take much thinking to realise this	CB10
The Saffron Walden recycling centre is so well organised and access has never been a problem. This will slow everything down and create all sorts of extra issues with people becoming frustrated and dumping their rubbish elsewhere. Please don't waste everyone's time and resources on this. It will discourage recycling which is so important.	CB10
Staff could spend the time they will need to check every entrant, monitoring trade users. Customers from out of Uttlesford can only be an issue if provision in neighbouring districts is lacking. Queuing does not appear an issue in SW. This appears to be yet another relentless march of unnecessary and costly bureaucracy which will mainly inconvenience the user, some of who may resort to fly tipping.	CB10
Totally impracticable to plan trips. A stupid idea for Saffron Walden as there is never a problem here I have used this depot for 25 years. It must remain spontaneously available. I am already seeing flytipping in Cole end lane today 🚗	CB10
Yes. Why on Earth did you not ask us ??????!	CB10
We have lived in saffron Walden for almost 30 years, and never had to wait more than a couple of minutes to drop off recycling. This is ridiculous and can only lead to a reduction in recycling to the centre.	CB10
There is no need for a booking system at the Saffron Walden recycling centre in the week, it is insufficiently busy. It might be justified at the weekends. 15 minutes slots will reduce the capacity of the recycling centre, I am never there for 15 minutes when I visit even with a full car.	CB10
We have a large garden. I do not want to have to have bonfires to dispose of our seasonal hedge trimmings etc	CB10
We think this would cause people to use the recycling less.	CB10
Totally ridiculous we have never ever in the last 10 year's experienced a wait maybe a very short wait to go in on rare occasions.	CB10

Of all the recycling centres I have ever used Saffron Walden has always been the most efficient. Why would you change something that has always worked so well. I have tried to use Haverhill centre in the past but it's so frustrating not being able to make appointments on the actual day you decide you need to recycle something. Most people are quite lazy if you make it too difficult for them to take wanted items they will find alternative ways of getting rid of it. Surely we are looking at increasing the recycling rate not encouraging people to illegally dump stuff at the side of the road.	CB10
The primary reason residents use the centre is to dispose of recyclable waste that cannot be placed in green bins for collection. Typically, for the majority, this is garden and diy waste and is disposed of on the day, or weekend which it is generated. Often the jobs/work that generate the recycling are spontaneous. Given the proposed system requires pre-planning of when recycling will be need, it isn't compatible with most residents' needs. Why are we paying for a service if that doesn't meet our needs? There has been no consultation and no explanation as to why the change in policy - at least none which effectively communicates to residents. It is the same story with other ECC changes - Rangers, road repair policy, etc Residents are, on the whole, reasonable. Why not consult on this and other matters? At least then decisions are informed rather than unilateral. I'm not personally interested in the hyperbole being created about this but it is hard not to be a skeptic; What Will the booking system cost annually? Are new staff needed to manage that and/or support the technology? Will access to the centre be controlled by removing slots? Will people be penalised who book but do not attend? Does this mean ANPR technology at the centre? If yes, what will that cost? What if I book for one car in my household and I attend in a different car? Are you introducing a fair use policy by the back door?	CB10
There is no congestion, it works fine as it is.	CB10
Fly tipping will become more prevalent	CB10
We have never been a long queue to use our recycling centre. I am concerned this new move will only end up with more fly tipping.	CB10
Currently I use the site on a regular basis when visiting the local shops. This keeps the amount of recycling to manageable amounts rather letting it build up. I have never had a problem regarding access.	CB10

It discourages people from going at the drop of a hat when combining a trip into town . It is bureaucratic and I don't tend to plan rubbish runs a long time in advance. Worst of all it will lead to fly tipping. I can perhaps see some sense in a booking system at busy times , but I have never encountered a queue and have found the dump well run .	CB10
Yes. This is ridiculous and inconvenient. Will not vote RFU next time if this happens.	CB10
It's an outrageous idea that will cause a lot of dismay to people. I don't plan to go to the recycling centre because its normal a spur of the moment thing	CB10
Massive problem.... Dumping of rubbish anywhere and everywhere	CB10
I have experience in other areas with recycling booking system - it just encourages more fly-tipping as people can be bothered to book.	CB10
It will encourage fly tipping by those who cannot get slots easily. There is not a problem at Saffron Walden so this is not needed.	CB10
This seems totally unnecessary as there really isn't a problem with queuing at saffron walden. It seems that the county council is anticipating lower recycling levels, which will help pay for the unnecessary booking system, and is contrary to their objective to increase recycling. At the very least, during the trial period, they should allow same day bookings and not impose a one visit per week restriction, as these are the most unreasonable aspects of the proposals.	CB10
Why waste precious council tax payers money on an additional layer of unnecessary bureaucracy which has no benefits to the public whatsoever? The system works perfectly as it is, so why spend money on a continuous basis to fix something that isn't broken? Trust in the intelligence of the public and for heaven's sake stop 'nannying' everyone.	CB10
Saffron Walden recycling centre is never busy enough to warrant a system such as this, forcing people to book a day in advance will likely end up contributing to fly tipping in the area. A better solution would be to allow people to book available slots in real time via a mobile app or website therefore allowing spontaneous trips to the centre.	CB10
I can't plan on when I will use the refuse centre, I use the centre when I sporadically have a deep clean of the house or when we are clearing out the garden on a nice day or when I forget to put the bins out in collection day. The centre helps me recycle, if I couldn't/didn't use the centre then I would have to put more potential recycling in with my black general waste bin.	CB10

<p>It's difficult to know when you may require waste disposal having a booking system would make this a task in itself.</p> <p>Booking will encourage fly tipping if slots are not available to suit or missed .</p> <p>Please explain the merits of booking .</p> <p>Booking will not smooth out busy weekends as the slots will be taken meaning people whom work have to plan their week around a trip to the tip !</p> <p>If there's ever a way to save money (It seems that's the way here) charge the vans full of trade waste every time they enter the tip. You can see trade use the facility rather than purchasing a skip to dispose of waste . Some transit or bigger vans even bring trailers too !</p>	CB10
Don't see the problem it is solving. People expect to queue at busy times.	CB10
There are no issues at Saffron Walden so why force it upon us	CB10
Unnecessary bureaucracy. Proof of address each time we visit? What is this costing UDC? Many of us suspect that this is the thin end of the edge to make users pay when we already pay through our council tax.	CB10
I see no need for such a bureaucratic procedure having never experienced any significant congestion at the Saffron Walden site. One fit does not always fit all! Furthermore, power failures can require the need to dump rotting food from freezers etc which cannot be delayed on public health grounds. The introduction of unnecessary controls will also increase fly tipping in the area, something which is already a problem even under the existing arrangements.	CB10
Will encourage fly tipping that is already a problem	CB10
The current system is seamless with no queuing or paperwork. If I have to book to take cardboard for recycling it would probably end up on the bonfire.	CB10
Unnecessary for Saffron Walden, never experience queueing	CB10
The recycling centre is extremely well run now, no hold ups and waiting of any length of time even after Christmas this idea will only lead to excessive fly tipping.	CB10

<p>I live in a rural area which is already blighted by fly tipping & this proposed move to a booking system will only encourage more fly tipping.</p> <p>Using the recycling centre is often a spontaneous decision- its a nice day, I'll clear up the garden</p> <p>Apart from during the pandemic when the recycling centre was closed during the lockdowns I have never experienced queues or congestion- it's a well run, efficient centre .</p>	CB10
<p>This proposal seems to be a nonsense. Clearly a committee meeting took place with members at a loss as to what next to hit their constituents with so came up with this half baked idea. The Saffron Walden centre is very well run and I have never had any problem when turning up with my recycling i.e. I have not had to wait or queue. There were problems during the pandemic which residents understood and lived with.</p>	CB10
<p>I worry that fly-tipping will increase if one has to book the tip</p>	CB10
<p>I think by having to book we will notice an increase of fly tipping. Have noticed end of last year a couple of spots where fly tipping has happened</p>	CB10
<p>There are rarely long queues at the centre</p>	CB10
<p>Risk increase in fly tipping. Also I have never had to queue so it seems entirely unnecessary</p>	CB10
<p>It's never busy when I go and I may need to go more than once if I have done a lot of work on my house one weekend</p>	CB10
<p>Some waste may take more than one car boot full. If I have 3 boot fulls, it will take me 3 weeks to clear. I worry that fly tipping will increase with such a system in place. Recycling should be encouraged.</p>	CB10
<p>It's not necessary, there is no problem with queues and it will make life unnecessarily complicated. It will also be an issue for those without internet access or the necessary IT skills.</p>	CB10
<p>It's not necessary at Saffron Walden, I have never had to queue there in 40 years, this is just a way of dodging responsibility and will lead to more fly tipping.</p>	CB10
<p>There is never a queue currently. It would encourage more flytipping. People would be making a special trip rather than fitting it in thus creating more traffic.</p>	CB10
<p>I think this will sadly lead to more fly tipping in the area</p>	CB10

This makes no sense - congestion at the Saffron Walden centre is never that bad and many elderly / vulnerable people will be unable to book online. This seems to be an attempt to reduce staff and service levels - it is a bureaucratic nonsense. One doesnt plan days in advance to take garden rubbish etc to the tip - it will only lead to people fly-tipping	CB10
I use the skip when I need to, spontaneity is the name of the game. I don't always plan my sorting out and disposing of. In my opinion, If this does come in there will be more landfill rubbish.	CB11
The recycling and waste site is PAID for by US, why would we want LESS service ???	CB11
The SW centre is used constantly but very rarely is there queuing so the booking system is not needed.	CB11
We never have an issue taking our rubbish to the site, no queues etc. It is very difficult to plan a trip to the tip so not being able to book on the day is going to cause problems	CB11
We work long hours and sometimes it is hard to be able to schedule in advance within our week and weekends.	CB11
Not practical measure to have to book. Will increase fly tipping. No issue with current set up.	CB11
Having to book will cause major anxiety to those who already struggle to deal with bureaucracy.	CB11
People will decide not to use the recycling centre if the have to book it and schedule their waste drop off.	CB11
The Site is probably the only Council service I use. It is efficient quick to use and the staff are helpful at all times. Please do not change anything.	CB11
In all the years I've used the recycling centre I've never had to queue, I suspect an increase in fly tipping and greater abuse of the existing domestic bin service,	CB11

<p>A pre-book/pay for entry system was implemented in Ireland. This has resulted in more fly-tipping and questionable unsafe disposal of waste.</p> <p>It will only have the same outcome in our region.</p> <p>Waste products are a fact of life and have to be dealt with properly. That is why, as rate payers, the tip should be the professional service that is accessible to everyone - those without computers/phones will have no way to book without severe inconvenience.</p> <p>More should be done to ENCOURAGE recycling/waste disposal safely rather than this retrograde step.</p> <p>By all means implement a more accountable system for trade waste but even that would have the effect of encouraging flytipping/improper disposal.</p> <p>Saffron Walden is not Rayleigh</p>	CB11
The current system works so don't see the point of a booking system ...	CB11
There will be greater incidents of fly tipping if bookings to visit recycling centres become mandatory.	CB11
SW drive in system works perfectly well, there is no need to introduce an additional layer or bureaucracy	CB11
Like to go whenever it suits me, without prebooking	CB11
I have never had to wait more than 5 mins queuing to enter saffron walden a booking system is entirely unnecessary	CB11
Unfounded lies and questionable claims like that of Kemi Badenoch are being allowed to go unchallenged in defence of bringing in this system	CB11
I've never had to queue there before and cannot see any benefit in having to book. It's so convenient to just turn up	CB11
<p>This has probably already been said - but to limit and create hurdles to the use of the recycling centre just seems at odds with its purpose and the needs of the community. I visit once or twice a month - typically weekends and typically small amounts of things that will either not fit or be allowed via regular collections. I do worry that any limit will increase problems with fly tipping. I have never had to queue to use the facility or wait etc etc - so no obvious reason from their perspective either. I fear that the booking system is just a step towards charging for its use - if this is the case a simple tap and pay fixed price / voluntary contribution could work?</p>	CB11

Queuing/congestion has never been a problem for us, apart from immediately after periods of lockdown or bank holidays. It is sometimes useful to be able to use the facility on the spur of the moment. Making the process more difficult will put people off using it.	CB11
It works perfectly efficiently at present. It adds an unnecessary additional layer of bureaucracy which can only restrict the number of visits per day. Not allowing a same day visit (even if there's space) is an unwarranted obstacle. It may encourage fly tipping.	CB11
In my experience, queues are minimal at peak times, seldom at all off-peak. I do not consider pre-booking is at all necessary at Walden.	CB11
There is no problem at present so why change a system that works	CB11
We think that by having to book a slot, it will cause queueing, which we have never had to do when using the Saffron Walden tip and we use this facility a lot.	CB11
I've never had to queue	CB11
There is absolutely no need for a booking service. There are rarely queues. I make unplanned trips all the time and have no desire to book in advance for something I don't have a need for at the time	CB11
Those people who are working and unable to go to the dump during the week will all require slots at the weekend. This will result in frustration and fly tipping.	CB11
It is never crowded at SW recycling centre nor do you often queue for more than a few minutes at 'busy' times, Point of recycling centres is to take recycling so why is a '13% reduction' in recycling desirable? We need to be able to dispose of waste as it occurs not build it up until we have an appointment-to store waste is a health and fire hazard . If issue is commercial waste then deal with that with restrictions and do not penalize residents.	CB11

I do not plan when I use the centre, it's often at short notice whenever I get a chance. I work, and if I have to prebook it would be at a weekend, as that's when I can guarantee I'm free, rather than my spur of the moment weekday trips in my lunch break. I expect this is true for many people, therefore I can envision weekends being really busy and not weekdays. When I use the centre I often make more than 1 trip. I am planning on sorting my garage out soon and it will take me about 2 months to get rid of all the rubbish if I can only go once a week. I have never had to queue more than a few minutes. I think the proposed plan is trying to solve a problem that we just do not have in Saffron Walden. I would also question why blue badge holders do not have to book. Apparently the feedback received from the trial has been good. I imagine this was from asking people who have used the centre. Perhaps it would be worth asking some people that haven't used it, and why!	CB11
I've never had to wait to use the recycling centre.	CB11
Working full time it is difficult enough to prioritise all the jobs that need to be done on a day off without factoring in an appointment to responsibly deal with garden waste and responsibly sort recycling	CB11
Why change something that isn't broken. Saffron Walden recycling centre is used widely on all days of the week and there is usually no waiting time before being able to deposit your waste/recycling. We need to be encouraging more recycling and proper disposal of waste, also strongly discouraging fly-tipping and not putting more barriers in the way of best practice.	CB11
Recycling should be easy. The appointment system is a barrier to use.	CB11
Entirely unnecessary system that is not needed and will cause more problems than it solves	CB11
We strongly oppose the booking system because I suffer from anxiety and if we were late too early we could be fined. There is no problem with the Saffron Walden site. There is no queuing.	CB11
I'm concerned that the proposed booking system would restrict those that work, who are unable to access the tip during working hours. I have not encountered any problems with the current system and think the new system would only encourage fly tipping	CB11

Ridiculous scheme to implement. We don't live in a world where we can plan the hour and day of when we will cut our lawn or trim our hedges to take to the dump. This is 2023 not 1903. Without making the typical comment of 'they just want to reduce staff' well perhaps they should look at other ways of cutting costs or stop reselling half of the 'good' items that go to the dump - it would be interesting to see where that cash disappears to...	CB11
Pointless admin it's hardly ever busy during the week. Weekend have to queue for a few minutes at most. Don't make life harder	CB11
This will only cause more flytipping and more stress and wasted time for employees. The idea makes no sense. Having bookings that if someone doesn't attend then goes wasted is rubbish. Having to pre plan your trips to the recycling centre when all the public want to do is freely attend with out Having to book and think about it.	CB11
We rarely see congestion at the Saffron Walden site, and even when there is it is only queued along the access road so doesn't cause any traffic issues. How is the new booking system going to be administered - this will surely lead to an increase in admin work when council staff already appear to be struggling, plus of course it will be an added cost. Is this just the initial move prior to introducing a payment system?	CB11
May cause an increase in fly-tipping.	CB11
The local site is rarely too busy to just turn up . It will restrict being able to take rubbish to the dump as it is created - We fear fly tipping will result from this decision	CB11
Use the tip when needed, usually after tidying garden, or disposing of old equipment or furniture so booking would not be convenient. Also coordinate trip to recycling to other activities to save fuel	CB11
In saffron waldens case, there simply is no need for a booking system. There aren't the queuing issues that are faced elsewhere in the county.	CB11
There is never a queue, no matter when I go. How are we supposed to know in advance when we might do gardening/clear out a cupboard etc	CB11
It's never busy. No waiting, see absolutely no reason for a booking system when I personally use the site when there's rarely more than 5 or 6 others at the time. This is predominantly weekends.	CB11
This is unnecessary , there is rarely a queue at the tip which is well run and orderly. Anything that reduces easy and direct access to the tip will encourage fly tipping. If it's not broke don't fix it. Please don't do this.	CB11

Worried about illegal dumping of waste if unable to make a booking.	CB11
We are an old couple, both over 80, and already have to spend much time on the telephone for medical, dental, banking etc... appointments! We cannot always plan ahead for disposing of bulk rubbish, and/or having a car available! In addition, with the no-booking system in place, we can go to the recycling centre when we see that there are no queues!	CB11
A foolish idea that will do more harm than good. An ulterior motive? You bet.	CB11
most of my visits to my local centre are unplanned, or perhaps better description as planned at short notice. With a busy family life it more or less impressive to plan a tip trip to the hour or even day! Thank ECC for promoting fly tipping.	CB11
A problem that does not exist is being made complicated. I will tend to clear garden, or garage clear out spontaneously, and will need more than 1 trip.	CB11
I've never queues at the top so there is no need to limit access	CB11
I may not agree with RFU on many things but I do agree completely with Cllr Gadd's comments. This scheme is just not needed in Walden. "If it ain't broke, don't fix it " comes to mind. I've never seriously queued, ever, in all the years I've used the facility since it opened so the improvement to air quality due to less congestion is a red herring. Nearly all my tip runs are done spur of the moment at weekends when I've done some gardening or having a clear out. I work during the week so I'll have this waste sitting around until the following weekend. No doubt this will be the same for loads of others trying to use the booking system and I'll not be able to get a slot. So, the inevitable fly tipping or burning, or excess refuse collected by UDC is bound to increase.	CB11
Not knowing when you need to use the tip, and not being able to book on the same day could lead to fly tipping.	CB11
Unnecessary bureaucracy	CB11
Some times I need to do more than one trip a day due to the size of my car. The booking system only allows one trip a week.	CB11
There is rarely any queuing, which is ECC's main argument for the system, so why do we need to add the overhead associated with a booking system and tie up staff checking people in. This is likely to lead to queuing when inevitably people forget to book or just turn up anyway.	CB11

<p>I am a frequent user of the recycling centre in Saffron Walden and apart from during the lockdown during the pandemic there has never been more than a short queue even at peak times at the Saffron Walden centre.</p>	<p>CB11</p>
<p>I haven't experienced congestion at the Thaxted Road recycle centre, for many years. The proposed new booking system would mean that sometimes - perhaps usually - I would be unable to access the recycle centre. Worse, under the proposed new system, I would often waste precious energy attempting and, because of the new system, would fail to get there. I'll explain:</p> <p>For those of us with energy limiting chronic medical conditions, sometimes getting to the recycle centre is the most we can do. If we had to remember, learn and follow a booking procedure, then sometimes there would not be the energy left to use the recycle centre - and yet we'd then have to go into energy overdraft simply attempting to embark upon letting the recycle centre know we are unable to take up the booking A total waste of scant and precious energy for no good effect whatsoever.</p> <p>For those of us with fluctuating and unpredictable medical conditions, it is impossible to predict whether or not I will be able to go to the recycle centre the next day, let alone a few days away. I wouldn't even know whether I'd have the energy to go an hour ahead of time. Again, the proposal means spending scant energy repeatedly, booking, and then unbooking, for absolutely benefit whatsoever.</p> <p>To make it to the recycle centre under the proposed system, then I think I have to have get my printer working, have to print out the booking confirmation, and have to look up what proof of address is considered acceptable. and have to find it, and have to remember to take it with me to the recycle centre, and then deal with the person checking the documentation on arrival at the recycle centre. Even on days when I could undertake all this, the additional activity would vastly reduce what else I could achieve but, mostly, I'd guess it would mean that usually I'd be unable to actually complete all the necessary proposed processes and would be unable to actually take my goods to the recycle centre.</p> <p>My understanding is that I would not now be awarded a Blue Badge, so I believe I couldn't use the exemption offered for Blue Badge holders.</p> <p>With the present system, the Thaxted Road Recycle Centre is accessible to me some of the time. With proposed the new system it would be much less frequently accessible, and possibly not accessible at all for months at a time.</p> <p>Even if I were fit and healthy, my own experience of the Thaxted Road Recycle Centre is that I haven't had to queue, so I would still strongly wish to retain the existing system, to avoid the proposed significant amount of additional bureaucracy.</p> <p>I have wondered whether the proposed new system is actually about the stated reason to 'manage demand and reduce queuing at peak times'. Are there other, as yet unstated reasons to propose such a cumbersome and bureaucratic system? Since writing this, I've read in the Walden Local that Cllr Malcom Buckley is reported as saying the reasons are to 'ease peak congestion;' and 'prevent the</p>	<p>CB11</p>

<p>service being accessed by those not entitled to use it'. I'd strongly request that that any measures taken to reduce abuse of the refuse service, avoid access being removed or reduced by those who are entitled to use it.</p> <p>In the same article, the Councillor is quoted as saying 'we are not making the service harder to use or restricting access.' For me, the proposals are doing both, so in relation to me, his statements are incorrect. I don't need to be consulted AFTER implementation, as the Councillor is quoted as suggesting. I can say right now I know this proposed new system is utterly inappropriate for me, and will not achieve its stated aims in relation to me. I would hope that the Councillor, and the ECC Council, will 'consider' this BEFORE even trying the system.</p> <p>Please, please, please could the proposals for the new booking system be scrapped, at the Thaxted Rd Centre at the very least.</p>	
Seems pointless - it's never seemed terribly congested (apart from occasional busy times). This may encourage more fly tipping.	CB11
The proposal will simply raise an unnecessary barrier to using the recycling centre and will lead to even more fly-tipping and placing recyclable waste in bins destined for land-fill. It's simply a ruse designed to introduce payment for the service. Residents do not want a service that they have to plan for days in advance. There is no congestion issue and there are no other problems which this is supposed to solve.	CB11
Just inconvenient - it's supposed to be convenient to use. Will encourage flytipping	CB11
I am a regular user of the Saffron Walden Site and apart from in the pandemic restrictions have never had a problem with queuing at the site. Being able to just go when I have accumulated enough rubbish/ recycling material gives me incentive to recycle. There is more and more fly tipping happening and this new idea will only make it worse.	CB11

Booking is not needed - never had to queue except during covid!! We expect tip to be busy at weekends/bank holidays and plan accordingly! My big concern is that fly tipping will increase - already spots in town where it happens. Also that older people who don't use the internet but who at the moment just "pop up" to the tip will be stuck; ringing the council to book is an unnecessary hassle for them.	CB11
No necessity to make the Saffron Walden site a pre-book site - only time there was queues was during Covid - maybe if the employees at the site assisted customers to empty there vehicles more then this would cut time spent at the site by 30 - 50% surely.	CB11
Bonkers idea. It's not broken, don't try and fix it	CB11
I am confused as to how a booking system prevents commercial waste being dumped? Surely the same staff will still be assisting all users of such sites? So what changes? How has the 15% reduction in waste been achieved? Has fly tipping increased in the trial areas? Has this trial resulted in larger domestic collections? Will staff ratios at recycling centres be reduced?	CB11
No one plans to have a clear out and book a slot. It's never even that busy and IF it is, then you just go back when quieter	CB11
Will discourage recycling & encourage fly tipping.	CB11
Mostly you can drop of items without any queues. There is no reason to change the way it operates. It is already well run.	CB11
<p>I frequently use the recycling centre and feel the new booking system will lead to several problems. It will no doubt cause an increase in fly tipping and litter around the town. Many people use the recycling centre on an unplanned basis and therefore booking in advance will cause massive inconvenience and likely lead to less recycling. Also the policy of one trip per week as indicated on the website penalises people with small and economical cars with very small boot space. Usually our household might do multiple trips in one go (eg back and forward three times) it would now mean we have to have rubbish outside in the road for the following week booking slot.. or indeed hire a van to take it (which would be unaffordable). Also it is likely people will book slots to use "just in case" which again would result in an inefficient system.</p> <p>Lastly, the current system seems to be working very well... if it isn't broken why try to fix it with this new system which will no doubt create many more local issues.</p>	CB11

The current system is working fine, with no issues, so why change it? I've never seen any congestion at the Saffron Walden tip and I use it on a regular basis. I have a very small car, so regularly take multiple trips to the tip on the same day. This new system would prevent me from disposing of all my rubbish, so what would ECC propose that I do? Lastly, the level of flytipping in Saffron Walden and the surrounding area is terrible, restricting use of the tip would exacerbate the flytipping problem and turn Saffron Walden into a dump	CB11
I regularly use the recycling facility in Saffron Walden, and apart from during the pandemic I have never had to wait for more than a very short time to get in and find a parking space. I think a booking system is completely unnecessary, discriminates against people who don't have online access, and is very likely to lead to illegal fly-tipping in the area. The health risks that this could pose, and the cost of clearing it up, could very easily outweigh any benefits of the booking scheme.	CB11
Discourages recycling and could lead to increased fly-tipping - both of which lead to other costs. Also a big problem for those uncomfortable with or unable to use online booking.	CB11
I have never experienced queueing or congestion at the Saffron Walden site. The staff are helpful and efficient and every time I have been to the site it seems to be operating smoothly. DO NOT Change IT.	CB11
In the olden days (I have lived in SW for 48 years) - the dump used to open at 8 in the morning meaning that those of us who go to work could use the facility during the week and thus relieve some of the pressure at the weekends. Now - since there is no facility before 9 am everyone will be booking for the weekend and this will lead to chaos. During the week in the four hours or so in the middle of the day the dump is virtually empty. Making people book will not alter this usage for the above reasons - the weekends will be a nightmare of queues - which people do not have the time to entertain. Fly tipping will become the norm and as someone who remembers laybys being full of trash this will not be a positive move. If the move to the booking scheme goes ahead it must be in conjunction with longer opening hours to make it work.	CB11
addresses a non-existent issue	CB11
There is no a queuing problem that I have seen, I think people travelling a distance to th site will be likely to arrive early for their time slot to avoid being late and missing out - this could cause ques !	CB11

This seems like a completely unnecessary requirement as I have never encountered any congestion or queuing at the Saffron Walden centre. This is an extra step that will only frustrate both the residents and the workers on site that will have extra work to do monitoring every car that enters	CB11
It adds a layer of completely unnecessary complication to a simple process that currently works very well and may lead to increased fly-tipping if people can't be bothered to book or are unable to book the slot they need.	CB11
We've never experienced queues despite only being able to use at popular weekend times. The requirement to pre book car access will lead to people parking on the roads nearby and walking up rubbish causing chaos. Plus it'll encourage more fly tipping.	CB11
I don't plan ahead when I have refuse to take, particularly in the summer months when gardening.	CB11
Many of my trips to the tip are spontaneous depending on the amount of material I have produced that day & it is not convenient to wait for a booked slot another day.	CB11
I'm sure this method will increase fly tipping around the area. I have never had a problem with queuing to drop items at the skip. It seems to be a very annoying addition to a service that was working very well.	CB11
<p>As a retired person, I like to be able to drop off the odd bag of garden rubbish/clothing/bottles and jars at the tip when I am shopping at Aldi. I am never quite sure what time this would be as I take things at a gentle pace. Booking a slot would make an unnecessary complication to my day.</p> <p>Even at weekends, when it is busier, we have never had to queue outside, and the staff are very attentive, directing users to where the different items go, thus helping to keep the traffic flowing through.</p> <p>Sometimes, when we have had a blitz on pruning and clearing in the garden, we have to make two or even three trips to clear away all the bags, as my car is small. How ridiculous to have to book three slots, especially as we are not sure exactly what time we would need them.</p> <p>I am also concerned that this could lead to more flytipping creating hazards for wildlife and farmers.</p> <p>Why change a facility which works well now and make it more complicated for staff and users?</p>	CB11
It will encourage fly tipping as people who haven't booked are turned away	CB11
Not necessary and will encourage fly tipping	CB11

No	CB11
I have never experienced any congestion or queueing, the system seems to work perfectly well as it is. I am concerned this will increase flytipping and items which could be recycled will not be	CB11
It is most likely that it will be a cumbersome process to book and too much for some people.	CB11
Weekend slots are going to be a premium for most people who work during the week. They'll be all allocated, and most people will just be filling their black bins up with things they would normally gone to the waste site with. A webcam showing if there is a queue, would be a simpler solution to any congestion problems, if they actually exist at the SW site.	CB11
The ECC has no right to impose their ideas on us without a proper democratic vote.	CB11
Our trips to the tip are usually unplanned, some will be weather reliant - either garden waste if the weather is good or house cleanup if poor weather. Trips will usually result in multiple trips within a day. Will this still be possible - we won't necessarily know whether to book 1 or multiple slots prior to job completion. If we book and then don't need them we have used a slot someone else will not be able to take if you are not able to book on the day. We have never had to wait more than 5 mins to gain a space within the tip areas next to the skips. We don't see the need for this and potentially bookable slots will not be used, even if people cancel on the day due to change of plans from the info provided so far it will not be possible to book on the day.	CB11
I don't understand how this would improve the customer experience, the system works well as it is now. I think this will increase the amount of kerbside collection rubbish, will reduce recycling and sadly more fly tipping will also occur.	CB11
Quite simply, I am not convinced the suggestion of a booking system would enhance my visit to the recycle centre serving Saffron Walden. I have very rarely had to queue, the staff are courteous and helpful. The design and layout of the centre facilitates a swift visit. I Is paying someone to check bookings on arrival on the proposed new system a good use of man power? I think not. I totally oppose the scheme. We seem to driven to living in a "booking" culture	CB11
Never had a problem with congestion or queueing.	CB11

I am concerned that this would lead to an increase in fly tipping and people filling the black general waste bins with stuff that really belongs in the recycling centre. I have experienced very little congestion at the Saffron Walden recycling centre and therefore struggle to see that issue as a justification for this measure. I am also worried that the jobs of the workers might be at risk.	CB11
Unnecessary as there is no congestion	CB11
There are no congestion issues at the Walden tip. I am concerned that the policy will lead to a rise in flytipping and failure to recycle	CB11
I have used this regularly for the last ten years, there are no current access problem, I can't see any advantage, the disadvantage is the increase in fly-tipping which is already a local problem	CB11
I have used a booking system in another area so have experience. You can't get a slot on the day it's normally day or two after so you need to plan. Who wants to plan your life around taking things to the recycling centre? For most people it's a something to fit in when time allows in your busy weekend not a fixed timeslot thing. That will mean storing items for longer than normal leading to possible health issues or at least stronger plastic bags. I also think people will pay unscrupulous merchants to remove their rubbish for them at convenient times which will no doubt lead to more fly tipping. The Saffron Walden site does get busy but with little impact on anything else. That won't be the same in other sites so this is a one size fits all response. Easy for the council but they should remember that they work for us not the other way around.	CB11
Will encourage fly tipping	CB11
Never a queue at Saffron Walden. Lots of people cannot book online. Will put people off going to the tip. Someone will have to be paid to do the bookings. Someone will have to check bookings at the tip. Will cause queues where there were none before.	CB11
I've never needed to queue to use the saffron Walden recycling centre.	CB11
I have never had to queue to use the dump and I'm concerned people will not use the booking system which will lead to more fly tipping. I also tend to pop up with garden waste etc as I'm doing it.	CB11

What about people like me, who are older and do not use apps, smartphones etc and actually struggle with all this online booking stuff? Also why put any obstacle in the way of recycling? It would appear to me that this is a classic case of creating a solution to a problem that didn't previously exist, certainly with regard to Saffron Walden recycling centre AND are we going to see more fly tipping as a result? At the risk of sounding cynical, no doubt someone at ECC has created another KPI that needs filling in. It would be far better if they spent public money wisely & concentrated on more important issues, for example fixing potholes.	CB11
It works well as it is. If it is gardening rubbish, the weather matters too, I never garden or go to the tip if its raining. Choose to go when rain stops, how would that work with appointments?!	CB11
Totally unneeded.	CB11
We rarely see queues more than 5 mins wait and those who can only visit at weekends could struggle to get a slot that could leave to more fly tipping	CB11
I do not feel specific booking is necessary as i use this facility a number of times each and there is never a large queue and minimal waiting required. I fear the new system will put people off using the facility and may encourage inappropriate disposal of waste items.	CB11
It is unnecessary - there aren't any queues at Saffron Walden, and this will lead to more fly tipping.	CB11
Booking is unnecessary and will cause a lot of fly tipping, especially as booking a sane day slot won't be available. Don't try to fix something that isn't broken	CB11
There is never a queue during the week. I do not use it at weekends so cannot comment on what it is like then.	CB11
Pre-booking system will encourage increase in fly tipping. This has happened in Harlow	CB11
This is a proposal to fix a non-existent problem. There have been no queues at the Saffron Walden centre since early in the pandemic. If some other centres in Essex are too busy at peak times, perhaps the system could be introduced only there?	CB11
It is completely unnecessary as queuing is very unlikely even at busy times. Also very worried that fly tipping will increase.	CB11

There is no need for this as there is no congestion at the site. If the problem is with trade waste then that can be monitored by looking for trade vehicles and trade waste. This is disadvantaging the community and will see an increase in fly-tipping in the area which will increase council costs in the long term.	CB11
Please understand the meaning of the term 'If it's not broke, don't fix it'. Also don't think that local residents can't see through this blatant labour/cost cutting exercise. Stand up for Essex! My siblings moved from Essex to live in Lincolnshire and Hampshire. They are absolutely disgusted with our local services compared to their scant offerings. Wake up Essex!	CB11
Why? there are no queues.	CB11
You do not always know when you need to visit the recycling centre, plus those who do not use the internet will struggle. Will also encourage fly tipping.	CB11
If there is so much demand, then they need to expand services, not restrict visitation!	CB11
I have small objects I occasionally take to the tip and if there is a que which is unlikely I will do my shopping (in Asda) or a coffee - no problem	CB11
This idea is ludicrous! It will only encourage fly tipping in certain areas. Please reconsider!	CB11
Not needed . No problem with in waiting but problem in booking each time	CB11

<p>I frequent the Civic Amenity site if needed in my lunch hour and never have I had to queue and are very few cars there.</p> <p>Spare of the moment clearing out but then have to book a slot to take the items and hope you remember and nothing important comes up in the meantime and then your slot would be wasted and have to re book and wait.</p> <p>Why could you not book on the day??</p> <p>Also what about the elderly (of which UDC has a high number of) who cannot book online or have friends/family to do it for them? You cannot get through to ECC easily to book with them without waiting for at least an hour, so I know let's call UDC Customer Services to help.....it is nothing to do with them but obviously will help as best they can but is it not their job and have their own queries relating to UDC to deal with!!! Also the customer has to have an email address to send a confirmation to which has to be supplied when attending.....how, if elderly have no email or can not print of the confirmation if they do?</p> <p>Also big problem I know of someone who had to call ECC and eventually got through after an hour to book a van slot and they were going to book it for them but then asked their postcode which was CB11 and lives in Saffron Walden and they said oh no you have a Cambridge postcode and we can't do it and couldn't get the person of the phone quick enough!!! Seriously.....all postcodes in SW have CB postcodes!!!!</p>	CB11
<p>Mostly use spontaneously and don't want rubbish hanging around. We see the odd rat here and have to have traps down already. Also feel it will promote fly tipping.</p>	CB11
<p>Why not eliminate Essex from the site and Uttlesford take over . Essex county do nothing to improve our green credentials or normal way of every day living . their roads maintenance programme shows this.</p>	CB11
<p>i have never in 50 years of being a SW resident had to que at the recycling centre on thaxted rd SW .This is nothing more than big brother bully boy ECC cracking the whip .</p>	CB11
<p>it will make fly tipping more of a problem in the SW area</p>	CB11
<p>This will increase fly-tipping as same day appointments are not available. Often, trips to the tip aren't planned and so to have to book in advance will mean that less will use it, or that people will book and not show up, meaning they are wasting appointments.</p>	CB11
<p>It has already been mentioned that recycling was down in trial centre - where did the rest go?! More rubbish will end up in regular bins or fly tipped, costing more in the end. So short sighted.</p>	CB11

I'd say all my trips to the recycling Center are spontaneous. A booking system would be inconvenient for me. My grandparents have voiced concerns about the booking system as they wouldn't know how to book. Also not being able to book on the day you want to visit, is a unhelpful! I've never not been able to get into the centre because it's too busy, what's the need for a booking system?	CB11
Works well now, don't fix what's not broken, will increase fly tipping	CB11
<p>Using regularly, both weekday and weekends, I've always had immediate access, without any delays.</p> <p>The staff are so helpful and efficient, they keep the traffic moving swiftly and smoothly at all times.</p> <p>There are plenty of parking spaces available, and people move on quickly, allowing a fast turnaround.</p> <p>BY INTRODUCING AN UNNECESSARY BOOKING-IN SYSTEM, THIS WILL UNDOUBTEDLY SLOW DOWN ENTRY INTO THE CENTRE, FORMING QUEUES ON THE APPROACH ROAD.</p> <p>MOST PEOPLE DO NOT NEED A 15 MINUTE SLOT FOR UNLOADING ... THIS IS TOO LONG ... LESS ADMIN AND THE CURRENT, SIMPLE SYSTEM IS MUCH BETTER AND HAS BEEN WORKING WELL FOR MANY YEARS.</p> <p>ALSO, PEOPLE OFTEN NEED PROMPT, SAME DAY ACCESS, AFTER GARDENING OR HOUSEHOLD ACTIVITIES, AND NEEDING TO BOOK WILL DEFINITELY ENCOURAGE FLY TIPPING.</p> <p>THE OTHER CONSIDERATIONS ARE POINTLESS ADMINISTRATION FOR THE COUNCIL, THE RECYCLING CENTRE STAFF AND THE PUBLIC. ALSO MANY OLDER RESIDENTS ARE NOT ONLINE, AND PHONING IS ANOTHER FRUSTRATION.</p> <p>Finally, it's so much better to keep things simple for everyone, especially when change is not needed.</p>	CB11

I have been living at my address for over 20 years and use the recycling facilities regularly. The only time I have ever queued was during the COVID pandemic and even then this was never more than 30 mins. The current service works perfectly for me, if on bright dry days I decide to do a spot of gardening, I can just nip up the road and dispose of my rubbish, I don't have anywhere to store this so if moving forward to the booking system the facility is fully booked this will be a problem for me. It is also difficult to plan ahead as who knows what the weather will be like? Plus I work full time so this limits me to weekends and also offer respite foster care so my plans can change. So I would really like to be able to visit the centre when I choose and I am HAPPY to queue if required.	CB11
Going to encourage more use of black/grey bin	CB11
Have never queued. Worried about fly tipping in area	CB11
Have never queued. The new system will lead to fly tipping in the area. Why change something that works!	CB11
What would a booking system achieve? i've never waited to use the facility and wouldn't mind waiting a few minutes even if had to. If i do use the facility it is often using multiple trips using a regular car, it would be impossible for me to know the day before when each car load would be ready to be able to arrive for a 15 minute slot. What if i got caught in traffic and missed the slot? would have to waste fuel and bring all the rubbish back home with me? I suspect there is some underlying motive here for the council to save money by reducing the use of these facilities which is totally detrimental to promoting recycling. I totally oppose this scheme.	CB11
See no need for booking as current system works well. To book ahead will deter people/me from using the recycling centre. Consider the change will lead to more fly tipping/rubbish going in to household waste/not being recycled. It is an unnecessary change which will make it less likely people will use the service.	CB11

I use the S/Walden recycling / refuse centre on different days and times and I have never experienced congestion. The new system would be very inconvenient. Often I do not know I need to go until the day itself. I cannot always predict how many trips I might need to make at a time. Having to go online to a website to book a single slot and then print off proof of booking is a waste of time and inconvenient. It will be impossible for some residents who don't have computers or printers at home. The requirement to bring ID and proof of address is ridiculous and will inevitably lead to congestion as staff stop cars to verify documents, and will be caused by some forgetting their documentation and being turned away, causing disruption by turning in the road. This is utterly nonsensical. It will lead to people putting more rubbish in their black bins which reduces recycling and increases costs to UDC and may result in more fly tipping. In sum, far from improving the "customer" experience, it will make it much worse. We pay our taxes to ECC to run this refuse site as it is now - it is a good one. Keep it that way please.	CB11
I work full-time and cannot visit the site during the week. If all weekend slots are booked what are we to do with rubbish? I use the the recycling centre regularly. There are never queues. Everything is well organised, residents know how to use it and turnover is brisk and efficient. For a council that wants to encourage recycling and re-use how can the new proposal be an improvement? It's about cost-saving - and nothing else - but it's at the expense of rate-payers and the environment.	CB11
Totally unnecessary / only had a queue immediately after COVID lockdown - am sure if this goes ahead fly tipping will increase	CB11
It's unnecessary - there isn't a significant issue with congestion at SW even at the busiest times (bank hols, after Christmas etc). Some queues but superbly managed by the site. Booking will deter people from recycling / using the facility and instead they will just use their black bins where they can (or worse resort to fly tipping).	CB11
I have never had a problem with this site being too busy, not being able to book and attend on the same day would be inconvenient and remove the flexibility we have today. Only being able to go once a week at certain times of the year e.g. Christmas when normal bin collections are postponed and there is greater demand for recycling of cardboard etc. would generate a backlog of rubbish. I feel that this will reduce recycling in the area and encourage fly tipping.	CB11
I've only experienced queuing once at Saffron Walden - that was at Christmas when regular bin collection was not happening. I visit the tip at least once a week	CB11

There is a lot of people who will not understand how to book a slot at the recycling center. This May led to confusion if not waste dumped elsewhere. Maybe review the demographic of the Saffron Walden before making a final decision.	CB11
Monday to Friday you should be able to turn up when you want. Weekends and Bank Holidays understand the need for booking system	CB11
Queuing is never really an issue. I have always just been able to go when I have needed and got in and found the staff extremely helpful. I don't see the need in having to have a booking system for something that already works really well. The only time that queuing does happening is in the Summer time and everyone is always understanding that this in relation to people creating more garden waste.	CB11
Why change something that works well now	CB11
ECC based this initiative on trials in another district that may have had access and queuing issues. There has been no consultation with residents of this town and, furthermore, Saffron Walden does NOT suffer from either congested access nor traffic queues at the access. Do not impose the same restrictive rules at our recycling centre! Leave us in peace instead of trying to control us.	CB11
It must be made easy to recycle, not more difficult. The current system works, please keep it as it is.	CB11
ECC stop interfering in a perfectly working system of turning up when you want. There are no queues in Saffron Walden; you did the trial run in a totally untypical recycling centre just to railroad this through. Shame on any councillor who forces this through - we will remember you come election time!!	CB11
Stop this nonsense! Except for post Christmas week, there never are queues at the SW tip SO GO AWAY AND LEAVE OUR TIP ALONE!!	CB11
Booking not required and will only lead to more paperwork and issues at the actual centre.	CB11
Having to plan a trip and only once a week, I often end up having 3 trips when clearing garden/garage and I don't know when I will get time to go ahead of time, kids, life gets in the way. Surely councils should be making it easier to recycle, not harder.	CB11
No waiting time,very user friendly. Will encourage more fly tipping and items placed in non recycling bins.	CB11

Saffron Walden Residents online is full of residents against this happening. If you are say going to clear your garage and live on your own could take a considerable amount of time to do. This is especially so if you have a small car. Lots feel there will be a considerable amount of fly tipping because of this. This in the long term will mean residents paying out more money . Just because this works in certain areas does not mean it will work in Saffron Walden.	CB11
For a booking system to work effectively surely ANPR cameras will have to be installed to monitor entries & exits. Surely this would be sufficient to manage any unauthorised use? (commercial vehicles and waste). Any booking system with manual checks would increase congestion and staffing requirements.	CB11
No apparent benefit from my experience. Inconvenient, generates unnecessary administration. Most concerning: likely to increase fly tipping.	CB11
There is no queuing issue. Sometimes I don't know how many trips I will need, so to be sure I will probably book more than I use on occasions, making it less efficient for the tip. This will lead to paying to tip. It will increase fly tipping. If we are given time slots, it will cause some queuing where generally there was none. If I am working in the garden, it is difficult to predict when the tip will be needed, it could be either too early and not then taking all of the waste (another unnecessary booking needed) or too late causing a delay from finishing the work until the tip trip is done, making it very inefficient for me. Rather than taking cardboard, bottles etc, they will now go in the bin lorry collections.	CB11
Anything that reduces recycling rates is a bad idea	CB11
The current traffic flows through quickly. If we have to book a slot I guess there will be a time limit on it. Who will police this? If someone is very quick then there is a wasted opportunity for someone to use their space. If someone is very slow they will either have to be moved on or create a hold up (therefore queues). People may book slots and then not use them.	CB11
Booking not needed at Saffron Walden. If there has to be a system then at least allow booking on the day rather than 24hr before hand	CB11
We have always found SW centre to be extremely well run and rarely have to queue, and on the odd occasion,only for a very short time, why is there a need to alter something that runs so efficiently.	CB11
Perhaps weekends but definitely not required during weekdays. I'm 85 years of age and have never found a problem, I've only ever waited once and that was when a container was being exchanged.	CB11

Just cone back from the SW recycling centre and there were 5 cars there including mine. I haven't queued since covid rules were in place.	CB11
I have never had to queue . This is pointless and will cause problems. Most people do not plan in advance to go to recycle centre. The haverhill Centre is bookable and I have queued there !	CB11
I feel that a booking scheme is unnecessary in Saffron Walden as it is well run and queuing is not something that happens. I also think that a booking scheme is going to increase the amount of fly tipping that occurs in all areas of Essex. Having to book at least a day in advance of using the tip is not going to be convenient to users.	CB11
The service at the centre is perfect. I have never had one issue accessing the services and the flexibility to go when required, alongside our availability, works for us. I do not understand why you would want to add more complexity to the process when there isn't an issue.	CB11
We use the recycling centre regularly and have never had a problem with it being busy. Never had to queue to get in and always parked up straight away. We often decide to take our waste there on the day, a booking system will remove this from us and deter us from recycling	CB11
In my experience the current system works perfectly well and this is change for change sake. ECC should listen to the people that use the site and not implement a change just because it works well in other areas. Have ECC considered the inconvenience this will cause people wanting to use the site. This change will potentially reduce the amount of recycling and will no doubt lead to more incidents of fly tipping and increase the costs of residents as a result of clearing it up.	CB11
Saffron Walden tip is not a very busy tip so having a booking system is not required.	CB11
I have never had to queue at the Saffron Walden tip	CB11
Things I would just nip up to the tip to be recycled I will just end up putting in the bins for collection. This is a ridiculous idea	CB11
Why discourage people from proactively getting rid of their rubbish, it's absolutely ridiculous!	CB11
Money spent to produce and maintain a booking system could be better spent else were.	CB11
Weekdays there are no queues generally. At busy times some queueing may occur but at Saffron Walden queueing is not on any through route and therefore does not cause traffic congestion.	CB11

In my experience. rarely are there any problems with queueing. This is a retrograde step requiring more administration (at a cost, no doubt) for little or no reward. It will encourage flytipping and discourage recycling. a massive error.	CB11
<p>The guys at the SW centre care about the opportunity to recycle even on site there and with incomes being stretched they provide an important service in this regard. I have been with my son to the Tewkesbury and the Gloucester pre-book centres and the queues were 1/2 mile long!! Congestion on both sites. He says its always the same and everyone on site is jobs-worth and grumpy - always!!</p> <p>The booking system is open to abuse anyway - I have friends who have used other peoples postcode to gain access and get rid of their non collectable rubbish. What if you need to clear a property in the vicinity (through a death) that doesn't belong to you?</p> <p>I hear the Council are refusing to take some items direct from homes!!! - £50million in taxes and rates - with the threat of reduced service !! That is NO good. Currently our site is efficiently run, tidy, safe and friendly. I do NOT want that to change!!</p> <p>Clearly the 13% is going to be flytipped and we will end up with rats all over the country - with the attendant problems that that brings - apart from being unsightly and looking as though we don't care about our country. We will LOOK like a third world country - for no good reason. It's a Very Bad Idea - I've seen how badly it works in other districts. Just because you trial it doesn't mean -Civil Servants/Councillors - you have to implement it!</p>	CB11
I use the centre approximately once a fortnight, on weekdays, and never have to queue.	CB11
I have never had to queue at SW recycling centre. A booking system makes no sense whatsoever.	CB11
On the few occasions I use the tip each year I make several trips on the same day after a big clear out (either one car making multiple trips or the household takes multiple cars on one trip each). I want to be able to have a big clear out when I like (not need to pre-book it) and get rid of it straight away. This won't be possible under the new proposals. Also I can see that, especially at the weekend, people will book a slot which they may or may not need in case they might need it, and then they won't turn up and even if they cancel on the day no-one else can book that day to use it. Even at busy times queues are rare and not long - there is no need to change a system that works perfectly well	CB11

Why do they think that making people book to use a public amenity in saffron walden is in step with other areas? Have they reviewed the usage between the two areas and published evidence of a common usage?	CB11
There are not normally queuing issues at the trip and currently many of our visits are spontaneous. Having to book ahead will often not be realistic for us and ultimately will lead to more going into landfill.	CB11
If there is going to be a booking system, you need to be able to book on the day. There will be wasted slots when people forget or can't get to the centre for their slot. Whilst I might plan to do some gardening and need to go to the recycling centre to get rid of the waste the weather may disrupt my plans and so booking a slot in advance could result in many wasted slots. Is there a penalty if you don't turn up? How will slot bookings be managed at the recycling centre? What happens if I forget my id? If I'm in the garden I tend to load the car and go now I have to make sure I have ID for a recycling centre just down the road. This is a bad idea and will result in fly tipping. I use the recycling centre on a regular basis and have never had to wait/queue. Perhaps just book over the weekend? But preferably no booking!	CB11
Cannot understand the need to book for a system that works fine without booking. I have never had to queue and all the traffic moves through the centre without any problems or congestion. DONT FIX WHATS NOT BROKEN!!	CB11
When I use the recycling centre (Weekend mornings, mostly in Spring and Summer), congestion does not seem to be an issue. I would have thought that allocating 15 min slots would lead to congestion as people will be arriving at the same time for a slot. People will also use those slots for varying amounts of time leading to empty spaces within the facility. This is inefficient. If people are moved forward in the queue to fill those spaces do they get another whole 15 min? This would then negate the idea of a booking system leading to booking times not matching the actual times and much frustration. Who polices this system at the site? What happens if you overstay (how is this monitored?). What happens if you miss your slot because of queueing. It all seems unnecessarily bureaucratic and possibly costly of it has to be monitored.	CB11
I can see some merit in a booking system in busier time's ONLY to save long traffic queues and wasted energy.	CB11

If you have a Commercial abuse issue, make the problem about them, not the residents. MAKE IT MAKE SENSE - if I read that there is more fly-tipping because of this initiative reducing recycling you will have a lot to answer for! You are legally obligated to make recycling easier, not put up obstacles to recycling. STOP making it hard for people to do good things.	CB11
I've never had to queue at the SW tip and have always been able to get straight in and out without any problem. Compared to Bishop's Stortford where we used to live, there is often a small queue, Walden is fantastic. I think it is because Walden have multiple bins for each category when BS have just one each. However, the Stortford one did have a webcam where you could see the size of the queue before setting off but even that would not be needed at Walden.	CB11
I work a lot of the time so I go to the dump on a spur of a moment. I don't want stuff sitting around for days	CB11
It will be restrictive for people	CB11
We need to drive at our convenience, we are not every day in same way fit. Probably we have to use the normal waste bin, but that is what we don't like.	CB11
Is this necessary? We have enough problems at the moment. We are losing individual control of our lives.	CB11
We pay for this service and have a right to use it as we so wish. I think this system will also discourage people from recycling and instead will result in an increase in people throwing away recyclable materials in their general rubbish and could also result in an increase in fly tipping.	CB11
As a carer it would be difficult to arrange a specific time to use this facility	CB11
What is the problem that this proposal is designed to solve? We use the recycling centre Monday to Friday and always have easy access, with no hold ups, so there is no congestion that we are aware of. If there is congestion at the weekend, use a booking system for that period only	CB11
Not needed and could lead to charging	CB11
I have not experienced any problems with the recycling centre and don't see the need for this. This will make recycling services accessible for people without smartphones or computers or who are not familiar with online services. What will the data be used for? Will it be used to support charging for or rationing use of the centre. In the short term it might well increase fly tipping.	CB11

I am concerned that if people have to make an an appointment to take rubbish to the recycling centre, fly tipping will increase. This is already a problem. Many people don't have the ability or patience to access or navigate an online booking system.	CB11
the system at saffronwalden is very good any change would be detrimental to the service	CB11
1. Time spent on-line trying to book in 2. One doesn't always know in advance when one has wate to dispose of 3. Will there be a restricted number of slots, meaning booking much in advance would be required? 4. Not being able to just go when open, even being prepared to queue if necessary (never had to queue other than for a few minutes) 5. If weather was bad, and I had booked, I may not want to go 6. I think it wold have the effect of more fly-tipping - more cost for landowners where waste is dumped and/or more work for the council.	CB11
Using a booking system takes time and effort and just adds to administration When I have stuff to go to the tip I want to do it within my own time schedule (plus when I will be driving in that vicinity to cut down on unnecessary journeys) and not have work my day around a specified appointment time I also believe that a booking system will cause more fly tipping , thus more work clearing up by the Council plus anybody's land that it may have been tipped on .& more unsightly rubbish in the County/countryside	CB11
Never had to queue at SW recycling centre. Ridiculous idea.	CB11
I have NEVER in all the years I've used this centre had an issue with too many people trying to use it at the same time. If it ain't broke, don't fix it! Some people will just chuck their junk in a lay-by if they can't be bothered to book. You will then have an escalation of fly tipping. Ridiculous idea.	CB11
Completely bonkers idea thought up be some jobsworth, I daresay.	CB11
Firstly the centre is excellent and there are no issues with queuing. Secondly I am concerned about fly tipping if this was to be introduced.	CB11
The proposed booking system is completely unnecessary and will cause huge inconvenience to residents who wish to use the recycling centre.	CB11
Good access to a recycling centre is vital more so in rural areas to discourage fly tipping	CB11

I believe this is the first step to eventually charging residents for using the recycling centre and ultimately encourage more fly tipping.	CB11
I only use during weekdays and never have to queue. Thus system seems over complicated for weekdays. Older, non technical people will have issues. This system will probably lead to more fly tipping especially in our beautiful countryside. 15 minute slots when coming from the out villages does not give sufficient time.	CB11
This is going to encourage fly tipping, there is no need for a booking system as there is never a queue.	CB11
After years of trying to educate people into recycling you are now adding another hurdle to make them want to bin it in any available bin - fly tipping will increase.	CB11
I'm not experiencing any problems at the moment so why change things, smacks of jobs for the boys in the office! It will further encourage fly tipping at greater cost to the council. Local congestion and non advertised road works could prevent customers adhering to their appointment time. Get your priorities right and promptly repair the potholes in the area!	CB11
Most residents who can, avoid the busy weekend times and can drop stuff off during the week when they are passing, when it is quiet. Apparently you are not able to book on the day which restricts spontaneous visits? what would happen if you turned up without a booking, and the area was empty - would you be turned away? it is a sledgehammer to crack a nut and another layer of bureaucracy and completely unnecessary.	CB11
There has never been an issue or major queue whenever I have used the tip and there is no need for this which will elad to more fly tipping.	CB11
SAFFRON WALDEN WORKS REALLY WELL AS IS. I ACCEPT OTHER SITES MAY NEED BOOKING IN LINE AS THEY MAY NOT WORK SO WELL..	CB11

<p>It prevents ad hoc visits as can't be booked on day which will lead to less recycling overall.</p> <p>It will encourage fly tipping.</p> <p>It will lead to loss of jobs at recycling centre due to less usage of recycling centre.</p> <p>Penalises those working who have to fit trips in around other demands.</p> <p>Not all tips are the same in regards pressures - SW tip is nothing like Colchester tip.</p> <p>Online booking is a way to track usage - will thus be controlled in future?</p> <p>Phone lines will not be answered promptly for those without / unable to use internet.</p> <p>Booking system penalises vulnerable in community.</p>	CB11
More fly tipping and not everyone has use of internet to book	CB11
The process relies on IT which does not always work (council or personal)/The process will restrict adhoc visits with potential to increase fly tipping/Restricting those more vulnerable users by adding IT/Not all sites are as busy but this will potentially increase weekend visits unnecessarily/Will my details be passed on to a 3rd party?/	CB11
ABSOLUTELY NOT NECESSARY AT THIS SUTE	CB11
This will only make fly tipping worse in this area as people are not all able to book appointments online especially the older generation.	CB11
Trips to the dump are often spontaneous. I have never had to queue sp why restrict access.	CB11
It will encourage fly tipping. Never have to queue when I go mid week.	CB11
This recycling centre is very rarely busy and is constantly flowing. Its just not necessary	CB11
Never experienced a problem using SW site	CB11
I've never had to queue for the recycling centre.	CB11
A booking system will ensure those working will not be able to book on a Saturday or Sunday making the site unusable. The resultant effect of this will be fly tipping in our region for those who cannot get in -- there has NEVER been a queue or an issue with the current set up. Surely the extra cost for manning and checking the booking in is something the council should be avoiding not implementing	CB11
It will make it harder to use the tip which increases fly tipping	CB11

There are no issues with queuing at saffron Walden. This will also make it hard to dump waste and lead to more fly tipping	CB11
As an Uttlesford resident for over 27 years I have never had to queue to use the tip. There is no problem here to solve. Requiring people to pre book slots will make it less accessible and lead to reduced levels of recycling and more fly tipping.	CB11
Ridiculous idea. You can't always plan when you are going to come. It works really well already. Absolutely no reason to change it.	CB11
I have never had to queue to tip my waste and introducing a booking system will lead to increased fly tipping	CB11
This is not required, very rarely have to queue and even then it's only for a few minutes. It will also cause an increase in fly tipping in the area.	CB11
How does it help the recycling centre or the people using it. There is already number plate tracking. I believe this will generate illegal dumping in the area if people cannot bring their rubbish freely	CB11
Booking system Will increase the fly tipping	CB11
Complete unnecessary. Never any congestion at this site (others maybe) but as they say, one size does not fit all.	CB11
A booking system should only be in force if needed due to overcrowding and queues. The only time I have ever seen a queue in saffron Walden was post lockdown. Making it more difficult for people to visit The dump does not achieve anything except to encourage fly tipping.	CB11
Saffron Walden Recycling Centre does not pose a congestion issue. This decision should have been based on a local requirement.	CB11
There is never any significant delay. Staff are very helpful. Site is always tidy	CB11
Always use the recycling site with no waiting around. Flytipping will increase and congestion will occur due to people parking before the entrance to walk in and avoid booking	CB11
I have not had to queue at anytime other than during Covid.	CB11
such a ridiculous idea, never ever had to wait	CB11
I have never had an issue with the current system. My elderly father will struggle with the new process having no knowledge of the internet. Even though there is an alternative telephone number that does not make this easier. And as for improved customer experience, well that is just ridiculous.	CB11

The proposal will deter people from visiting reducing the amount of material recycled and increasing fly-tipping	CB11
Anything that discourages using proper facilities will just increase fly tipping - it's a totally insane idea	CB11
I have never experienced congestion at the site. Most people unload their cars in just a few minutes so waiting time is not long. Having to book an appointment is not going to be convenient as a trip to recycle is usually a spontaneous decision . Providing users with information about the busier and quieter times of the day would be enough to reduce any possible congestion.	CB11
I have never had to queue an unreasonable amount of time so don't see the need for this system to be imposed. I believe that this will also lead to an increase in illegal fly tipping.	CB11
The recycling centre has always worked very efficiently and no queues even at peak time. A booking system is totally unnecessary and bureaucratic and would make the recycling process much more difficult.	CB11
I think it will encourage fly tipping if you can't go to the recycling centre when you want to and if it is busy no one minds waiting until it is their turn	CB11
There is never a queue now.	CB11

<p>I wish to express my objection to the introduction of a booking system for using the recycling facility at Saffron Walden.</p> <p>The reasons put forward for this hair brained suggestion are 1, to reduce queuing and 2. to enhance the customer experience. Firstly, there are no queues at the Saffron Walden site. I have been using it for what I guess is around 35 years. The only time I have had to queue was during the initial period of the pandemic.</p> <p>As to “the enhancement of the customer's experience” what on earth does that mean? Whatever the experience of using a waste disposal site might be, how on earth can it be “enhanced” by inhibiting and frustrating the customer's choice as to when he or she makes their visit.</p> <p>At present the site is very well run. If the scheme is implemented, how many of the staff will be taken away from that efficient administration to monitor arrivals? How much disruption will be caused by late arrivals, or the arrival of someone who has not made a booking at all? How much fly tipping will result from those prevented from disposing of their recycling over the weekend before starting another busy working week.</p> <p>It's another classic example of residents' taxes being used to pay the wages of those with little else to do than to sit at their desks pondering how next to try to cure non-existent problem which only results in inconvenience for the consumer.</p>	CB11
This will surely create more flytipping unfortunately !	CB11
<p>I don't plan my trip to the recycling centre, if I'm going to Aldi and got any thing to take I do it on the same trip.</p> <p>How long is it going to be before we have to pay to use it</p>	CB11
Will increase fly-tipping. System will fail as people need to be able to go spontaneously, rather than try & book a slot. Booked slots will likely all not all be fulfilled, as going to the tip at a specified time does not suit the majority of people	CB11
This seems like a totally pointless and irrelevant policy for Saffron Walden RC. I frequently use at the weekend and have never needed to queue, so why do we need a booking system? It just adds unnecessary hassle.	CB11
Never found queuing a problem even during pandemic	CB11

Never had to queue except occasionally in pandemic	CB11
Since they introduced booking for vans I hardly use it. I don't really want to put rubbish in my car but, if I have to book for that also I just wont bother using the centre.	CB11
<p>I use the recycling centre when I happen to be passing - popping to Aldi etc, and I imagine many others do the same thing. I worry that requiring a slot, people would be less likely to do the right thing environmentally, and waste that might otherwise be recycled would just go in the black bin or fly tipped on the streets. Surely we should be doing whatever we can to encourage recycling? Not making it harder.</p> <p>I used to live in a borough where fly tipping was a massive problem, and the corner of most streets was covered in large waste items. We do not have that problem in Saffron Walden, so why create it?</p> <p>Your senior decision makers need a serious rethink: in this era of climate change, taking this action would be positively unhinged. And I think it's worth interrogating whether they are even the right sort of people to be in charge, having come up with this terrible plan in the first place?</p>	CB11
It's totally bonkers to apply a county wide policy when the size of towns in the county is so diverse. Saffron Walden recycling centre has always worked incredibly well. It is efficiently run with great staff, and more than adequately serves the local population. It's not broken and didn't need fixing. The new policy will encourage fly tipping and be detrimental to locals.	CB11
<p>I use the SW tip perhaps once every 2 x weeks and (aside from initial pandemic queues) have never had a problem.</p> <p>There may be problems elsewhere in the county, but not in SW.</p>	CB11
A booking system is not necessary as it works perfectly well as it is so why would you change it!	CB11
I have never queued, this system will cause such congestion & probably extra costs	CB11
The proposal is wholly inappropriate for Saffron Walden which is seldom that busy. It's adoption will lead to an increase in fly tipping in the area and is the result of A lazy "one size fits all" attitude by ECC. Perhaps we should petition to leave Essex, and join Cambridgeshire, an authority more in tune with rural affairs, as Essex ALWAYS gets it wrong	CB11
House or garden clear-outs are often impromptu and can't always be planned ahead. It is just going to encourage less recycling and more fly tipping.	CB11

there is never a queue	CB11
Working perfectly as it is. A pleasure to use it ! Don't complicate things . May give rise to fly tipping !!!!	CB11
Totally impractical	CB11
We feel this proposal is unnecessary as the only time we have experienced queues was during "lockdown"	CB11
Why change something when it works perfectly well. If it goes ahead it will increase fly tipping with more costs to council and land owners.	CB11
<p>Yes.</p> <p>1.The incidence of fly tipping is inevitable if booking for a recycling visit becomes mandatory. It will discourage rather than encourage recycling.</p> <p>2. RE congestion, queuing occurred following the lifting of restrictions post the unprecedented lock down period. That was inevitable as the recycling facility had been closed consequently local residents recycling had inevitably piled up. As a frequent user I have never experienced congestion since the above mentioned period.</p>	CB11
I hardly ever have to queue. The men who work there are never stressed by too many cars or items arriving. Why change what's working??	CB11
Why change a current system that seems to work perfectly from our point of view	CB11
<p>The biggest problem of all with this will be the inevitable increase in FLY TIPPING. These facilities must be kept easy to use - I thought this was well understood given the centre is open 363 days per year. Further comments below. Increases in fly tipping have been seen elsewhere - for example Newport (Wales), Bedford. DEFRA are also generally opposed.</p> <p>I used to live in South Bucks and their approach was to ask everyone what they're dumping at the gate and make on-the-spot charges for "trade" waste - e.g. £2.50 for a pallet. They would also query large quantities of any specific type of material. They were quite unpopular and incorrect to label people as "trade", but this was MUCH better than making everyone book in advance.</p> <p>Saffron Walden centre is not that busy so this is not needed. Except of course for that fact it would become VERY popular if it was the only one without advanced booking.</p>	CB11

This measure will surely increase fly tipping and discourage and make a lot more difficult use of the centre. If there are congestion problems at weekend then have a weekend booking system not 7 days a week.	CB11
Saffron Walden Centre is never congested especially during the week. A booking system will make a council facility harder to use when it should be as easy as possible. I fear fly tipping will increase. I cannot see any reason why the council want to make my life more difficult. Who is serving who? Please leave saffron Walden centre out of the booking system.	CB11
A booking system is not needed as there is rarely congestion. Fly tipping will increase if you make us wing the tip more difficult!!!	CB11
I am concerned that it will encourage fly tipping. There is never an issue with overcrowding or queueing at the Saffron Walden centre when I use the facility	CB11
Booking system is futile as we only use it when the public goes to work from 9-5pm and Monday to Saturday. It has not cause any blocked traffic during these times.	CB11
booking is too inflexible , the current system works very well at SW, the team working there are very efficient. not sure why we would change it.	CB11
Why create a new problem to fix one that doesn't exist. Booking ahead stops me from dropping something in while going past to somewhere else. It means an extra journey specifically to the site. I've never had any help from the operatives on the site. They never seem to be overwhelmed by traffic. This isn't directed at improving the service for local people. Quite the reverse.	CB11
This seems to be adding another layer of complexity to a process that should be as simple as possible. Watch out for more littering and unauthorised waste dumped because people couldn't get a slot...not necessary at Saffron Walden.	CB11
There is rarely a wait to go to the recycling centre so this is not needed, also there are a lot of elderly people who use it who may not have the ability/means to book a slot. There will be more waste in black bins and/or fly tipping. Definitely a terrible idea in Uttlesford.	CB11

I use the facility infrequently and so it is highly likely that I will have forgotten about any requirement to pre-book next time I need to use it. I assume therefore that I would be turned away regardless of whether there is capacity for me to attend or not, this is unacceptable for a service that is entirely funded by the taxpayers who use it and where there is little if any evidence of delays or queues at the site to justify this change. We are already limited to a certain number of visits per month, and we also have our car registration number logged, what's next requiring ID before we are allowed to enter a facility that we pay for?	CB11
Present system works fine why change it. No queues since lockdown. Will lead to fly tipping.	CB11
I've lived in the area for 20 years and could count on one hand the amount of times I've had to queue for the refuse tip. Most of those were during Covid so unprecedented times. Seems like an unnecessary move.	CB11
We have used the Saffron Walden site for many years and queuing is rare. This change will lead to more fly tipping and inappropriate use of the home rubbish collection system. The booking system at the Saffron Walden site is completely unnecessary. Many elderly will find it hard to use the on line booking system, Why do we have to have 'one size fits all'?	CB11
It would increase the amount of fly tipping. Never had to queue out of the site premises.	CB11
Have used the site for many years with rarely any wait. Next stop will be a charge per booking or restrictions on how many times you can go with domestic waste. Will need to be managed so additional jobs that are totally unnecessary at a well run site. Increased fly tipping will be inevitable resulting in even more cost.	CB11
I visit the recycling centre in Saffron Walden fairly regularly and (other than in lockdown) have never had to queue. I usually go there on my way to or from doing other jobs in Saffron Walden and it would make it much more difficult to combine it with other errands if I needed to make a reservation. I fear that this would deter me from using the centre for recycling and waste disposal.	CB11
The ability just to go to the tip when doing household chores is very important. Without flexibly to access more waste will go to black bins or worse fly tipping. A booking system is an unnecessary complication to a good working site.	CB11

<p>I use the site regularly for garden and general household waste. I tend to use at the end of the day when I have undertaken gardening or other reorganising. I cannot prebook as grass cutting etc happens on a day when weather permits and is impossible to predict. Pre ordering bookings is likely to result in unused bookings due to bad weather and deprive others of the ability to access the waste recycling centre. Finally I have never had an issue with accessing the service and booking access will use time I could better use on other things and printing off bookings will waste paper and ink and and reduce machinery life as well as be a waste of my time which could be used more productively.</p>	<p>CB11</p>
<p>Absolutely ridiculous for planning purposes, traffic consideration from getting to a to b, roadworks, childcare,l. Unbelievably bad choice when half of us are dealing with pot hole issues that popping our tyres that prevent us getting anywhere quickly.</p>	<p>CB11</p>
<p>Always quiet on the many visits I have made. I feel a booking system will encourage even more fly tipping as people will be unable to make a last minute decision to pop in , also people who work full time will be less able to get an appointment. Won't this make the weekends busy and slots fill up quickly? Also I see that you are only able to book on line. Surely this discriminates against people who do not have access to a computer.</p>	<p>CB11</p>
<p>Having recently moved from the LBWF (N Chingford) I have seen and experienced this type of system. It invariably leads to an empty recycling centre with no 'customers' and the staff standing around just being number plate readers denying entry. It denies the chance for those wishing to perform gardening jobs on the fly during good weather, and certainly led to a number of arguments when people wished to make a few trips rather than just one. The LBWF made you rebook for 2nd or 3rd trips through their system meaning you re couldn't return on the day easily. Personally, for those sites which do not have high levels of through traffic, I really can't see the point. And why would you wish to deny commercial vans 'recycling' good waste anyway. If it can be recycled surely that's a good thing? Unless you don't really recycle effectively and it's all a bit of a hearts and minds project? I find most council initiatives these days do nothing to support local people and in fact hinder their lives adding layer upon layer of bureaucracy and red tape. Do better. Perhaps fix the potholes in the roads, or repair the zebra crossing warning beacon in Newport which was taken out following a horrific RTA some 2/3 months ago. These things matter more.</p>	<p>CB11</p>

This proposal will only increase fly tipping. There is never much of a queue at Saffron Walden, so booking is unnecessary. Restricting to one visit per household per week is fine if you have a van or a trailer - not if you only have a car and have more to dump than can fit in the boot.	CB11
I have never encountered any delays at the SW recycling centre	CB11
In my experience (through frequent recent use following a house move) a booking system at Saffron Walden is unnecessary because access has always been immediate with no queue or congestion. There may be problems at other Essex sites, but the rigid imposition of a one-size-fits-all 'remedy' is unnecessary. Perhaps ECC could explain how having to plan ahead to book a fixed slot in advance, rather than being able to go at one's own short notice convenience "improves the customer experience". If it ain't broke don't fix it.	CB11
Go to the Centre when it is the best time for myself.	CB11
May increase fly tipping in the area apart from being very inconvenient.	CB11
It's not needed. Vans and larger vehicles already need to book a slot. It may lead to an increase in fly tipping. It will also increase landfill waste as people won't be inclined to recycle if they have to book a slot at the centre, eg. garden waste for those who do not have a garden waste bin	CB11
Ridiculous proposal that will encourage fly tipping, and unnecessary bureaucracy. I personally use the centre about once a month and often will make multiple trips in 1 day if I am doing a large garden trim, which will no longer be possible. I will now need to find a way to store garden waste, encouraging pest infestation at home. I have never seen this centre anywhere near busy enough to warrant this	CB11
Difficult to plan ahead due to weather	CB11
This will increase fly tipping shifting the cost of disposal to affected landowners (usually farmers) rather than ECC - just another Tory cost cutting exercise. The use of recycling centres increase recycling and reduce landfill use and is therefore better for the environment. To ensure this benefit to the environment, recycling centres should be a simple to use with easy access. Introducing a booking system with a once a week restriction per household will do the opposite. There aren't regular or long queues at Saffron Walden so that is an invalid reason for the change.	CB11

I use the recycling centre on an ad hoc basis often during the week and have never found congestion an issue. Even at the weekends it is very well managed and a prebooking system is unnecessary and will inevitably lead to more fly tipping if people are unnecessarily inconvenienced by a booking system.	CB11
Access is currently really easy, never too busy, can't understand WHY we need to book!	CB11
Why waste money changing a system which works to everyone's satisfaction ? The proposed new system introduces pointless obstacles to recycling. At present there is no serious congestion that we have ever encountered, so why cater for a problem that doesn't appear to exist ?	CB11
Can ECC explain why they think the booking system is necessary? In my opinion the booking system is likely to cause congestion (as people are not guaranteed to be on time). And the cost of setting up and maintaining the IT system required would be better spent on fixing the plethora of potholes that blight every road in the County. Any "spare" money that ECC might have should be spent on services that add value to residents of the county.	CB11
When visiting the recycling centre yesterday I was told the system was being introduced because neighbouring Councils are closing their own recycling centres and Uttlesford residents should not bear the cost or inconvenience. Surely rather than introducing a booking system (with all the associated costs) it would be easier to make visitors to the site produce picture ID and proof of residence? All those that cannot should be charged if they wish to deposit rubbish, thereby raising revenue for other issues not being dealt with.	CB11
If someone in Essex County Council can say why densely populated Rayleigh and rural Uttlesford are similar then I would like to hear their views. Since the pandemic ended I have not had to queue more than 5 minutes at the tip even on Saturday mornings . This is such a bad idea . Are they trying to solve a problem we didn't even know we had	CB11
Feel the proposed system will disadvantage elderly people (IT ability)	CB11
The current arrangements work well , aren't broken so don't try to fix them. It's another layer of bureaucracy - an obstacle which we don't need, will cause frustration to the users and probably abuse to staff if turned away with a car load of rubbish and no booking. Also the implementation and running costs surely can't be afforded or justified in the current climate. Fly tipping is on the increase - this will certainly add to it . This "initiative " is absolutely nonsensical . Spend the money on road repairs instead.	CB11

<p>Some drops can last barely two minutes and others need Fifteen (or more). I fail to see how this proposal utilises the centre's maximum capacity on a daily basis.</p> <p>It is a non residential area and I have personally not witnessed any major congestion.</p>	CB11
<p>I have rarely had to queue to get in to the tip - it seems an extra layer of totally unnecessary bureaucracy. It's discriminatory against those with no internet and saying you can ring to book an appointment is ridiculous. Getting through to anyone since Covid is well nigh impossible. It also means you cannot just go to the tip on the spur of the moment so means having to keep rubbish and recycling somewhere until you have booked. This may well increase fly tipping. There seems to be no sensible reason for this plan - just change for change sake.</p>	CB11
<p>There are very rarely any queues at Saffron Walden, I am sure this will lead to fly tipping, the next step will be charging for disposing of the items you take there.</p>	CB11
<p>Booking system isn't necessary and will be difficult for residents</p>	CB11
<p>I have only lived in SW for 3 months and i have used the recycling centre many times as we are renovating our house. I have never had to queue at anytime.</p>	CB11
<p>People often want to use the centre without planning it first, spur of the moment bit of DIY or clear out of cupboards, people won't turn up leaving empty slots, people may be quicker than the a lot allocated</p>	CB11
<p>I believe that Saffron Walden's site is just being lumped into the same regulations as Rayleigh (quoted example by ECC) which when you look at its 'on ground' location may well have issues with waiting times and congestion. This is simply not justifiable to impose these regulations on Saffron Walden to solve a Rayleigh problem!</p> <p>The increased instances of fly tipping is inevitable and also the incorrect usage of the non recycling bins to just get rid of rubbish. I am a regular user to the recycling site, mainly at weekends but also during the week. Simply, there is no issue with waiting times! This unfortunately is such an I'll thought through initiative.... Stop it before we see an influx of garden waste etc in our countryside!</p>	CB11
<p>1. I can see no basis for the need to control the volume of traffic by introducing a booking mechanism, however I can see many reasons why it will simply reduce usage of the facility. 2. I am also deeply concerned about the the existing fly tipping problem which thei move will inevitably exacerbate. 3. The amount of rubbish burned in to dispose of it wil no doubt increase, as will the burning of plastics, rubber etc. 4. There are collection points for clothes donations, shoe donations in the dump, and one can expect residents to bin more of these articles.</p>	CB11

This totally unnecessary. Typical jobsworth initiative. Does not achieve anything apart from fly-tipping and more in the landfill black bin. Good thought: I'll save fuel not driving to the TIP anymore !!	CB11
I am concerned that the new booking system will lead to an increase in fly tipping	CB11
I have never had to queue. I am sure this would encourage more fly tipping!	CB11
There has never been a problem at this site think it will cause problems with access as they already have a booking system for vans. It's the residential user will be reduced we should have ease of access if it ain't broke don't fix comes to mind.	CB11
Planning ahead to this extent is not practical nor is leaving things piled up at home awaiting a future booked slot. Will tend towards putting things in the black bin. Concerned also that this is a move towards charging!	CB11
A ridiculous plan as rarely congested will just encourage roadside dumping	CB11
Yes why are they changing something that has worked all this time it just doesn't make any sense	CB11
I have used SW recycling centre for 5 years it is run very well with very little queueing and the staff are polite and helpful. Also I think some older generation may find access difficult via Web bookings. To use the old adage if it's not broke don't fix it.	CB11
Waste recycling needs to be convenient as possible. Pre booking is an obstacle and will only encourage fly tipping. I haven't had to queue at SW in the past	CB11
Usually when we want to use the recycling centre we make a decision on the day. Booking over 24h in advance is cumbersome and in Saffron Walden when there is never a queue it is unnecessary and irritating. There is no justification for introducing new controls to what is currently an excellent and efficient system for which we are very grateful.	CB11
The current system allows the public to choose to take waste to the facility rather than attempting to put the waste in the household waste/recycling.	CB11
Only ones already noted- need to use other sites, increased domestic refuse, unnecessary bureaucracy etc	CB11

<p>How can this system be imposed on Saffron Walden without any consultation?</p> <p>It seems unnecessary for the saffron Walden recycling site to use the ECC booking system as whenever we've been , which is quite often in spring and autumn we have never had to queue more than a few minutes which is perfectly acceptable For those who work during the week it will make it harder for them to find a time to suit them if they need to book at weekends only. Also who plans to garden several weeks in advance in order to dispose of their garden waste on the same day ? I think it's a very unnecessary and unwelcome idea and strongly oppose it</p>	CB11
<p>It will encourage Fly tipping. There is not a queuing problem with the current system but having users details checked at the site could cause one. Larger vehicles/ commercial have a system already that works well.</p>	CB11
<p>I think it will put pressure on weekend visits to the tip leading to some people not being able to get a slot at all or having to take an inconvenient time. Those that work during the week have no option but to attend at the weekend.</p> <p>You have to be 'in the mood' to go to the tip and a spur of the moment decision works well. People are always in good spirits up there going about their re-cycling but I can see the mood changing as people miss their slots or are forced to attend in the rain because that's when their slot was booked days before.</p>	CB11
<p>I very rarely have to queue.</p>	CB11
<p>It's bloody ridiculous about covers it.</p>	CB11
<p>It reduces flexibility and requires you to have to plan a visit which is inconvenient especially when you have accumulated a lot of waste in a short space of time</p>	CB11
<p>The new system will be very difficult for older people and people without access to smartphones and computers.</p> <p>Those of us that work full time may need to wait a week in order to book a weekend slot E.g if the weather is better than expected and we clear the garden unexpectedly</p>	CB11
<p>Surely the booking system will be more expensive and prone to breaking down. There is currently no problem and I have never had a problem except during the covid restrictions. It is also bound to conflict with adjacent new housing construction. Perhaps 'they' should visit the site?</p>	CB11

I am very disappointed that this recycling centre is going to move to pre booking only, one day prior to visiting . This will be inconvenient and make any journey to the tip something which I will have to pre plan and book 1 day in advance. I have never experienced any queues at saffron Walden recycling centre and believe this move is terrible for residents and and offers a very poor service and use of tax payers money. Shame on ECC.	CB11
Complete waste of time and money and will only increase fly tipping. There are never any queues at Saffron Walden.	CB11
Never seen any congestion at Saffron Walden dump, except during the period when Covid restricted access numbers.	CB11
My main concern is that less material will be recycled and the proposal may lead to more fly tipping. I rarely use the centre at weekends and during the week I have never had to queue (except during the COVID restrictions)	CB11
A booking system for Saffron Walden is not necessary as it rarely that busy that you have to queue and even when I have in the past it has never been more than 15 mins. To be honest putting it online for booking will encourage fly tipping and frankly cause anger for people wanting to do the right thing.	CB11
The level of litter around is always unacceptable. Surely this move will just make the likelihood of fly tipping worse? Many trips to the tip are spontaneous and fitted into busy lives. Booking yet another event by phone or internet is another annoyance in our busy overloaded lives. It seems like more bureaucratic nonsense. Saffron Walden tip is rarely so busy that there is an issue. Please do not lump us all together in Essex. Has there been any consultation with the tip staff? They are the best judges surely.	CB11
The system seems to work fine and there is rarely a queue when I go. I believe most people who use the dump fairly regularly know when peak times are and tend to avoid those times.	CB11

<p>I'm employed full time, the only time I am able to visit the recycling centre is on a weekend. Sometimes due to the weather I may not need to go to the recycling centre until the day at which point I may be unable to book a slot (for example if I have garden refuse).</p> <p>Consequently that garden refuse then sits out in the elements until such point that I have a slot to take it to the dump and by then if it has rained, its all wet and I have to put the wet garden refuse in my car!!</p> <p>The limited number of slots on a weekend may deter many people from taking rubbish to the tip because it becomes inconvenient, this can potentially lead to an increase in flytipping which is already an issue in this area.</p> <p>I'm sure many people who use the recycling centre don't mind queueing to take their rubbish to the tip - if the queues are too big at least they have the option to turn round and try another time. But many of us don't know we need to go to the tip until the day we go, having a booking system makes it a great inconvenience. There is enough stress in modern life caused by other booking systems such as GP appointments etc etc without adding to it.</p> <p>Perhaps if the commercial development up by the tip hadn't occurred (Aldi, Pets at Home, Hotel etc) then the recycling centre traffic would not be added to by the traffic visiting the commercial units. Maybe rather than a booking system the recycling centre needs its own separate entrance.</p> <p>Just another example of bad planning :o(</p>	CB11
I use the tip a lot and hardly ever have any queuing issues, so it is totally unnecessary for Saffron Walden at the current time depending on the impact of all the new housing	CB11
Why fix what's not broke?	CB11
There is not a problem with queuing. It is likely that an appointment system would make it less likely that residents would use the facility, but the rubbish has to go somewhere, no doubt causing problems elsewhere either fly tipping or a reduction in recycling.	CB11
It's an unnecessary administration as we have never had problems using the recycling facilities. If there are queues people just come back later. This proposed process will slow everything down and people will forget causing jams.	CB11

There isn't a problem at present with queuing. When clearing up sometimes I will take the car full of recyclable rubbish up to 5 trips and sort it into the correct containers. How would this work with booking? Just likely to be more sent to landfill with black bin collection and increased likelihood of fly tipping.	CB11
As we are retired we only visit during the week. Apart from lock down we have never experienced any hold ups or queues in the last 40 years, so see no need for such an unnecessary layer of bureaucracy.	CB11
There seems to be no logical reason to introduce a booking system in Saffron Walden. The present system is effective and rarely causes delays. If you have more than one load of rubbish you would have make multiple fifteen minute bookings which, if not used, would deny others access to the facility.	CB11
They seem to be addressing a perceived problem that in my experience does not exist at Saffron Walden recycling centre	CB11
I strongly oppose this course of action, this is a step towards charging residents for the facility and a step towards increased fly-tipping.	CB11
I think it works fantastically well. I take stuff to the tip mainly at weekends. There is never any congestion and everyone is friendly and relaxed. Why change what is working well. Also any "clamp" down - trying to save money on the recycling centre, restrictions on its use will result in far higher fly tipping issues which we have already and will cost the council a lot more money to clear up. This is a ridiculous proposition and I can see the next step will be charging the public to use the tip. So more and more fly tipping and trashing our countryside!!! and on it goes!! I am surprised the Tories have not suggested just dumping the rubbish into the river - that is their usual policy.	CB11
We try not to generate waste but inevitably there are items that we cannot get rid of through the bins. We have a small house and cannot store waste except outside. When we need to get rid of it we would like to do so within a day or so. Booking ahead to use the tip just wouldn't work. I visit the tip about four or five times per year. I have NEVER yet seen a queue. It can get a bit busy at weekends, which is why I nearly always go in the week.	CB11
There is insufficient congestion as a whole to warrant the inconvenience to residents, the disincentive to recycle and the risk of increased non-legal disposal which the booking system will inevitably cause. It is a "solution" looking for a problem and entirely unnecessary.	CB11

I use the recycling centre regularly, usually at weekends, and there seems to be no problem with access or the centre being too busy. And it would be very inconvenient. I don't know in advance which day or what specific time I will want to go to the recycling centre. The ECC says that "This is to help manage waiting times, reduce congestion, and improve the customer experience." In my experience (I have lived in Saffron Walden for 25 years, used the recycling centre regularly, and have never had to queue to get in) there seems to be no problem to be addressed here. And reducing access to a recycling centre seems a completely wrong-headed idea. We want people to use recycling centres.	CB11
When I use the recycling centre , I have not usually planned it. I work full time and I think having to book it will deter me from using it. I already see fly tipping and I worry this plan may make it worse.	CB11
I tend to visit the recycling centre when on the way somewhere else so as not to make an extra journey. I have never had to queue at the site. Having to book in advance will mean I'd have to make an additional car journey specifically to visit the site/	CB11
This has been pushed through without thought or consultation. It is completely inappropriate. I have been to the recycling centre approximately 10 times in the past 5 months. I have never had to queue. There is no justification. The only time that I can go is at the weekend. Typically, I would put waste in my (small) car, dispose of it and then return home for another 2-3 loads. How can I do this in the new system? I will resort to using the black bin to dispose of rubbish that could have been recycled.	CB11
Significant proportion of people won't have access to online facilities. Often trips to the recycling centre are spontaneous or weather dependent	CB11
Never congested. This is pointless bureaucratic nonsense	CB11
I hardly have to wait at the recycling centre (5 mins max) and the flexibility provides the ideal opportunity to pop up there if I have something that I would like to recycle	CB11
If there had been congestion issues at this site then a booking system may have been appropriate, but there are no congestion issues. Introducing a booking system is just adding another barrier to recycling and is likely to result in people not bothering to recycle and just dumping stuff in the general waste or worse!	CB11
Why is it even necessary? Never a problem in SW. A booking system will however cause problems. Main objection is that people will just use black bin more and not dispose of rubbish properly. (prob increase flytipping)	CB11

Our recycling centre is one of the best, helpful staff and easy to access. It is hardly ever so full that queues form. Fly tipping will definitely increase across Saffron Walden if this goes ahead.	CB11
I see no advantage to changing a system which works perfectly well. Adding another layer of effort to get rid of your rubbish. What about residents who do not use online systems? Most trips are probably spontaneous having to book is ridiculous and I imagine will cause more queues whilst your details are checked. I have never had to queue at the recycling centre and it is always very well organised and clean. I for one can see an increase in fly tipping.	CB11
This in a solution to a none issue, the council will spending money on a booking system that will take months to deliver, will not work and when people show up without a booking they will be turned away which will cause the currently non existent queues they are trying to solve. Use the money for something more useful such as fixing the roads	CB11
Create more fly tipping. It works well as it is so leave alone	CB11
Never normally have to wait to enter site. It will encourage flytipping.	CB11
Proposed system is simply not necessary!	CB11
Makes the whole process of recycling extremely difficult. Have never had any issues or problems in the past. Excludes those without internet access/knowledge. Will increase roadside rubbish and fly tipping. Will cost more with administration of the scheme. Will discourage recycling at a time when people are actually realising the ecological need for it .	CB11
Booking system will exclude those without computers, discourage recycling, particularly by those that work with limited time at weekends. Most people know what it is busy and to avoid going if they can	CB11
Added complexity for no benefit, the proposal is a solution to a problem that doesn't exist.	CB11
I have 3 children and work full time, when I get a few mins to clear out my garage, loft, shed its spur of the moment and the new booking system will mean I cant just quickly decide to go to the dump and so more rubbish will go into the black bin. I have never had to wait more then a few minutes and I'm a weekend user so I cant see that as a reason to implement this system. This is a waste of time and just adds admin for no reason, we don't want Saffron Walden and sounding country side to to start to look like other areas where waste is just dumped by the roadside as its too much hassle to dispose at the dump correctly.	CB11

There are rarely any queues, but I have never experienced any waiting time beyond a few minutes at most. The site is well run and a real asset. But spontaneity is crucial to this service: it's important to be able to fit in a trip to the recycling centre when the need arises, particularly at weekends without having to plan/book ahead - particularly since same day bookings aren't being offered. For example when clearing the garden - I have nowhere to store garden waste and would want to dispose of it immediately. Having to wait a day to visit, and then only being able to visit once a week is a real disincentive to take my rubbish to the recycling centre - will have to leave more for the dustmen to take. And what happens if it's raining heavily on the day of the booking - who wants to load wet rubbish into the car in the rain. There is nothing wrong with the current system, which works perfectly well.	CB11
I have never had a problem queuing and don't always plan the jobs I do which result in tip runs	CB11
I've never had a problem queuing	CB11
Since I don't drive and generally arrive by bicycle at the recycling centre, having to book for such small amounts of recycling seems absurd	CB11
Why change something that already works well	CB11
It would increase fly tipping and therefore, additional cost to the council. No need as I have never had to que in 20 years. Why bother??	CB11
The booking system is poorly conceived, unnecessary and offers no value to the town or community. Money would be better spent elsewhere (e.g. pot hole repairs)	CB11
Have never had to queue more than 2 mins	CB11
A total waste of time and money.	CB11
This will just lead to more going in black bins	CB11
Inaccessibility and fly tipping. This is a facility I wish to use on a ad hoc basis not one I have to put in my diary days in advance	CB11
People will dump rubbish in countryside	CB11
I do not plan when I am going to use the center ad it is more on an odhoc basis. Also I regularly do more than one trip due to me having a small car and with only one trip allowed per week this will cause issues.	CB11

<p>The booking system for personal vans is already an unnecessary barrier to using the recycling centres. Introducing it to cars will lead to fly tipping. An example - My husband has a company car which broke down on a Friday pm. He was on-call over the weekend so his company instructed him to hire a car. On arrival at Hertz despite booking a car online they had nothing left other than a small car-sized van which he had no choice but to take due to the situation. Being on-call over a weekend hes unable to do much other than potter around at home and do chores. He loaded up some garden rubbish into the van and went to the recycling centre but was turned away for not pre booking a slot! When he explained the situation he was still turned away so essentially penalised for the hire company not having a car. A slot cannot be booked the same day so when he returned home he had to dump the rubbish on the drive as a call-out came in. The rubbish stayed there until the following weekend when he had a replacement car (a land rover twice the size of the small van!) and time to reload it. There's rarely an issue with queuing or traffic particularly in the week so I see no need for all the booking.</p>	CB11
<p>So many ppl don't plan on a clear out and it's spontaneous on some occasions. I'm a carer and have one day off during the week which if I have anything that needs to go to the dump I just run up there and it's done. I have never had to queue, straight in and out. Is this simple a CUT BACK in some why. Seems a very stupid system when the one that's there already works. Why try and mend something when it's not even broke. ??????</p>	CB11
<p>We need access to our recycling centre when we have something to take there. By having to book more people will put recyclable goods in the black bin then it will end up in landfill costing more to us ratepayers. It will also increase fly tipping.</p>	CB11
<p>Often, I choose to visit the recycling on the day. With this proposal I have to give at least a days notice. Why?</p>	CB11
<p>This change is particularly difficult for those residents who are not as digital such as my elderly mother</p>	CB11
<p>There is very rarely a queue! If there is, it moves very quickly.</p>	CB11
<p>We generally don't have congestion at our centre. The system would be more difficult for elderly residents, and an unnecessary hassle for everyone else.</p>	CB11
<p>Will increase fly tipping What is to stop people booking a spot "just in case " and then not using it so there are no appointments available Why change something that works well. One size does not fit all. Essex is a diverse county. Have we got a problem with the</p>	CB11

recycling centre? More bureaucracy and life made more difficult for residents	
Older people don't always have access to Internet, trying to contact ECC by phone is almost impossible, the recycling centre should be accessible at all times..	CB11
A booking system would only lead to more fly tipping as some people don't have access to a computer and others would find it too much of a palaver to have to go on line before being able to get rid of that day's garden rubbish	CB11
Trips to the dump aren't always pre-planned, sometimes you only know on the day. Also what if you forget some items and want to back the next day? I have never ever had to queue at our facility so why "fix" what isn't broken? This will cause fly-tipping and will also reduce the amount of recycling and in-appropriate use of wheelie bin waste. For example I properly dispose of electrical items at the waste facility in Saffron Walden...will people bother if they can't get an appointment? Will they just put recycling into general waste if they can't recycle it. This decision is madness and clearly led by bureaucrats who don't actually have any experience of this facility in our town.	CB11
It's just bloody bonkers	CB11
Never found it that busy	CB11
This is an awful idea. There are rarely queues at this recycling centre.	CB11
I'm concerned about potential increase in fly tipping due to inaccessibility of readily available recycling centre. Also other than during COVID lockdown there are very few queues at the recycling centre, which confuses me why they are justifying this move with a reason that it will prevent queuing?	CB11
Visited SW site at 13:15 on Saturday, 11/02/2023 and there was no queue and spare bays. Consider this another great inconvenience to the council tax paying public. There may be some queueing when gardens need more attention but the turnover is usually quick and no one complains. It would be interesting to know the views of the site staff on the matter?	CB11
You can't always guarantee that you will be able to keep your time slot due to an emergency etc. Want to be able to use facility adhoc	CB11

If a booking system is introduced I feel that more people will not bother and we will end up with more fly tipping, it is sometimes a spur of the moment decision to recycle depending on the weather and what you have to do. A lot of people work weekdays and will find it difficult to get a space at weekends	CB11
Visited the dump for the last weekends, 1st time there was a maximum of 4 cars there on each visit. Next weekend there were more people there , at most 10 cars. The only queue were the men giving out the flyers Where I work we deal with farmers 1 has had fly tipping each day since this was announced in local paper	CB11
Not needed at not very busy Saffron Walden site	CB11
Apart from the initial rush after the first lock down we have never had a problem with access to the recycling centre, even bank holidays. It makes sense to access as and when needed, not have to book to enable as much recycling to be in the right place at the right time. I would imagine there is more risk of fly tipping this way.	CB11
Just a silly idea even the guys who work there say it is	CB11
Weekends are the only time you may have to wait in a queue at the saffron Walden site. Then only 5-10 minutes. Hardly an inconvenience to anybody . If the plan is implemented what a waste of a staff member standing at the entrance checking everybody's paperwork is in order ! Ridiculous idea. Spend more of your time sorting out REAL problems. Try starting with the potholes !!!	CB11
1 fly tippers. 2 inconvenient to users who want to take recycling spontaneously. 3 Not the best idea our council have proposed, foolish even.	CB11
Most days that I have been there hasn't been any problem with queues. The only times I have had to wait, in all the time I have lived here (31 years), has been on the occasional bank holiday.	CB11
I regularly use the Saffron Walden recycling centre mid week, never experience problems with congestion and and therefore I think a booking system is totally unnecessary.	CB11
Only had to queue on the odd time but not for long. Absolutely ridiculous Idea by the powers to be.It will only encourage more fly tipping which will have to be cleaned up at the rate payers expense.	CB11

Residents need to have the flexibility to recycle at convenient times when rubbish requires disposal. There is no evidence that Thaxted Road cannot continue to offer a flexible response.	CB11
I can't recall a time where I've had to queue for any significant time for the recycling centre. The site is really well managed and cars transit through the site pretty efficiently. Making it harder to recycle stuff will likely lead to an increase in fly tipping. I can understand booking for vans/ commercial vehicles but not for domestic cars	CB11
Attempting to solve a problem that does t exist.	CB11
Being semi retired I mainly use the Saffron Walden facility midweek and have never had to queue. Even at weekends queuing is minimal. If the booking system allowed "booking on the day" then the system would be more acceptable, but the booking system would really have to work properly.	CB11
I have only every queued once to get in and that was just post Covid when social distancing was paramount. Even then, everything went smoothly and people waited patiently. Other than this, I have never queued. Most people need to use the tip spontaneously e.g. after a spell of good weather	CB11
The system works fine as it is, the proposed system will create queues at the gate where are none now. Surely it will also increase the likelihood of fly tipping.	CB11
I visit the site frequently and a once-per-week policy would mean rubbish piling up.	CB11
It is a bureaucratic device that addresses a problem of congestion that does not exist at the Saffron Walden tip. Also the traffic congestion on my route to the tip means that timing departure in order to arrive on time for my 15 minute slot would be very difficult. Do I leave early enough, so as not to miss my slot, have to queue outside until my time arrives, so wasting my time, or do I risk being turned away, as I am late? If the latter, my waste would go into my black bin on return home, but some might take the fly tipping option. For those without e-mail, and there are a number amongst my elderly neighbours, they are excluded. The advice to phone for a slot is nonsense, as Essex switchboard is extremely slow at answering, and if one did get through how does one get the paper slip needed to enter? Our local tip has a wonderful staff and the customer experience is already good. However did someone come up with this nonsense of a scheme and think it would make us more satisfied?	CB11
This is a bureaucracy at its worst.	CB11

I have only ever known there to be any wait time at SW Recycling Centre during the height of Covid lockdown when access was severely limited to only a handful of drivers at a time. I use the centre regularly and often and never have to wait. The convenience of being able to visit when required allows people to recycle and we should be encouraging this - making it *easier* to recycle not more difficult. This is a plan that will make using the centre a lot more inconvenient under the guise of solving a problem that does not exist.	CB11
No need to make it complicated when it works just fine.	CB11
Denying open access to the recycling facility will without doubt result in an increase in black bin waste as well as fly tipping. It has automatically been assumed that the trial that took place in Rayleigh will be replicated at all other sites without any consultation. If this is the councils response then why should we even attempt to recycle if they are planning on making access so restrictive.	CB11
A system is being put in place to solve a problem that doesn't exist. I have never waited an excessive amount of time at the recycling centre.	CB11
People who live in the local area should be allowed to use the recycling centre as and when they need it. Mowing the lawn, DIY, clear outs etc are not regularly planned for - and often weather dependent- so having booking shutting 24 hours before prevents residents from recycling and the amounts of rubbish in bins (and fly tipping) will no doubt increase. This flies in the face of Essex County Council's stated objectives.	CB11
the proposal could encourage fly tipping. I think having to book an appointment will be inconvenient and quite unnecessary.	CB11
It's a really well run tip by the staff and queuing is very rarely an issue. Overly bureaucratic to have to book and will lead to fly tipping.	CB11
I want to be able to go to the dump whenever I need to and not book	CB11
I help an elderly neighbour to dispose of garden waste and having to pre-empt when they need this would be impossible	CB11
Can't see any benefit in this, only problems like increased fly tipping and increased black bin rubbish.	CB11

The present system for the Thaxted Rd Saffron Walden centre works perfectly. The proposed change will only make things far worse. There is seldom any queue. There are no issues to solve. The proposed change will likely result in less re-cycling to the detriment of the environment and leading to extra expense. ECC - please listen to the objections of Saffron Walden residents!	CB11
It will lead to fly tipping and is completely unnecessary	CB11
We often just 'pop' to the recycling with cardboard, because it would fill our green bin, garden waste and if we are going on holiday our black bin rubbish, I have NEVER had to queue except when we had the Covid restrictions.	CB11
I have sometimes had to queue on Saturdays, but there has been no traffic disruption to the main road. Weekdays are fine. I will usually go on Sunday or Monday (my days off) and never really a queue. If I go to Aldi I will take the opportunity to drop off a couple of items. I do not want to plan my day by making the appointment that is not needed. If Essex County must justify doing something for the sake of it, then they could do the booking system on the two busiest days. Also, the evidence suggests that the booking system will reduce recycling which is not very appropriate.	CB11
This will increase fly tipping that costs landowners money to clear and people will be having bonfires in their gardens polluting the atmosphere. Surely a booking system will cause queueing while paperwork is checked	CB11
There is never a queue. I don't want my council tax wasted trying to fix a problem that doesn't exist.	CB11
The present system works extremely well. Apart from the odd occasion after Christmas and perhaps at the weekend I have had no problem entering the facility and unloading waste into the various bins. All the staff are most helpful and there is plenty of parking so there is no congestion. Why oh why do the bureaucrats at E.C.C. think they need to change what works perfectly well already. This is crazy.	CB11
I use it infrequently but when I do I sometimes make multiple trips on the same day. If booking is introduced I will be taking advantage of the Uttlesford kerbside Garden waste collection scheme to reduce my need to book. I realise that this will put more pressure on Uttlesford at the expense of Essex - if this is widespread then perhaps a rebalancing of the precepts should be made.	CB11
Since the first week after lockdown we have not experienced any significant delay at SW site	CB11

I have never had to queue and most recycling trips are on the spare of the moment. I believe some people will end up putting their recycling in the black bin - land fill- rather than being bothered to book a slot to be able to recycle. What make work for Rayleigh most definitely will not work for Saffron Walden.	CB11
People will book a space a few weeks in advance just Incase and then not use it. Absolutely disgraceful. Why change something that works perfectly well. Hang on - they'll introduce a charge after a few weeks	CB11
There is no current congestion problem and the booking system is not only unnecessarily tedious but will undoubtedly increase fly-tipping in the area. Crazy idea!!!!	CB11
Why do this when saffron Walden dump works perfectly well now. People will book weeks in advance in case they might want to go, blocking places for people who actually have things to take. How will all this be monitored? How long b3fore they start charging people???	CB11
It is very unlikely that anyone queues for very long at the tip in Saffron Walden, even when it was limited use during the pandemic the longest I waited was 10 minutes. People will be reluctant to make an advance appointment to the recycling tip as for the most part, when you want to use it, it's on the day you are clearing your house/garden ,you may not know how much rubbish etc you have and may require a more than one trip which you would not want to leave until you can make another appointment to visit the tip.	CB11
The idea that you have to book is impractical, plans have to change, also often more than one visit is needed	CB11
From my experience of visiting the Saffron Walden site, the proposed booking system is completely unnecessary. I admittedly only ever visit mid-week, but the site has never been what I would consider congested. At worst, I've had to wait a couple of minutes for a free spot; most of the time, I've driven straight in. (I visited earlier this week and there was literally only one other car). The proposed system is, therefore, just adding unnecessary admin for the staff and visitors, meaning people will be less likely use the site.	CB11
It's evident in other areas that use this system that fly tipping will increase. I use the centre regularly and have never seen it too busy that would warrant a book g system, when I have queued it has been a maximum of 5 minutes which is fine. A booking system is pointless and will cause more issues than the ones you believe it will solve	CB11

If this booking system comes in, you will get a load of fly tipping	CB11
I have never had to queue to access the centre. Having to book would disrupt the convenience of going for an unplanned trip.	CB11
Saffron walden recycling centre is never congested and is managed very well under the current scheme. The proposed system will deter people recycling and is not inclusive as not everyone can access an online system.	CB11
There is no congestion issue at Saffron Walden recycling centre. This proposal is less efficient than the existing system and will discourage use, leading to greater demand on curbside pickup and greater potential for fly-tipping. Not being able to book same-day visits is absurd. Under this proposal, if on a Sunday I needed to use the centre, I would have to book for the following weekend as I am unable to attend on weekdays. This is ridiculous and the current system works well - even if there is a wait (which is very rare), that is something you expect and it is never more than 10 minutes. The booking system also borders on technological discrimination - the online advice is very much "only call us if you have no other alternative, get help from other people first" which is unacceptable for people lacking access, or the ability to use, technology as well as those without immediate social support. Even then, there should not be an expectation to need support from others to be able to use a perfectly functional service.	CB11
Often my trips are not planned. I can understand during peak times if the volume attending is too high but, I doubt that is that bad.	CB11
The only occasion I have seen significant queuing at SW recycling centre was when it opened after Covid. I think having to book up to a day before will end to mire rubbish being dumped illegally.	CB11
The only time I have queued was during the height of the pandemic. There is no need for a booking system.	CB11
The vehicles entering the site are checked by staff. This will encourage fly tipping.	CB11
My biggest issue with the booking system is that you can't book it on the same day	CB11

This is not necessary here and will just put people off using the facility, leading to less recycling and more fly tipping. Surely ECC should be encouraging people to recycle more, by keeping it simple! I do not want more time restraints in my life and also I'm alarmed that I would have to show photo ID and even the paperwork, should I arrive in a hired car!! Will there be cameras checking car registrations to make sure nobody from another county sneaks in with false ID?! Maybe it's about making money by getting everyone to pay for the kerbside garden rubbish collection? It's all getting a bit too Big Brother for me!	CB11
Generally I am busy sorting what I need to throw so do not know what time I need to go to the refuse dump. Other reasons too but think that's the main reason.	CB11
Having used the recycling centre many times I have hardly ever encountered a queue and even then it's a few minutes. Most people use the centre as and when they have free time, usually unplanned, so it just adds an extra level of unnecessary forward planning. I don't like filling out online forms (this one was easy but even so!) and they seem to be endless these days - having to do that to use the tip would be adding stress for what purpose? To make it cheaper to run the service as it won't need as many employees? If you're worried about queues and fumes just tell people to turn their engines off.	CB11
<p>I am opposed to introducing a booking system at Saffron Walden recycling centre because:</p> <ul style="list-style-type: none"> - Across 10 trips I've made in the two years I've lived here, I've never experienced congestion - By making more inconvenient, it would discourage domestic recycling when to avert the climate emergency we should be promoting recycling as much as possible - It will encourage more fly tipping and waste going to landfill / not being recycled - The booking system itself will create cost that could be used to promote and enable more recycling 	CB11
I am concerned about fly tipping also concerned about the older generation using the booking system on line. Going to the recycling is often a spur of the moment decision so having to book an appt is not something that would be factored in .	CB11
This is not at all beneficial to the community and will cause yet another hindrance to getting rid of waste.	CB11
I see no reason at all to have a booking system as there is NEVER a queue. I am totally opposed to having a booking system as I want to be able to make an instant decision to go to the tip. I believe it will also lead to fly tipping. A dreadful decision.	CB11
My concern is there will be an increase I fly tipping	CB11

Increase fly tipping and inconvenience, nothing wrong with the old system .	CB11
This policy will encourage fly tipping	CB11
We should be making it easier, not kore complex to dispose of rubbish and recycle used items	CB11
This change is completely unnecessary.	CB11
Will lead to an increase in flytipping, terrible for the environment....	CB11
Waste of resources to operate booking system when current arrangements work well. It will be difficult to plan when need to visit tip and inevitably many will book snd not keep their appointments while others will struggle to get them.	CB11
I have never encountered a queue and wonder why a new system to make it harder for people to dump waste is needed when there is currently no problem	CB11
The only time I have ever had to queue was when the SWalden centre opened after Covid. That was for a short time. Otherwise I never have to queue, the centre is well run, the staff are cheerful and helpful. Nothing needs to change	CB11
Not needed as there are no queues and I can't plan visits, eg garden if its nice and like to tak the waste straight to the tip	CB11
We are frequent users of the recycling centre and have never experienced congestion issues at the centre, only following lockdown when restrictions were in place. We are always so impressed with the current organisation and ease of use of it making it a speedy visit, so a booking system seems completely unnecessary. Our use of the centre is always spontaneous after a day gardening or having a clear-out at home. A booking system would be extremely inconvenient as working full time we're restricted to only visiting at the weekend. If we can't get a slot the same day the rubbish will have to hang around for a week at least. If this is Garden waste piled up in bags it will begin to rot causing issues, smells, encouraging rodents etc. plus we don't have anywhere to store waste once it's collected which I'm sure is a common issue. If careless people have the same issues being unable to or can't be bothered to book I am greatly concerned this will cause fly-tipping, something we are already unfortunately seeing on the sides of local roads and even in town.	CB11

The current system works fine. People self regulate to avoid peak times. Booking slots will lead to fly tipping when people cannot get to the tip. This is an unnecessary process being introduced with no benefit. You do not always know the day before that you need to go to the tip. Someone clearing a house due to bereavement, or moving house, may need to make multiple trips. People working full time will not have the flexibility to turn up at less populated times.	CB11
Impractical for residents and how they generate bulk household waste, and will also encourage fly tipping	CB11
No congestion at SW, and booking a precise time the day before is not always possible. We don't book a supermarket or a petrol station, why a refuse collection site?	CB11
I work away from town. I need access to the recycling at the weekend. Block bookings will lessen that opportunity. The current system works. People self police to spread demand.	CB11
I have never queued to visit the centre. It runs very smoothly. There is no doubt people will recycle less if they have to book. Hardly green!	CB11
<p>As a family we do not always 'plan' when we will need to use the recycling facilities. For example, we may spontaneously decide to mow the grass, trim the hedges, declutter our house, decorate ... we would like to be able to then recycle at our convenience rather than leaving a heap of rubbish around until we have a booked slot.</p> <p>I do think this has potential to lead to more fly tipping as not everyone has space to store their recycling etc</p> <p>We pay for this service through our taxes so I do think we should have access at our convenience. Other than immediately after the pandemic when the centre reopened, I have never had to really queue at the saffron Walden centre - it flows well and so a booking system seems totally unnecessary</p>	CB11
There is currently not a problem with the way Saffron Walden recycling centre operates. I've never had to queue but would still be happier queuing for a short while than having to use a booking system. Very few people plan ahead to go to the recycling centre; it's usually a spontaneous thing, after having cleared sheds, etc. out. I'm fairly certain that introducing a booking system will result in an increase in fly tipping in the surrounding countryside, which will then result in taxpayers or private landowners having to foot the bill to clear up. It's a bad idea!	CB11

<p>I am a regular user of the SW recycling centre and have never had to queue, except for perhaps a couple of cars in front of me at weekends. During the week I can drive straight in and park.</p> <p>The SW recycling centre is out of town and far more traffic is generated by the adjacent retail park. There are no residential houses affected nearby.</p> <p>I believe the proposal will lead to more congestion, with people queuing to check in and with a short 15min time slot, people will arrive early and park outside so that they do not miss their slot.</p>	CB11
Never a problem at saffron Walden recycling	CB11
The scheme would not "improve the customer experience" as claimed-management speak	CB11
We do NOT have any problems with queuing when using the recycling facility and feel this will only lead to more fly tipping and frustrated people trying to use an easy access facility now made difficult.	CB11
There is no need for it as hardly ever any queues. There will be a cost to administering this booking system both centrally and locally. I can only think the purpose behind this is to save them money. I will probably have to put more stuff in my black bin in future rather than nipping up to the tip to leave it to be recycled.	CB11
Saffron Walden Recycling Centre is mostly quiet Monday to Friday and although busier at weekends, it rarely is busy enough to require appointments. This is another example of ECC imposing a South Essex view on the rest of the county and not researching and understanding the needs of the SW community.	CB11
It will lead either to more waste going in black bins or to fly tipping	CB11
The centre is very well run at the moment. I am always able to park quickly. My visits to the centre are always straightforward and think we should keep to the existing system.	CB11
I've never had to queue, so what is the point?	CB11
This will encourage fly tipping and larger bin collection	CB11
Never had to queue, there is no congestion	CB11
There is no need, there is rarely a queue, and it is needless added complexity to what is currently a simple system.	CB11

<p>I have lived in Saffron Walden for almost 13 years & only experienced queueing at the Recycling Centre on one sole occasion - immediately post COVID Lockdown when residents had amassed recycling, so this was an unprecedented occasion & not representative.</p> <p>Otherwise, I have never had issue with waiting times or congestion, which appear to be the main aims of the proposed ECC booking system proposal, & the staff at the Recycling Centre have always been friendly & helpful, providing an excellent customer experience.</p> <p>If waiting times or congestion ever actually become an issue, then review the system, but for the foreseeable future 'if it ain't broke, don't try & fix it' - an over-complicated, unnecessary & bureaucratic booking system is not needed in Saffron Walden!</p>	CB11
<p>There is absolutely no need to make it a booking system. It works perfectly well as it is, if people have to wait a few minutes then they wait- that's life!</p> <p>It's just a cost saving exercise so that you can cut stuff and/or start charging (which will then encourage people who don't have alot of money or don't wish to be charged or those who can't get a spot to fly tip)</p>	CB11
<p>The changes are completely unnecessary. The ECC claim is that the changes will improve customer experience. This is patently not the case. The changes will only make it worse.</p>	CB11
<p>This project is a waste of public resources. I have written to ECC about this who said that it was being held within budget, but I would rather pay less council tax than see it wasted on projects like this.</p>	CB11
<p>System will discourage recycling and may result in fly tipping.</p>	CB11
<p>Never have to queue, system works really well now and staff at sites always helpful.</p>	CB11
<p>Our concerns are there will be increased fly tipping and more recyclable items going in black refuse bins</p>	CB11
<p>It is completely unnecessary. If I need to go to the recycling centre I want to go there and, then not in a weeks time when I can get a slot. Why since covid does everything need to be booked?!? It will lead to an increase of fly tipping - as we are rural it is a genuine concern.</p>	CB11
<p>The booking system will put people off going to recycle. It will lead to fly tipping.</p>	CB11
<p>I prefer to go when I need to rather than booking and missing a slot</p>	CB11
<p>Never had to queue at Saffron Walden!</p>	CB11

The recycling centre is very efficiently run with very little, if any, waiting times. It is a nonsense to make any changes	CB11
We have never been in a queue of more than a few cars so cannot see the need for a booking system which will be difficult for those who don't use computers & probably lead to more fly tipping.	CB11
Completely unnecessary layer of bureaucracy given the complete lack of queuing whenever I use the Saffron Walden centre. Indeed, checking that visitors have booked would probably result cause delays. Discriminatory for those without internet access.	CB11
This is trying to solve a problem that does Not exist. I've never had to wait more than a minute or so. Let's stick with the existing set up please	CB11
I have used the recycling centre multiple times and never had a congestion issue so this booking system seems unnecessary. Introducing this system will only put people off going and instead encourage an overload on the regular dustbin collections which will undoubtedly result in incorrect allocation of items between recycling and black bin waste including hidden garden waste too - all in all meaning more landfill and less recycling.	CB11
I have never had to queue for the dump. Also, surely this will increase the problem of fly tipping, which has already increased locally due to the booking system for larger vehicles to go to the dump.	CB11
I have used the Saffron Walden site for 50 years- I believe I did once have to queue for about 2 minutes. This proposal will make the site more difficult to use, and will inevitably increase fly-tipping. An utterly absurd proposal as far as the Walden site is concerned. It is efficiently and helpfully run and has no need of this bureaucracy, forcing completely unnecessary paperwork on the site staff.	CB11
How on earth is this helpful, you are inviting fly tippers who already are at large because trade vehicles can't use the sites, this is madness queuing is never that long!	CB11
Making it harder for people to use the tip will lead to fly tipping.. also means days of spontaneously needing to pop there will be gone.	CB11
This is quite unnecessary bureaucracy. We have never ever had to queue at the Saffron Walden recycling centre. The new system will only lead to more fly tipping and will make visiting the centre more inconvenient.	CB11
Stupid bloody idea	CB11

There is never a queue at Saffron Walden recycling centre and mandatory booking will increase fly tipping	CB11
Your trial showed a 13% reduction in recycling - a strong reason for not going ahead.	CB11
We have never had any difficulty using the SW site. Never needed to queue as it is never too busy. The site staff are always helpful so I cannot see that this is one of the reasons given for changing to a booking system. It would appear that since some centres are busier than others we all have to fit the mould. It is patently obvious this will lead to flytipping in our area. Thanks very much Essex.	CB11
Hardly any queues now. Often a spontaneous need to dump stuff. Booking will encourage more fly tipping !	CB11
The current system works well and is rarely crowded. It helps ensure that waste is recycled conveniently	CB11
I have never had to queue at the Saffron Walden tip I the 8 years I have lived here so I don't understand why there is a need for a booking system to be introduced. It doesn't make sense. Will the tip turn people away who have not booked??	CB11
It works fine as is. You're failing at so many things why introduce something else new to fail at?	CB11
<ol style="list-style-type: none"> 1. Making trips to the recycling centre harder will discourage recycling and increase risk of fly-tipping. 2. Queues aren't a big problem, and much better than having to book. If queues matter to people they will naturally go at quieter times anyway. It currently works OK as it is, why change it? 3. If there are fines for missed or late appointments, that will exacerbate the situation and really discourage use of the recycling facility. 4. People will put more in the non-recycling waste if they cant easily take it to the Recycling Center. 5. Scheme is absolutely bonkers! Those behind it should do the honourable thing and resign! 	CB11

<p>I have not really experienced any major hold ups when going to use this recycling centre only during the pandemic period, which hopefully will only be a once in my life time experience.</p> <p>The recycling centre seems to be run very efficiently. The staff are extremely helpful and prepared to give you a hand if required</p> <p>It is really useful to be able to use the site as and when I want to and not be ruled by a booking in system. This smacks of being controlled by other people</p> <p>To go to a booking system I think will be very frustrating</p> <p>If the current system works then adopt the saying ---- 'If it aint broke, don't fix it'</p>	CB11
<p>Unnecessary initiative adding zero benefit to users. Whoever came up with this needs sacking. There has historically been no problem whatsoever accessing the Saffron Walden recycling site, even at weekends. The only potential threat to that, is this idiocy. I laughed when I read that people on bikes and pedestrians could rock up when they like - who has ever gone to the tip on their push bike? Clowns.</p>	CB11
<p>The Saffron Walden site is very well run, with excellent helpful employees and I can honestly say that I have never experienced a time there when it was so busy that a visit would need to be booked in advance. Please leave the system as it is as the moment - it works !!</p>	CB11
<p>The proposition is ridiculous we never have to que and when our garden waste plus cardboard builds up we visit the tip! If a booking system is in place it might not be convenient to start booking in advance! It will in the end be more work for our dustman because the only other alternative is to leave cardboard etc out for the dustman to take instead!</p>	CB11
<p>This is a sledgehammer to crack a nut when the problems may well be elsewhere in Essex. This will cause delays rather than cure a non existent issue. A waste of Council's resources at Saffron Walden.</p> <p>As people vary in the time it takes to offload their waste - some are very quick and some with large mixed loads going between several bins take much longer. The "average" time for a slot will waste available time when people are quick but not be long enough for those with larger mixed loads. It will reduce the number of people who can use the facility per day.</p> <p>In cases where people arrive before their slot or after it or have not booked, there is not the physical space for vehicles to be refused entry and turned around. It will cause chaos.</p>	CB11

There is rarely any congestion at this site and passing through is quick and easy as the bins are clearly labelled. This is the short route to being charged for using the centre and it being used as a cash cow by ECC. We have enough rubbish littering our surrounding countryside without more fly tipping. Totally opposed to any changes.	CB11
In the case of Saffron Walden they are trying to fix a problem which, quite simply, does not exist. There is never any queuing at this well run centre. The proposed booking system could, conversely, have the opposite effect with people turning up early so as not to miss their slot and queuing in the approach roads.	CB11
The booking system may lead to more fly tipping.	CB11
Feel it will lead to more fly tipping	CB11
We don't live in Saffron Walden and don't want to be committed to coming in at a specific time or date for that matter.	CB11
This will cause more fly tipping. Days are busy and it's fantastic to be able to be flexible when using the recycling centre. If this ludicrous system comes in - why can't you book on the day? If there are free slots? What happens if the traffic delays you? The queues will be bad, as you show the booking confirmation plus your proof of address. Really don't need this. Note Cambridgeshire has ditched this booking system.	CB11
This would be yet another layer of unnecessary bureaucracy. The current system in Saffron Walden works perfectly well. I fear the introduction of a booking system would inevitably result in an increase in fly tipping in the area.	CB11
This is a solution without a problem. I have only had to queue for the recycling centre at Bank Holidays, and in the few days immediately following its reopening after lockdown. Furthermore, reducing the convenience of using the centre would certainly increase the incidence of fly tipping which is already a problem in this area.	CB11
I am baffled as to why introducing a 15 minute slot to use the recycling facility is deemed necessary. We pay a vast amount of council tax and surely should be free to visit at our convenience. I wonder about the availability of slots at peak times like Saturday mornings. We live 20 minutes from the centre which adds to logistics. Please reconsider.	CB11
Although not a regular visitor, I've rarely had to queue, this new proposal goes against my freedom of access.	CB11
This system creates barriers and will increase the plaque that is fly tipping prevalent in the countryside	CB11

<p>Having a booking system will increase the fly tipping around the area.</p> <p>When we do the garden, it can take 2 or 3 trips to the tip as we have a small car so we would have to make 3 bookings!</p> <p>I have also heard it would be 1 booking /week, is this true? If so, it will not be enough in the summer when we have so much garden waste...the only answer will be to have a bonfire?! Not what I want to do.</p>	CB11
If appointments are needed there will be more fly tipping.	CB11
Pick up trucks even if obviously privately held vehicles are treated as commercial vehicles and are excluded from the recycling centre. This will obviously lead to increased fly tipping.	CB11
Risk of increased fly tipping	CB11
I have never encountered a queue so what is the point except to create more red tape	CB11
I have used the recycling centre many times and never come across delays or congestion. To insist on booking a slot the day before is not necessary and difficult to meet as we live some distance from the centre.	CB11
I live in Essex in a very small house 6 miles from Saffron Walden. I often need to dispose of waste at short notice because I have no room to store. Booking ahead then having to drive 6 miles to hit a 15 minute slot is inconvenient to say the least. The recycling centre in SW is very well organised and run and I very rarely queue or wait. To impose conditions that apparently work at a busy place like Rayleigh Weir on Saffron Walden which doesn't have a problem is completely unnecessary and serves no purpose except to irritate and inconvenience the people that Essex CC are supposed to be 'serving'	CB11
The system is impractical if a 15 minute slot is required - especially when the roads are often being repaired. Why not allow morning or afternoon? But what problem are they trying to solve? There will be much more fly tipping if this is implemented. And then there will be a serious problem.	CB11
Only during the pandemic were there queues to get in to the Saffron Walden refuse disposal centre. Setting up a booking system is just adding a layer of bureaucracy at a time when cost is a scarce resource. Risking extra fly-tipping is a gross error of judgement brought about by a lazy approach based on a one size fits all mentality typical of head in the sand civic service doctrine.	CB11
SW has provided a better service than any other neighbouring site all of which use booking systems. Please leave well alone!	CB11

It will increase traffic as special journeys need to be made and there are few queues anyway	CB11
This is an utterly ridiculous proposal and will just lead to more fly tipping. It may be necessary at certain sites but to the best of my knowledge there has never been a problem at Saffron Walden.	CB11
Will encourage fly tipping. What provision is made for those without Internet?	CB11
Will encourage fly tipping. What provision is made for those without Internet?	CB11
As an elderly resident I rely on help from my son to bring items to the recycling centre. He lives some distance from me & because of his work commitments we cannot guarantee specific days for his visits therefore a run into the centre is spur of the moment hence a booking system would not help me at all.	CB11
Likely to increase fly-tipping and not needed. Restricting to booking means that residents who only use the site occasionally but make multiple trips when they do will be forced to spread their trips out over multiple days and will actually make it busier. A booking requirement is also likely to cause queues at sites which do not currently suffer from them	CB11
(Very personal reasons). As single parent working in education I can't get to the recycling centre weekdays and rarely weekends. When on leave I can't judge days in advance to book in to go to recycling centre and if I do have a day of clearing out I need to be able to do 2 trips a day.	CB11
Regularly visit in weekdays, only ever a handful of cars in there.	CB11
I feel there is no need for a booking service in the Saffron Walden area	CB11
I'm very concerned about making it more difficult to recycle	CB11
REdiculous waste of money the system works perfectly well already.	CB11
Trips are not usually planned, there isn't usually queuing, and it could well result in fly-tipping	CB11
We have never queued to use Saffron Walden recycling centre and the current no booking system makes it very convenient to use. Since we are not in town having to book a 15 minute time slot could potentially result in us missing our slot if we had any issues getting there!	CB11

<p>People will book and not turn up as they have not finished the days project in time. (Increasing fly tipping).</p> <p>People will make two trips rather than one as they will need to dispose of the rubbish produced after their allotted time.</p> <p>This will also cause larger traffic queues as people will most probably turn up before their allotted time making extremely dangerous around the retail outlets.</p> <p>This is obviously an attempt to reduce the amount of waste being dumped therefore adding to fly tipping as people will get frustrated at not being able to dispose of their rubbish. This proposal can only reduce the ability to dispose of waste but waste will still be produced at an increasing rate.</p>	CB11
<p>Many people combine a trip to the Recycling Centre and Food shopping to save fuel and the environment. The Centre is very well run and I very rarely ,if ever have to wait. Making appointments necessary will introduce another layer of bureaucracy to which Cllr Buckley is well used to but the rest of us avoid like the plague. The cost to enhance the so-called Customer Experience falls of course to the rate payers. Why try to fix something if it isn't broken? I think the introduction of the system in Saffron Walden is what they call in German a Schnapsidee,</p>	CB11
<p>Most people use the refuse site on a ad hoc basis. For example it's sunny, I'll clear out the shed. It's a massive inconvenience to plan and book a slot for this.</p>	CB11
<p>No</p>	CB11
<p>The current system is great so why make it more difficult for residents. The only thing I can see happening if this goes ahead is more fly tipping. This proposal is a nonsense. Under the pretence of improving the system. RUBBISH!</p>	CB11
<p>An Essex CC 'across the board' decision that ignores local circumstances. It is also short-sighted in the light of what Essex already knows about the reduction in use that follows such a scheme. There has been no examination and analysis of why this is and what has happened to the rubbish that has not been taken to the Essex CC site. Why has Essex not asked users about this aspect?</p>	CB11
<p>I have never had a problem getting into and unloading my rubbish the only time was during covid when we had to wait for the operator to let us in it was a total nightmare and that's what will happen again if there is no problem why not leave it as it is</p>	CB11

Short sighted idea. If you make it more difficult to access refuse facilities then people will make alternative choices, some illegal such as fly tipping. Fly tipping around Uttlesford is already a big problem, this proposal will do nothing to improve matters.	CB11
What is the real reason for doing this? The Saffron Walden site does not need to control traffic.	CB11
I believe this would be very inconvenient for myself and the majority of people and I have no doubt it would cause a huge increase in fly tipping	CB11
No major queues so why introduce a booking system?!	CB11
We do not always know which day we will need to use the tip much less a specific time slot and further to that we quite often make multiple trips due to our vehicle being quite small. We pay for a service and introducing this scheme feels like we won't be getting much of a service anymore.	CB11
I see no value in the changes as the centre is never too busy, all this will do is make it harder to visit and encourage more fly tipping.	CB11
This is a ridiculous idea. There is seldom a queue and even when there is, it is only for about 5 minutes. All this will do is encourage fly-tipping.	CB11
There does not seem to be congestion at the moment or in the past. Also as with many things it requires people to have the ability to use computers or smart phones and although there is a phone booking service that also requires a level of ability where none is needed. It works perfectly well a bit is. This seems to be suggesting a solution to a problem that doesn't exist.	CB11
Our area already has a huge problem with rubbish being dumped in lay-bys. This will probably increase the problem. The recycling centre in Saffron Walden is already very well organised. There are rarely queues, I don't see what value adding an appointment scheme would offer . In Saffron Walden area, many people live in small cottages with limited space to store items that need to go to recycling. They need to be able to take them quickly to the recycling centre. But the main question is why? Why does Saffron Walden need an appointment system? The current system is working fine. The only issue I ever see is trades people who might not be paying for the services of large load disposal- these are the people who should be making appointments.	CB11

<p>When domestic clearing tasks are undertaken when possible not because a time slot has been booked at recycling services, probably at some ridiculous time. Also with the levels of traffic in walden, working to any kind of time slot is near impossible. This unhelpful introduction will make use of recycling services a pain and will likely result in greater levels of fly tipping. It is bureaucratic and has no guarantee that it will run to time. The current service is great so why does silly control programs have to yet again spoil the good just to annoy and initiate poor service doctrines? Yet another time wasting bureaucracy scheme.</p>	CB11
<p>ECC appear to be trying to solve a problem which simply doesn't exist!</p> <p>The current system works extremely well - I have only once had to queue (for a maximum of 5 minutes) and that was during a period when traffic was (understandably) being controlled as a result of COVID restrictions. The booking system will generate unnecessary bureaucracy and cost as well as, most likely, stress and pressure for the onsite team who, today, run the operation very efficiently.</p> <p>This smacks of a decision made by personnel who either have no knowledge of the Saffron Walden Recycling Operation or who have a hidden agenda. Which is it?</p>	CB11
<p>Recycling is bound to drop if it's not as easy as it is now to use the local centre. There is bound to be an increase in fly tipping. That is a given. Saffron Walden tip encourages you to recycle a huge range of things which is really good.</p>	CB11

<p>The current system in place works efficiently. Apart from during Covid restrictions, I have never had to queue so I fail to understand the reasoning behind this decision.</p> <p>At a time when it is essential to continue to encourage recycling, the booking system will do the exact opposite. There will certainly be an increase in fly tipping, which apart from being unsightly and a health hazard, will be an additional cost for the council to have to clear.</p> <p>For many, myself included, visits to the recycling centre are often impulsive, depending on weather, time and circumstances etc. If traffic is heavy (which is often the case) it is likely that our 'allocated slot' will be missed. What a waste of time, petrol, and not mention the inconvenience, having to drive back home, unload the car, rebook another slot and start all over again. As a widow living alone, this would be unhelpful to say the least.</p> <p>I feel so strongly about this and sincerely hope that common sense will prevail and that the decision will reversed.</p>	CB11
Completely unnecessary bureaucracy and will increase incidence of fly tipping	CB11
This will only encourage fly tipping as people won't be bothered to book. Our centre has always been easy to access and I have never had problems with queuing.	CB11
Unnecessary control for control's sake.	CB11
If you make it harder for people to get rid of rubbish they will start fly tipping. It should be easy, there is never a queue. You are making it unnecessarily difficult.	CB11
Fly tipping, charging in the future, inability to go on spur of moment	CB11
Inability to go on spur of moment anymore, inevitable increase in fly tipping, setting up to charge in future, wasting money on a not needed system when there is a cost of living crisis, use money and focus to sort the many potholes . If queuing is a problem it's only at weekends so just introduce then.	CB11
The system at Saffron Walden works perfectly for me and there have never been problems with queues	CB11
There has been no consultation. A booking system is not required. Saffron Walden is well run. I never have to queue and there is never any traffic. You are supposed to make recycling easier not more bureaucratic. People are more likely to fly top if they cannot be bothered or are unable to book on line. Does this requires more staff to manage the booking system?	CB11

Currently there is no congestion when going to this site, this ridiculous decision will only increase fly tipping in the local area. Essex county council are now raining on their legal duty to offer recycling to all households. Most visits to this recycling centre are done on the spur of the moment, so expect to see more bonfires, fly tipping and general misuse of black/green bins. I strongly oppose this booking system - are they trying to do away with people's jobs?	CB11
I rarely experience queues at the Saffron Walden recycling centre, even at weekends it is not a problem. Adding a booking system is an unnecessary inconvenience.	CB11
A) The site is well organised with helpful staff; and B) What do the staff think of the added admin.?	CB11
Never been in a big queue up on Thaxted Road recycling centre Have used it to help elderly neighbours too We don't plan ahead with our Dumping!	CB11
This is crazy. It will only act as a counter incentive that will reduce people's inclination to recycle and lead to more fly tipping	CB11
Some people instead of recycling will either fly tip or put recyclables into landfills. Either is not ethically acceptable. We need to give people the tools to help them respect their environment.	CB11
Non sensical idea!	CB11
As I understand it, you can only book one slot per week. This is no good if you are doing a big clear out. Slots will get booked in advance and if people's plans change then they may not cancel their booking meaning other people will miss out. Fly tipping will more than likely increase. There doesn't appear to me to be a problem with queues so I'm not sure why there's a need to bring this rule in.	CB11
I think Saffron Walden recycling centre works very well as it is and money should be spent elsewhere like roads and housing.	CB11
There is no need for a booking system	CB11
Saffron Walden is not busy enough for a booking system	CB11
Yes we already have fly tipping down Walden road and in the village of Littlebury - If some people are not able or just do not want to book a space -this will mean more !	CB11

I drop in at the recycling centre to recycle as much as I possibly can and I do it when I'm already in the car running other errands. I don't know in advance when it will be convenient for me to do this and anyway, I wouldn't be able to specify a time. I believe that if a booking system is introduced it will seriously discourage people from recycling and will lead to a huge problem with fly tipping	CB11
I have no idea what problem the council is trying to solve. Everyone makes decisions every day about whether to use services when they are busy or wait until they are less busy (eg shopping). Why does the council need to test people like imbeciles and introduce her more bureaucracy. It will discourage recycling and end up with fly ticking. The proposal has no rationale and will be damaging.	CB11
I live in Littlebury and we're already experiencing problems with fly-tipping and fear that this will make it much worse. Above all people need the flexibility to drop off their recycling when it suits them and not be constrained by a booking system.	CB11
At the recycling centre all waste is sorted for ease of disposal. Unlike the retired population, with a busy family, if have to book a particular slot I am likely to miss it or not be able to make an exact time. I don't mind a queue. So the waste or otherwise recyclable objects will just go in the general waste bin (over a number of weeks if necessary) for incineration. Placing a burden on voluntary users benefits nobody. I am also concerned about a rise in fly tipping as a result.	CB11
Booking system is unnecessary - I have never had to queue, unlike other tips I have used in the past.	CB11
Only time this excellent facility was extremely busy was after restrictions linked to covid. Every time and I visit very often there are no queues, staff are great, public are respectful, do not broke something that is not broken. Councils are trying to govern our lives, we are sick of decisions councils make that affect our choice and time. You people make decisions on behalf of thousands of people that object. Making roads one way for cycling lanes which no one uses but the car driver suffers, turning our fabulous area into building sites making villages no longer villages.. and now something else your trying to do to make our blood boil. If you do this fly tipping will increase which will cost you, or maybe we can dump it all in your car park... you reap what you sow if this does happen.. I object massively.	CB11
This will increase fly tipping which will ultimately cost more to clear up. It is a stupid idea.	CB11

I do not want the council tracking my movements or monitoring my dump usage - this is obviously a precursor to introducing charges, especially for those who use the dump a lot	CB11
booking system will increase the amount of fly tipping..	CB11
The main issue here is that the bins are not collected regularly enough, we don't have the option to increase the number of recycling bins if needed and the black wheelie bins are too small. The system is way behind Cambridgeshire recycling system, where there is booking, but it's ok because the general waste management is a lot better. I also take issue on one visit a week, it discriminated against those who can't afford a large car. If there does need to be a booking system, then we should be able to make multiple bookings if required.	CB11
I have never experienced significant congestion issues and the changes will inevitably reduce the amount that people recycle, as it removes the possibility to be flexible or make a spot decision to take something to the centre. This is clearly not a change made to improve levels of recycling and should absolutely be reversed.	CB11
As a frequent user I have never seen a queue since S/W new site opened except during early covid.	CB11
The site is very well run and organised and there are very few times that you need to queue so booking seems unnecessary. I also worry about increased fly tipping if prebooking goes ahead.	CB11
I work different hours and just popping up at anytime when needed is great. I think filling out forms to book a spot is a waste of time and resources. We need to be saving money as a council not wasting it. I don't think people mind having to wait in line to dump their rubbish.	CB11
Booking is a deterrent to recycling and could lead to fly tipping. It is burdensome on the many, to prevent the few who misuse the facility.	CB11
This is ridiculous! It will encourage even more fly tipping! People's bins will be overflowing with things they could simply have taken to the recycling centre! I have never queued for more than two cars! No one I have spoken to is in favour of this! Needing an appointment and ID to go to the dump!! Really????!!	CB11
We use the recycling facility at weekends but never at the same time. There is NEVER a queue at Saffron Walden. It's a very efficient facility and the team working there are always great and keep it running smoothly. This proposal will turn people against using recycling and I expect to see a sharp rise in fly tipping, which is already a problem where we live.	CB11

For domestic users I oppose having to book, on the basis that we should encourage recycling and I haven't personally experienced any long queues - I think having to book could be part of a slippery slope towards having less and less 'free' recycling facilities.	CB11
Bad weather. People who rely on friends or relations to take their recycling - makes it more complicated.	CB11
We use the Recycling Centre a lot from March to October. Yes, it can get crowded but if you plan ahead and go in the least busy times it's perfectly OK. I think the proposal of using a booking system will lead to less recycling and more fly tipping. How is it it proposed that the booking is made? By phone (what about weekends), computer (what about all the people, mainly elderly, who do not use a computer. Whoever suggested this scheme is totally unrealistic. Also, have the staff who work there been consulted and asked for their opinions on these proposals - they all seem an eminently sensible bunch with loads of common sense so their views should be listened to.	CB11
The existing arrangements work perfectly well. Introducing a booking system will deter some people, especially those who are less used to online services, from using the site and increase fly tipping.	CB11
This will lead to more fly tipping and residents will be forced into leaving waste for kerbside collection rather than responsible recycling.	CB11
Access to these centres should be as easy as possible, restrictions and controls can only lead to increasing levels of fly tipping.	CB11
The photo of, I believe, the Rayleigh facility shows an old fashioned climb up steps system long dispensed with at Saffron Walden. This system is difficult to use particularly for older people or those less able. This increases the offloading time and may lead to queues. Not so our state of the art system. The main problem is letting commercial waste disposal take place at peak times	CB11
I regularly use Saffron Walden recycling centre, I have never had to queue, this is another unnecessary layer of time wasting bureaucracy which will discourage use of the centre. Organised disposal of unwanted items from clothes to white goods, garden refuse, household and DIY rubbish is essential for the environment and should be easy to access not hindered by this cost cutting exercise.	CB11

Because we use the tip when we are traveling into Walden for other reasons. Booking would mean extra trip's which will only add to the now considerable congestion.	CB11
I think it will lead to an increase in fly tipping	CB11
The centre works very well as it is and is convenient and easy to use. I believe fly tipping will increase if this system goes ahead.	CB11
This plan will drive fly tipping, already a problem. The council should focus on facilitating recycling and waste management rather than making it increasingly difficult.	CB11
It is not always known in advance the time it would be convenient to visit the tip Fly tipping would certainly increase	CB11
Normally, never have to queue; the Saffron Walden recycling centre works well, with helpful staff. Feel this scheme will encourage fly tipping.	CB11
Loss of flexibility. Likely to lead to reduced recycling. Some people unable to use internet. Missed appointments will lead to wasted use of facilities. Increased council admin costs.	CB11
The appointment system does not appear to be necessary @ Saffron Walden & it seems unreasonable to enforce this at all sites just because it may be needed elsewhere. Surely this is not a 'one size fits all' regime.	CB11
Unnecessary bureaucracy - have found staff helpful and little delay - works perfectly thank you	CB11
This is completely counter intuitive. Instead of encouraging recycling you are deliberately making it FAR MORE difficult. Have you thought about the quantity of negative outcomes compared to a few short queues every so often. Nobody minds a queue occasionally. Stop introducing bureaucracy. You're supposed to be HELPING residents for heavens sake. This is achieving exactly the opposite.	CB11
I would typically spend less than 15 minutes at the recycling centre at any one time - 5 to 10 minutes maximum so a 15 minute slot would be excessive. Queuing at the site is minimal, even at peak times, and people move through the site fairly quickly in my experience. Planning ahead for a 15 minute slot a day or more in advance is not necessarily convenient given that the requirement to drop items at the recycling centre may arise on an ad hoc basis and have to fit in around family and work commitments. I also believe it is likely to result in an increase in fly tipping - something we already suffer from on a regular basis in this area.	CB11

<p>The most important factor about this idea is that it will discourage people to recycle We need all the help we can get to encourage this and i anticipate fly tipping will become s greater problem.</p> <p>It is unfair on those less tech savvy. Rubbish will build up as all the slots will get full at the weekends when people are at work. It is a ludicrous idea</p>	CB11
<p>If people need to book appointments to dispose of their waste, they are less likely to engage with recycling and fly-tipping may increase. Both very poor outcomes for the environment, especially if the current system is better.</p>	CB11
<p>Totally unnecessary, we have used the facilities for many years and have never experienced any queuing.This proposed arrangement is likely to create the problem rather than prevent one which doesn't exist!</p>	CB11
<p>Not required. Never too m uch of a queue</p>	CB11
<p>I live in a flat with nowhere to store recycling etc. It is difficult enough to plan other aspects of my life without THIS! The site is very well run at present and presents very few problems indeed. I am fearful that there will be an increase in fly tipping- the east option. And, should the council not be trying to INCREASE the amount of recycling??</p>	CB11
<p>The current recycling centre is brilliant, helpful staff and you very rarely wait at all, and if you do only for a few minutes. A booking system would disadvantage those that do not have access to the internet. Further, it will likely lead to increased fly tipping. Unlike the constant and dangerous potholes, this is one of the only good local services we have and you are going to ruin it. Pointless bureaucracy.</p>	CB11
<p>I have recently had Chafer Grubs infest my lawn. I have removed all the turf and have made several trips to the "tip". If I had had to make bookings I would have had to wait to empty my recycling bags then make another booking and so on. People go to the "tip" when they need too, it's not a "day out". All of a sudden you may decide to clear out the loft etc..the last thing you need to do is store it for a week or so.</p> <p>My daughter lives in Haverhill and they have a booking system which being a working family they don't want to have to use their weekends up the tip they would like to go when they have spare time. Also the several times I went last week there was probably 20 people in total of all the trips combined..</p> <p>Also if you go up there without an appointment and it is NOT busy will you be turned away?</p> <p>Using more petrol etc.</p>	CB11
<p>Flytipping occurs in my road occasionally, this would increase. Have never had to wait at tip except for 5 mins after Christmas. Staff there are great, it's very organised.</p>	CB11

This is just going to encourage fly tipping. Someone who wants to get rid of their rubbish and can't book a lot could just decide to dispose of it anywhere. Time slots at weekends will be vastly more popular and this is when problems will occur.	CB11
Booking in will ensure there will be a queue forming in order that correct formalities have been followed by all those who use the facility	CB11
There are no queues. Enforcing booking will make me/others less likely to recycle. Booking will be too difficult for those not online	CB11
its too restrictive, if you want to limit it to locals just check ID's / addresses on entry to stop people coming from further afield. Or allow booking online on the day with no limitations on how many etc but can then use to precheck address/locations that way.	CB11
No	CB11
My occasional visits are spontaneous, as and when I am at home.	CB11
We pop to Aldi and just quickly drop items to recycling centre never had to queue or had a problem why would you change something that works so well?	CB11
This proposed system will increase fly tipping. I use the Saffron Walden tip and have never experienced congestion. An Essex-wide solution is not appropriate for all areas.	CB11
If I want to use the recycling centre it is normally depends on what I am doing on that day I do not want to book and do not always know if I'll use the centre till last minute	CB11
Will increase fly tipping	CB11
The only time when the recycling Center is very busy is at weekends and even then it's usually okay to just drop in. Booking a time would create extra bureaucracy, encourage fly tipping and be detrimental to the environment as a lot of people will find it complicated to organise. I am over 65 and live on my own. The pleasure of de cluttering and recycling at the moment is that I can manage only a few items before my body protests. Having to book would encourage me to wait until I have a lot to bring and I would suffer back trouble as a consequence. It seems far from user friendly.	CB11
I have lived 500 yards from S.W. centre for 37 years and use it regularly. Worst wait about 10 minutes, Normal wait zero minutes! Simply unnecessary bureaucracy. My waste will go into black bin instead of tip as I depend on driver with dodgy health..	CB11

It will lead to people recycling less and more waste, even possibly fly-tipping. The other point is that this is a precursor to having to pay for the service.	CB11
I think that if someone hasn't booked/ doesn't know the correct procedure with a car full of rubbish this could lead to Fly Tipping around this area	CB11
The only problem regarding congestion at the saffron Walden tip was during covid and since now and before there has never been a problem. I don't think booking is the answer in fact it could it prove negative when someone has got to use the tip and hasn't booked it could encourage fly tipping .WE DONT NEED A BOOKING SYSTEM	CB11
an absolute waste of time. Completely unnecessary, someone trying to make a name for themselves.	CB11
The congestion around the Aldi entrance at weekends in the summer is partly due to Aldi/B&M etc. There was never congestion before these were built and now the 'link' road and new estate down the hill has added to congestion in the area	CB11
It has been very poorly explained by ECC what they hope to achieve with this measure? The Recycling Centre works well as it is. The results of this ill thought through measure are plain for all to see with an anticipated rise in fly tipping incidents and wasted journeys - especially with unpredictable traffic making it hard for many to time their journey accurately.	CB11
I have never experienced issue accessing the dump and therefore can't understand why the new system is being introduced. It can only be a money making exercise. The new system will inevitably mean a reduction in use and an increase in fly tipping locally.	CB11
I'm really concerned about the impact this will potentially have on the environment around Saffron Walden. When people can't get rid of their rubbish at the tip, it's going to be fly tipped or burned, or just left beside the black bins with the expectation that our poor bin men will take it away. They've got enough to do on their standard collections, without taking all the waste which would ordinarily have been taken to the tip. I've lived all over Essex, and I do agree that in other parts of the county, you can queue to get into a tip, but never in Saffron Walden. This seems like a blanket ban, punishing us for the rest of the county's actions, and our local people and our local council will be the ones picking up the pieces when it kicks in.	CB11

<p>I cannot always be sure when I will need the dump. Having to book in means I may not be able to get rid of waste the same day. Bins are already too full and I cannot leave waste outside the house in case animal life gets into it.</p> <p>I am also concerned that my Mum who also lives in Walden will not be comfortable booking in.</p> <p>I see absolutely no point in the booking system. The only time I have ever seen a slight queue is the day after Christmas with people getting rid of wrapping paper and boxes - and surely this is better than it being in bags on the street for weeks whilst we wait for the next collection.</p>	CB11
I have NEVER encountered a problem, and never a queue of more than 6 cars, 5 mins max. Great, helpful staff.	CB11
In my opinion a booking system is not required at all	CB11
Why should anyone have to make an appointment. At the moment you just go to the recycling centre in saffron when it suits. This won't help anyone .The staff at the centre in saffron Walden are always helpful and there is never a queue on week days....	CB11
Recycling centre is always efficient and the current system works perfectly. Booking would make it much more cumbersome and stressful	CB11
There are no queues at Saffron Walden, surely just asking to show proof of address would reduce commercial.	CB11
<p>When we had Covid, there was a relatively simple hold on traffic queuing and feeding the site a few cars at a time, it worked well.</p> <p>Booking a slot will add to idiots who are lazy dumping rubbish in lay-bys.</p>	CB11
I rarely encounter any congestion. I am worried it will lead to more fly tipping.	CB11
In 20 years I have never had to queue so clearly this does not benefit me! Does it save money by reducing recycling or create an IT role somewhere? A classic solution looking for a problem.	CB11
Never a queue to get in, why do we need a booking system? Unnecessary bureaucracy.	CB11

<p>Site busy at weekends but not Monday to Friday. Why not have booking system for Saturday and Sunday only?</p> <p>Pre-booking every day will lead to people filling up their car with rubbish and driving to the site to then be turned away. Unloading waste, particularly garden waste, will cause problems back at the home. Cars are often loaded to capacity by 'stuffing' waste in, in the knowledge that it can be disposed of at the site.</p> <p>What happens if you turn up at a site without pre-booking but at a quiet time? You are likely to be turned away. It is no surprise that the recycling collected during the trial dropped. The surprise to me is that the drop was ONLY 13%.</p>	CB11
YES -	CB11
Why have a booking system when you don't normally have to queue. This will make the whole process less convenient and I'm concerned that it will lead to lower levels of recycling.	CB11
Don't always know how many trips to the tip we will need or the timing of when we will have garden waste ready.	CB11
Booking will lead to people fly tipping its disgraceful	CB11
I have very rarely encountered a queue and don't think pre-booking a slot to visit is necessary.	CB11
Proposed system will be cumbersome for no good reason and opens the door to charging.	CB11
I think this policy will encourage fly-tipping and be really inconvenient for most people - sometimes you suddenly have the time/weather to have a clear out or sort the garden. The last thing you want is to have to wait to dispose of the rubbish.	CB11
There's no congestion at SW recycling centre	CB11
No need for another layer of bureaucracy from ECC when the Saffron Walden recycling centre is already run so efficiently.	CB11
Unnecessary and will result in fly tipping	CB11
Absolutely not needed	CB11
It will be inconvenient and is not required as the site isn't congested and the present system works well.. People will throw recyclables in general waste bins or fly tip waste rather than pre book a time slot. It will create an unnecessary layer of administration.	CB11

<p>My household thoroughly recycles all our waste - we invariably run out of space in our green bin and also need to recycle garden waste. I keep my house and garden tidy using the recycling centre regularly as required. There is rarely a queue of more than a few minutes - the facility is well run by polite, approachable, hard working and knowledgeable staff. Another layer of senseless admin is the last thing we need.</p> <p>Fly tipping is already a huge problem - and not just from vans etc, much of the rubbish I see dumped while out running and dog walking has clearly come from private cars. Make it harder to access the recycling centre and fly tipping will increase.</p>	CB11
<p>Despite being a frequent visitor to the recycling site in Saffron Walden I have never had to wait to enter the site for more than a few minutes if at all during the week/ weekend and the staff are very helpful. The parking / unloading /system on the site is very efficient and traffic is able to enter and exit the site quickly and efficiently .I therefore cannot see the need for a pre booking system or the expense of operating it. In my view, the consequence of a booking system will be to lesson efficient recycling and increase ' fly tipping ' . Also as pedestrians carrying their recycling materials can enter the site without pre booking , there will be an increase in foot traffic mingling with the movement of traffic entering and exiting the site which is a safety hazard.</p>	CB11
<p>I do not want a booking system.I feel it is working fine as it is. So do not try to fix something that is not broken.</p>	CB11
<p>I like to go spontaneously to the tip when I can combine it with other things, to save unnecessary trips in the car thus saving petrol and pollution.</p>	CB11
<p>Not needed at Saffron Walden. Drive straight in during the week</p>	CB11
<p>The site operates well as it is there is no congestion. A booking system would make it harder for me and others to use the site. I believe that it would lead to more fly tipping and also more people using their own bins to dispose of rubbish meaning less recycling.</p> <p>As someone who works full time I don't always think about when I will be able to/need to use the centre so booking would make life harder. It will lead to more traffic as people have a specific time slot and where they can't accurately judge traffic may arrive early and be sat idling in their car.</p>	CB11

The Saffron Walden centre is well run with friendly staff. Whenever I visit the centre (usually weekends) it is busy but traffic moves through the site quickly. I see no need to introduce a system which will limit visits to the site (no same day bookings). I also fear that this will pave the way for a pay as you go model via the booking system in the future.	CB11
Having to book a slot will lead to less recycling even more fly tipping causing extra expense to the council for clearing it up not to mention the environmental impact the littering will have. Having to book a slot is bureaucratic nonsense....totally unnecessary!!	CB11
A booking system is not needed in Saffron Walden. Everyone was happy with the current non booking system. It's a ridiculous idea that will cause people to fly tip or dump rubbish where they shouldn't. I work locally and the majority of people I've spoken too are totally against a booking system.	CB11
It is never that busy there and hardly ever have to wait. It's already a pain that I have to book my van in and now have to with a car.	CB11
Why change a system that is working so well. I think it will encourage fly tipping. I have never (apart from Covid) had to queue at our centre. Please leave things as they are.	CB11
Why change a system that is working well !	CB11
You can't always plan when you might need to use the recycling centre . There are never really long q's .	CB11
You are making it more inconvenient to use the recycling centre by forcing me to make an appointment. I should be able to go when I like. Residents will make appointments & not use them, therefore preventing others from using the centre. More will be shoehorned into black bags. Others will just dump items anywhere! Lastly, why should I tell you when I wish to use this facility? What are you doing with that data?	CB11
Don't want more fly tipping that this action will incur	CB11
1 slot a week no good, I have a small car, I'll end up smashing everything up and using the black bin	CB11
It will make more difficult to use as usually we are very spontaneous in decluttering. Plus I do not see any reason requiring a booking system.	CB11
My husband struggles with technology and my parents are elderly. There are no queues for the recycling centre so does not make any sense at all. I have lived here for 47 years and my parents 70 plus years. It is a ridiculous system.	CB11

The only time there was ever a queue was just after lockdown. What problem are we trying to fix? How are we supposed to know in advance what time we will be ready to go if we are gardening or having a clear out?	CB11
There are never queues at SW recycling centre, when you have finished a job be it garden, shed or house you want to dispose of the items straight away and not have garden waste or rubbish sitting outside and getting rained on before your appointment at the centre. It is unnecessary. Why do ECC want to reduce recycling?	CB11
I think it will reduce the amount of items being recycled	CB11
Congestion is not an issue during workweek at all, only on some weekends there is 5 minutes wait time, at most. Ticketing system is a redundant bureaucracy and not needed at ECC at all	CB11
Yes	CB11
This system is doomed to increase fly tipping ! Also older generation will struggle in majority of cases to adapt to this !	CB11
I am working full time and a single mum. If I happen to get a chance to go to the recycling centre, I certainly won't have planned it or have time to book in. There are rarely big queues, I feel this is paperwork for paperwork's sake and completely unnecessary.	CB11
The recycling centre works very efficiently without a booking system. I believe a booking system will lead to more flytipping	CB11
There is no congestion problem at SW site, this is just needless bureaucracy, surely time would be better spent solving real local problems	CB11
I have never had any problem accessing the waste Centre not ever had to wait for a parking space there. The waste centre works very efficiently and a booking system would be entirely unnecessary administration.	CB11
I have never experienced delays or congestion at Saffron Walden. What % of my council tax will go into admin of a pointless, unnecessary booking system. Not every person of my age (82) has the aptitude or know how booking a slot so will not be able to use the facility that we already pay for.	CB11
Not enough people using it to warrant this decision	CB11

I have never had to queue(except during Lockdown). I also am an older person and like to do regular little visits to the skip when I do my shopping rather than filling my car up and struggling with the unloading. I feel having to book in advance would certainly not benefit me but be detrimental to my life as for more many others. I have a very busy life and having to book a slot ahead would be quite stressful as I don't have many free times or at least I don't know from one day to the other . I'd certainly understand if queuing was a problem. Where is the money coming from to pay to oversee this system? Why does life have to be so over complicated? Where is the evidence that people are queuing and causing a problem?	CB11
It depends on my health as to when I go..Some days it's more difficult to be able to do things. I don't have a blue badge.. but have rheumatoid and osteoarthritis plus hip replacement and waiting on another.. So booking is definitely not suitable..	CB11
Other than during Covid I have never experienced any queuing in the 6 years I have been using the site. Even Saturday mornings have only required a 1 minute wait. There is no need for this booking system. If you are worried about non residents using itv then insist on ID being produced, drivers licence being the obvious one.	CB11
I need to take refuse when it is convenient to me it's partly what I pay a huge council tax for. I do not mind waiting in a queue although in 20 years I never have had to wait more than 3 or 4 minutes other than after COVID restrictions were lifted, and that was only once. People need to get rid of rubbish asap. We do not want to see more fly tipping or rubbish outside houses while people wait for an appointment. Pensioners often can't use online booking systems either we shouldn't expect people to live with rubbish either outside or inside while they wait for an appointment as it could become a trip hazard and in the end cost public services even more money never mind the damage to individuals. We have enough rubbish piling up around us as it is. This will be detrimental to our environment. Is this really for the public's benefit or will it make it easier for staff?	CB11
I moved from the London Borough of Harrow who had implemented a booking system 3 years previously. The fly tipping shot up, there was more litter in the street, people crammed more into their bins so the lids never shut, there was a disgusting smell in the summer, more rodent activity and the streets around the recycling centre was full of cars waiting for their time slot. This was a bit of a hazard. People need to access this when they want it otherwise people get lazy.	CB11

1.It will increase fly tipping as people will get fed up of having to wait. 2.What about people who do not have access to the internet? 3.Saffron Walden tip is never full, I've never had to wait, ever. 4.So a problem will be created where there wasn't one to start with.	CB11
There is rarely a queue. Why introduce another level of bureaucracy to one of the best run facilities in Saffron Walden?	CB11
Have used since it opened and only had to wait on rare occasions when they were replacing or emptying bins.	CB11
Ridiculous layer of bureaucracy. It ain't broke!	CB11
Fly tipping would become more of a problem. Never any problems - why change it	CB11
The Councillor responsible for this idea should obtain some common sense or be dismissed.	CB11
Why change a current system that works very well. If there's a queue people are quite happy to wait for entry onto the site.	CB11
I have never had an issue with it being busy. Working ad hoc shifts I will find it very difficult to arrange a booking. Unpractical, waste of money and time.	CB11
Encourage fly tipping? Never a big que. Waste of money.	CB11
Not necessary, adding bureaucracy and cost to the centre and will encourage fly tipping	CB11
I feel it's not needed especially during the week. It will increase litter, fly tipping and home fires to get rid of rubbish if booking slots are not available. I often pop to the centre with a few clothes or cardboard boxes on my way to the supermarket. To have the added pressure of having to plan and book when we are all time poor seems madness.	CB11
In all of the time using Saffron Walden we have never had to wait long for admission. Seems to me that this will just add a layer of bureaucracy and extra work/expense. A better system would be like that used by some businesses where one looks on a website which indicates whether a facility is quiet, average or busy. If queues were starting to form then this would deter people from attending on that particular day and time.	CB11
This will encourage fly-tipping. People dont tend to 'plan' days in advance when to go to the tip. People will end up parking on nearby roads and walking their rubbish in.	CB11
there is not a problem here	CB11

It will cost more to have a dedicated person to check in vehicles, and a form of computer system terminal and printer at the recycle centre to see the next day bookings, as you will not be able to book a same day visit. Having to book will lead to an increase in fly tipping and the cost of this to clear up will be at a cost to Uttlesford District Council, and end up with an increase in council tax. At present the system works well and the proposal to book is a restricted practice on residents. The present system is not broke and does not need fixing.	CB11
Even the current system of booking is illogical/ random. I have a Landrover (private vehicle) but have to book. What does the number of seats in vehicle have to do with anything? I have already seen more flytipping locally, much goes unreported. There is no logic to this proposal, it is designed to make it more difficult to attend and reduce visits/ waste volume.	CB11
This proposed system will increase flytipping	CB11
A booking system at the recycling centre will increase fly tipping	CB11
Cost of setting up and maintaining booking system. Ability of staff to handle telephone booking. Time taken by site staff to verify bookings, checking details etc. Welfare of site staff in handling customers without booking / missed slots with potential for challenges to entry decision, escalated aggravation, Logistics of refusing entry within SW site single track one way system. Discouraging recycling, increased use of black bins. Discrimination against residents with smaller cars and therefore smaller loads. Making simple tasks a logistical nightmare, e.g. booking a slot for garden waste and it raining all weekend. Increasing risk taking on the roads due to deadline in getting to the centre within the allocated time slot, residents who are rural have no control over the traffic will be subject to additional stress in trying to meet a deadline. Hindering community maintenance, e.g. litter picking, verge cutting with the request of limiting trips to one per week.	CB11
I have never had to queue at saffron Walden recycling centre and have always felt it was well run and organised. There is no need for the new system which will increase fly tipping as one will have to wait for a visit. The one advantage the present system has is that one can be instantaneous to get rid of rubbish and not have to keep it stored until visit slot.	CB11
I'm afraid of more fly tipping in our beautiful countryside ... people want to have the freedom to attend the tip when the need arises.... Old people who don't have a computer or phone to book in are disadvantaged. The staff are so helpful I would always choose saffron Walden ...	CB11

Very rarely is a tip run planned. Often the rubbish occurs from a random clear out or tidy up. I do believe that people will find alternative ways to dispose of their rubbish, whether it be fly tipping or burning. These alternative ways will greatly impact the environment in a negative way.	CB11
Will cause fly tipping as people don't want to wait to get rid off household waste	CB11
Implementation may conflict with the national targets for waste and carbon reduction by producing a psychological barrier to users. The recycling center should instead be expanding its reuse area and setting innovative practices. We typically pop in after shopping to dispose of small items like electronics (recently an old electric toothbrush) which will have contained essential rare earth metals.	CB11
A totally unnecessary initiative. The recycling centre is exemplary and runs extremely well without a booking system which if implemented would create unnecessary problems and no doubt extra expense all round.	CB11
It will result in a fly tipping bonanza. Residents don't mind a few minutes wait at peak times, for goodness' sake.	CB11
I'll wager there have been zero complaints about queues. People will simply fly-tip instead of recycling.	CB11
Not everyone plans a rubbish run and I feel this will encourage more fly tipping	CB11
I visit recycling centre during the week and it's not busy.	CB11
Never ever had to que it make people fly tip	CB11
It is a complete waste of money and time for the council tax payers	CB11
Feel it will create fly tipping and feel another way of control	CB11
Works well at present	CB11
Will discourage use and potentially lead to fly tipping.	CB11
For people who work, trying to get a lot will be difficult at the weekend. I am concerned it will lead to more fly tipping.	CB11
There's nothing wrong with the system as it is. Some people don't use laptops or computers.	CB11
Booking is online. What if don't have or can use those facilities Why change a system that is not broken. Very few queues in Saffron walden. Will increase fly tipping.	CB11

Lack of differentiation between demand and need in urban opposed to rural areas. Concern over potential for increase in fly tipping.	CB11
There are never queues at Saffron Walden whenever I go, so proposed system just seems to be completely unnecessary bureaucracy. A one size fits all solution to a problem that doesn't exist at Saffron Walden site. Having to book ahead will make it far more difficult to dispose of bulky garden cuttings and clippings. Also can't believe this will not cause an increase in fly tipping. Finally the reasoning behind exempting blue badge holders escapes me.	CB11
As well as larger clear outs I use the tip for disposing of a small item eg lightbulbs, batteries, old clothing etc. and coincide these with a trip to the shops, often spontaneously. If I have to book I will bin these items in my black bin. People clear out at the weekends and if they work during the weekdays booking is not viable so it's likely fly tipping will increase if booking is in place.	CB11
Unnecessary bureaucracy.	CB11
I believe fly tipping will increase, the system isn't needed in our area, it will cause inconvenience as well as making life unnecessarily complicated yet again!!!	CB11
I have small children and can't always know when I will be able to make it to the recycling centre	CB11
More bureaucracy - will result in more fly tipping	CB11
Yes, booking a 15 min slot is totally unnecessary and thoroughly constricting, last Sunday at 3pm there were only 6 cars in the tip when we turned up ! Booking will increase fly tipping and promote non recycling. If you turn up and there's a queue most of us are happy to wait a few minutes, and if you're not you can come back later or the next day at a time convenient to you. Spontaneous clear outs of the house and garden or helping relatives do the same will be a thing of the past, please don't over complicate life, the SW tip is brilliant as it is, no need for any changes please !	CB11
I am a regular user and there is no congestion issue at the Saffron Walden site. a booking system will lead to households seeking to dump rubbish which shouldnt be dumped in wheelie bins and fly tipping. Why try to mend something that isn't broken. This policy should be looked at on a site by site basis by reference to the dynamics of each site. I fully accept that other refuse tips may have challenges that make this worthwhile but one size neednt fit all	CB11

The needs of users in a predominantly rural community are very different to those at the urban recycling centre trialled for this initiative by ECC. The trial of one centre does not seem a fair test. What are the issues at Saffron Walden centre that would imply that the current system isn't working.	CB11
No	CB11
As council tax payers, we fund the tips and their recycling work. But they are open to abuse with trade users using the facility (in a car) as a householder or people from neighbouring authorities using the facility without funding it. Bookings work in other areas and allow the council to see the usage and deal with abuse/over use of the facilities. It can also allow the council to have the facilities open at the right times and closed at less busy times which balances the books.	CB11
I have never experienced a significant delay accessing the recycling centre. I am worried that a booking system would put some people off and waste will be dumped in local fields, lay-bys and roads. The recycling centre is a great facility and having quick and ad hoc access means people are more likely to use it.	CB11
1) Has the council the increase in fly tipping that this proposal is going to cause? 2) Who has time to plan a trip to the tip stop discriminating against people who have to work full time and don't have time for such trivial matters as booking an appointment to get rid of some rubbish.	CB11
I use the centre when I go into town. I do not want to book ahead and hope I can tie it in with a required trip into town. I do not want to make extra journeys and pollution. I work freelance at short notice so booking a slot a few days ahead may well mean I can't use it as I will be working. Classic don't try to fix what isn't broken. Please listen to the voice of people who pay their council tax for a service. Stop making a mess of what works well already.	CB11
A booking system is less flexible, making it more difficult to integrate a trip with other activities and potentially leading to additional mileage with increased impact on the environment. It will be challenging to co-ordinate a booking slot with the exact time the waste is created, leading to challenges storing waste at home. (DIY and gardening tasks can be weather dependent and take longer than planned). Sometimes it is not possible to transport all waste in one trip but consecutive trips will not fit into a 15 minute booking slot, again leading to challenges in storing unwanted material on site. The lack of flexibility may lead people to seek alternative methods of disposal which could be less ethical.	CB11
Lots of older people do not have internet access to make bookings and have no able bodied friends to help - old people are on the scrap heap- no one cares	CB11

<p>I currently take items along to the centre as and when needed - which is often on the day - its easy to avoid queues by going early / late and in any case the queues are never long.</p> <p>If I'm gardening / having a clear out on a Sunday it would be annoying to have to wait until another day/ the next weekend to dispose of items when there is a perfectly good centre to take them to just along the road. I could see that this arrangement would lead to fly tipping around the town.</p> <p>As a home worker I also manage visits by fitting it in around meetings which you couldn't do if planning the day before.</p> <p>I think it would be reasonable for trade to have to book - but even then - same day should be available</p> <p>I'm not really sure how this scheme saves money unless it is about reduced opening hours</p> <p>If it is about having enough workforce on site then maybe there could be a combination of days with less staff (self serve days) and assisted days (more help available)</p>	CB11
I am deeply concerned that less recyclable material will in fact be recycled and go to landfill or be fly tipped instead.	CB11
I've never had to queue for more than 3 minutes. A booking system is needless admin	CB11
Will lead to fly tipping. Makes recycling a complicated process. Never had a problem with queuing at the centre. Vans are the only issue who deposit commercial rubbish.	CB11
It is unusual to have to queue and 95% of the time you are able to drive in and out without delay. For us we accommodate a trip to the tip on the way to other locations in Saffron Walden . This saves us time ,fuel and pollution doing multiple trips. We cannot see the benefits and only negatives and will loose some control over choice in our activities.	CB11
Never had to queue for more than a couple of minutes at the very most. Booking a day in advance would never work for me as we decide to take recycling to the centre very much spur of the moment	CB11
Would increase fly tipping..as using the tip is normally an adhoc	CB11

<p>The stated reason for implementation is to reduce queues/congestion- this is not an issue - I use the centre regularly and rarely experience even a minute's delay. This is an unnecessary level of administration being imposed on a recycling centre that doesn't need it. The vast majority of people do a dump run that is unplanned, for example when doing a garden tidy up on a nice day or clearing out a garage/getting rid of unwanted items when the mood takes them. Less people will recycle if this new system is forced upon them. I pity the poor people who work at the centre who will, I am sure, be forced to turn people away with vehicles laden with rubbish because they didn't book. How awful for them to inevitably have to deal with the anger of the community at such a stupid, baseless, decision. The recycling centre will end up being underutilised. Fly tipping will increase in the surrounding areas - and what becomes of the people who don't have the technology or ability to book online?</p>	CB11
<p>I am concerned it could lead to an increase in fly tipping.</p>	CB11
<p>Yes, concerned that slot booking will lead to more fly tipping in the area. At the moment, as a local resident with a car, it is easy to access the recycling centre.</p> <p>The current recycling centre is well organised and flows well, there is no need to change the current system.</p>	CB11
<p>I oppose the booking system and believe it works very well as it is with NO congestion ever - fly tipping will increase and this will affect how I vote in the future.</p>	CB11
<p>Complete waste of time. Set up an on- line camera at the entrance and let residence decide for themselves whether it's busy or not. Also how many people know in advance exactly, for example, when they will finish a weekends garden clean up. No idea, then just book 5-6 time slots and use the one that best suits. The unused slots?? - who knows, perhaps ECC will introduce fines for booked and unused slots!</p>	CB11
<p>Complete overkill to ask someone to bring ID to use a service for which we have paid in our rates. It will lead to fly tipping for those who will not adhere to the rules and will create queues for a problem that doesn't even exist! Has anyone even consulted with the staff working at the facilities because the feedback we have so far obtained is far from positive!</p>	CB11

It's easy to imagine that recycling rates might be reduced when a booking system is introduced but is this a genuine effect (i.e. is it statistically rigorous)? Where does the 13% figure come from? Could it even be higher? Can we demonstrate that congestion is not an issue? Surely ECC has figures for how many vehicles pass through the sites. I think it unlikely that it's a road to a paid system, just a council trying to solve a problem that does not exist. One point I read somewhere is that does not affect those using the site in foot, yet there is a sign on Thaxted Rd saying no pedestrians. I worry most that this is yet another example of a service made less available for non smartphone users, and I say that as a tech friendly person.	CB11
There is no current problem. It will make it much less accessible.	CB11
it works fine as is, this will discriminate against older people that are not tech savvy	CB11
Like to just be able to pop to the recycling centre whenever it suits me	CB11
This is a ludicrous plan. There is no issue with queuing at the SW centre. This will increase fly tipping and frustrate residents. What a total waste of time and money.	CB11
The recycling centre works perfectly well as it is. Don't fix something that's not broken. Recycling should be made easier not harder. Listen to the residents that use it all of the time instead of following a 'system'	CB11
How many 15 minute slots will be available each day? Will there be more slots on busier days such as weekends and bank holidays?	CB11
Where will cars queue if the recycling centre is already full when you arrive. If it's in the road outside why have a booking system as that's what happens now.	CB11
I have rarely encountered queuing at the centre , and that was only for a matter of minutes after the Christmas period. I think having to book, and to book in advance, will encourage fly tipping or cramming too much waste into house bins. I do not understand how booking will provide a better 'experience'.	CB11
The Saffron Walden recycling centre is not congested and almost always functions very effectively. A booking system will definitely NOT 'improve customer experience' when it makes the Saffron Walden centre much less accessible and significantly harder for people to use. It is an unwanted and unnecessary layer of ECC bureaucracy which will detract from this important local facility.	CB11

Unnecessary extra layer of bureaucracy which is unwanted and not needed. Particular disadvantage those who are not comfortable with using computers to book online. Never a problem accessing dump and rarely have to queue. Great asset to be able to go whenever you want. Madness for change something that is working well and serves the local community without hassle.	CB11
There are hardly any queues. Booking system completely unnecessary and will increase fly tipping.	CB11
Why waste time and money creating a system to fix a problem that doesn't exist? There are hardly ever any queues t Saffron Walden tip. Making it more difficult for people to take their rubbish to the tip can only make fly tipping more likely.	CB11
Will encourage fly tipping and runs perfectly well as it is	CB11
Yes, no consultation or advise was sort from those running the site .. I regularly stop and speak with the men at the recycling center who I know on first name terms, and non were consulted on the impact or effect of such a system ?? The road in is never busy and queuing is rare other than during early covid. Further more I'm concerned by the collection of data that this presents and it's use and storage. Lastly but most importantly if you restrict the ability to use the center it will undoubtedly increase road side dumping and become a blight on this beautiful town.	CB11
Never had to queue. Lived in Walden all my life	CB11
Never had an issue with queues at the centre, how do you plan ahead a tip run. Also surely people will park outside and walk in as it states no booking for pedestrian access.	CB11
I think this is the most stupid plan I have ever seen. Comments in the Walden Local suggest that our local MP has passed the buck to Paul Gadd. (!) in my opinion - It's about time she actually did something for Saffron Walden Rather than blaming others who are not in her party. It seems that the decisions to set up a booking system was done by similar minded conservatives. In my opinion they seem to hide from the public and pass the buck. ECC, in my opinion, needs to get its act together and serve the community.	CB11
Ridiculous	CB11
There are never queues up there, so why book. The whole point is that people are spontaneous when clearing out and won't always know they need the service until, they need/use it.	CB11

Think this will increase fly tipping	CB11
I believe that the new booking system will mean a lot more fly tipping in the area	CB11
This is such a bad idea. There's very little queuing at present, even on a Sunday afternoon. It will lead to a huge increase in fly typing which is already an issue in the region. With the loss of the bottle bank at Tesco's and recycling collection fortnightly, I often drop off glass items at the centre.	CB11
There is no need for this ridiculous idea, the recycling centre works fine as it is	CB11
Never had to queue before	CB11
Booking will limit flexibility. There will inevitably no shows and limited slots at times that work for me. It isn't needed.	CB11
Use SW recycling centre regularly, very rarely have to queue. What happens when no slots available or people book slots 'just in case' and don't use them. Unnecessary and will cause more problems than it solves.	CB11
The recycling centre at Saffron Walden is well designed and easy to use. I have only ever encountered a queue (5 minute wait) once and that was on a bank holiday Monday. I have used the recycling centre for 20 years. Its ease of use encourages me to recycle things I have and not needing to book means I can take smaller amounts at any given time. As I have a medical condition, this helps me. I am concerned that as a residential user a booking system could be introduced to try to solve the problem of managing trade waste. I do not see why the vast majority of the users who are residents with domestic waste only should be penalised due to a lack of a system to effectively and efficiently manage those disposing of trade waste. I am also concerned that fly tipping could increase as a result too of introducing a booking system. I think enforcing a booking system could be highly problematic too.	CB11
Often people want to get rid of their rubbish / recycling straight away without having to book a slot online. This new system will remove the ability to spontaneously take stuff to the recycling centre, so people WILL get rid of it by other means, so fly tipping WILL increase. Fact. In 15 years of using the saffron Walden recycling centre I have never had to queue. This is an attempt to fix a problem that does not exist.	CB11
If you are worried about congestion put up a webcam	CB11
Fine as it is	CB11
This is a stupid idea. Do booking for lorry and vans but not cars	CB11

The system works perfectly now and the staff are always on hand to help, yet again the services we pay for are being cut without the courtesy of being asked.	CB11
There is never any congestion at the waste site, pre booking will lead to less waste being recycled and fly tipping will probably increase both of which will have a negative impact on the local environment	CB11
Will increase flytipping. Seems an unnecessary step as there is very rarely a queue.	CB11
Takes away the ease of popping up to the recycling centre when having a clear out/will just encourage people to either dump somewhere else or throw away recyclable items into the black bin - especially small electrical items.	CB11
Booking system for saffron walden is utterly pointless. The theoretical benefits might benefit some sites though I doubt it. Who ever dreamt this foolishness up has got too much time on their hands or is desperate to show their superior that they are an ideas person. For goodness sake get some common sense and stop meddling, there's more important things to be getting on with than restricting current practice.	CB11
People will fly tip more as they won't want to bother with booking	CB11
Never had a problem with present tip. Will not encourage recycling.	CB11
There is no problem with congestion at the saffron walden site, putting a booking system in will cause more fly tipping (already a problem) and less appropriate ways that people will dispose of their waste.. more bonfires .more rubbish being piled up, unsightly and causing pest problems	CB11
I do t generally plan when I'm going to need to use the recycling centre, I use it when I need to.	CB11
Never had an issue even on a weekend of not being able to use the centre. It's convenient now alot of people work from home I believe it will be used more mid week anyway easing the weekend rush therefore I don't believe a booking system is needed.	CB11
We are supposed to be increasing recycling generally, this measure will be totally counterproductive.	CB11

<p>I am concerned that having to use a booking system will discourage people from using the recycling centre which will lead to increased fly-tipping as well as increasing pressure on the fortnightly recycling collections from homes.</p> <p>Also, it is not clear why this proposal is being introduced? the system seems to work very well at present. We use the recycling centre a lot, both at weekends and in the week and have never experienced any problems with queuing or other issues. What are the reasons for changing a system which currently works? It seems nonsensical.</p>	CB11
<p>I want to go when the weather is right and when I am ready, this may vary to a booked time</p>	CB11
<p>There is no congestion at this recycling centre no need to have an appointment system. Many pensioners are simply not confident on the Internet and maybe won't bother as will others and I think this will increase the amount of dumped rubbish along our roadsides .</p>	CB11
<p>A booking system is just not needed.</p>	CB11
<p>There is rarely a queue at the Saffron Walden centre .. why change something that doesn't need fixing. A booking system will inevitably increase fly-tipping.</p>	CB11
<p>Would lead to dumping waste, those who don't have technology and can't access technology to book slots</p>	CB11
<p>Having to book 24 hours before hand especially at weekends not convenient. People may book to use it then and not turn up as plans have changed. The dump is never busy Monday-Friday when older people use it why do we need the system. The test venues very different to Saffron Walden</p>	CB11
<p>Having to book will just increase recyclable waste being placed in household bins and will definitely increase fly tipping</p>	CB11
<p>Apart from the initial opening after the Covid closures I have not experienced material queues. I fear this will lead to more fly tipping resulting in increased costs to remove. Also concerned that breaches could result in fines - a money spinner for ECC.</p>	CB11
<p>Busy life will make trying to plan a trip to the dump a real hassle, if I want to have a clear out or do my gardening because the sun is out I will have to store rubbish until I remember to book a slot, my business hours change at short notice so I have clients booking in at short notice so the last thing on top of children's clubs and pets etc is trying to have to book my dump slot ! I think there will be even more fly tipping as people cannot be bothered.</p>	CB11

This will lead to even more fly tipping in our area.	CB11
It works well now. light bulbs and batteries will now just be put in bin.	CB11
This move by EssexCC is completely unacceptable. Saffron Walden recycling centre does not have queues. Most people do not plan ahead to visit it. So a booking system is just another level of bureaucracy designed to save money and reduce council services of which we already pay for in our expensive community charge. They should feel very concerned that this new system will irritate local voters & homeowners, increase fly tipping and also increase the work load of our weekly bin collectors.	CB11
It has never been a problem visiting personally... why waste resources over complicating it and making it harder to recycle?	CB11
I know from other council such as London eg that people often can't be bothered to book recycling centre visits and fly tipping has increased. I don't think it is necessary in saffron Walden as there are rarely queues and it seems to work perfectly at the moment. People are to be encouraged to use these recycling centres and not to be put off by booking.	CB11
This is totally unnecessary as the Saffron Walden site runs extremely efficiently as it is	CB11
The system in Saffron Walden works well. A 'one size fits all' solution is not the answer. ECC should not assume because it is needed in Rayleigh it has to be done in Saffron Walden	CB11
No congestion observed on many times I have visited SW site. 15 minute slot is too long and will unnecessarily restrict number of slots available. This and the need to book the day before or earlier will result in people disposing of recycling elsewhere(legal or not!)	CB11
Saffron Walden is never that busy and I feel it will encourage fly tipping	CB11
There is very rarely a queue. This will but people off using it leading to more fly tipping and black bin waste. Have you foi'd the data.	CB11
We do not think it is necessary at Saffron Walden - a one size fits all approach does not work in this situation. The recycling centre at Saffron Walden has never required queuing and is very efficient ie) no one I know ever thought there was a problem that needed to be solved. I am also very doubtful about the 15% reduction in waste - that just doesn't make sense. Also, at a personal level, most of our trips to the recycling centre are not planned trips - we would not find any benefit in such a system for something that already works very well for the residents. Awe are very strongly against the proposal.	CB11

Encourages fly tipping, bonfires and black bin and green bin disposal. I feel that the service ECC provide is for the convenience of the staff and not the service of the population.	CB11
Yes	CB11
If it ain't broke don't fix it!	CB11
Not practical to implement, unnecessary administration, and will result in very to poor time management within the waste site	CB11
If the item is working well why change it	CB11
Fly tipping in rural areas like Elmdon	CB11
Discarding rubbish is spontaneous and not planned, quite often it's weather dependent for example	CB11
Never queues even when busy	CB11
A retrograde step in encouraging responsible recycling. Booking might be useful at peak times. My experience at SW is that there is no excessive congestion. Adds an additional time consuming step in my recycling experience and eliminates the unplanned ad hoc use of the centre. Village recycling facilities have reduced over the years, is this a further reduction in disguise that will eventually lead to paying for the service? Better control of commercial businesses and private individuals with very large loads might be more useful.	CB11
I am retired and choose to use the Tip during the week only to allow those who need to at the weekend! I have never had to queue at any point.	CB11
Never had to queue, more red tape for no reason	CB11
Apart from being inconvenient this approach always leads to fly tipping.	CB11
No same day booking. Have to predict weather to decide if going to tip is sensible. No spontaneous, "I've just made all this rubbish, I'll take it to the tip now while I've got a chance". Slippery slope to tracking, limiting tip use, charging for a service our taxes already pay for etc. Distrust of lying councillors trying to gaslight residents by telling them Raleigh actually prefer the system. Let's face it, we know it is a scam, but we don't quite know what the motivation is yet, maybe money saving by staffing the tip less, monitoring/ charging users...	CB11

<p>It's not needed, I went to the recycling centre today (Sunday afternoon) and drove straight in with no problems at all as usual.</p> <p>A booking system is madness in saffron Walden especially as when you do a big clear out you may need multiple trips in a day!</p> <p>How about actually upping the bin service to once a week as it should be instead of every other week so people don't have to constantly use the centre for general waste because the bin service does not come often enough.</p> <p>I think you are missing the obvious issue and trying to divert attention from the fact that the service as a whole needs improvement, if I had a weekly rubbish collection I would not have needed to go to the recycling centre today at all.</p> <p>Before you know it you will suddenly say only one slot a day per household and then start charging too....</p> <p>A booking system is really not wanted locally or needed, I have only heard opposition for the idea.</p>	CB11
Completely needless, it's not broken why fix it and risk flytipping	CB11
<p>I use the centre for household and garden waste. I have used it mid week and weekends and whilst the latter is busier it is not unduly so and queues are rarely long. I have never seen commercial vans there and the low bar preventing anything other than a very light van is surely sufficient to prevent significant commercial waste being taken there. The new 'system' will cause queues as people arrive and are turned away as well as individuals arriving early for their appointments - as well as people exceeding their slots with more waste than time is allowed for. How will the small minority of people without internet access cope? How will this impact the general Knights Park traffic particularly the Hotel? This is one of the best run and best designed centres I have visited. there are no steps to climb, clear parking lanes and a drive through lines. All is well signed in respect of differing waste types. This 'system' will require layers of unnecessary bureaucracy to administer it, both at a hub and at the tip itself. It will also require 'policing' at the tip. It will therefore cost more and / or divert the extremely effective and helpful staff from providing the excellent service we now enjoy. It will deter people from taking waste there and likely increase fly tipping - already a very costly problem. ECC is supposed to be promote recycling, not preventing it. The system is not 'broke' This will not therefore fix it. I note that the already virtually invisible MP Ms. Badenoch has declined to intervene. No change there!</p>	CB11
Yes	CB11
Yes	CB11

This just seems totally unnecessary. I have used the Saffron Walden refuse centre for 20 years. There has never been any need to regulate the throughput of people using this facility in my experience. Simply pointless.	CB11
Unnecessary and ridiculous. We use this site regularly and queues are never a problem. This plan could increase fly tipping. More importantly sort out the potholes instead.	CB11
I have never had to queue at this site and I only use it at the weekend.	CB11
This will increase fly tipping 100%	CB11
The requirement to pre plan and book will deter many who simply wake up decide "it's a good day for a clear out" Arriving too early for a time slot will cause queuing outside the centre and presumably arriving late - due to traffic, roadworks etc - will cause the booking to be lost. I see no winners here and only the countryside will lose as more people resort to fly tipping. The current system works so well because it is simple. The council would do well to consider the old adage - "If it aint broke, don't fix it"	CB11
Why introduce more bureaucracy. You go when you have been working or have excess domestic waste, not rubbish generated by appointment!	CB11
The longest I've had to queue is 5mins and I've never seen it tailback to limit access to Aldi/B&M, etc	CB11
With this booking system I am worried that fly tipping will increase even more!	CB11
Has immediately caused long delays to use recycling centre.	CB11
It's bad enough to have to book my van in to take my own garden and house hold waste let alone to have to book car as well. I can't for the life of me understand why there is a booking system full stop. All they are doing is making it more likely for people to fly tip and we all ready have enough of that happening in and around saffron walden area. Why change something that's worked for years it's really is baffling.	CB11
I think fly tipping would increase its bad enough to see on back roads as it it this would encourage it I feel	CB11
It is difficult enough without putting more obstacles in the way.. this will only increase fly tipping...	CB11
There is never any queuing at Saffron Walden having to book makes it more difficult for elderly people who do not have internet access. As we pay considerable rates I think we should be asked about this change before it is implemented	CB11

Visiting recycling centre is normally sporadic and spur of the moment, when and if needed to get rid of rubbish. The thought of planning what day and time I would need to visit the centre puts stress on getting a job finished around the house. Or having rubbish lie around for weeks after a tidy up to fit in with appointments available and my own ability with work commitments to get to the centre. 24 years we have used the centre with no problems or wait times past a few minutes or so. All seems like a really bad idea. Spending the money to fix potholes that are now really dangerous seems like a better idea than extra man hours needed to administer the booking of the recycling centre.	CB11
I go at random times of the day and week as I can't carry much at one time due to poor physical health. I also don't have a computer at home. This booking in system is just another barrier being put up by officialdom, another layer of unnecessary bureaucracy in the system which undoubtedly, ultimately, will only 'cost' more both financially & socially.	CB11
Absolutely no need to implement a booking system, making something simple unnecessarily complicated for users and employees. There are never queues this is a waste of tax payers money	CB11
Less people will use the site and more fly tipping will result. No queues at present and no bureaucracy so attendants can help customers.	CB11
I have barely experienced any queuing even after COVID restrictions	CB11
We have already seen more people dumping their rubbish in country lanes and side roads. I also heard today that this is a 9 month trial. Quite unbelievable that Essex county council make such a poor error of judgement. Reverse this decision now !!!!	CB11
Utter madness !on a par with the cycle route to Audley end ! The only time that I've ever had to wait was during Covid , the site is perfect as it is with helpful staff. ECC imposing a one size fits all. There may be a need at other sites but not Saffron Walden. I use it regularly and this will put me off using the site and set light to my garden rubbish or just put it in the black bin. Guarantee this will increase fly tipping	CB11
Not necessary	CB11
It will make it more difficult to get rid of rubbish.	CB11
This will encourage fly tipping	CB11

I have used the recycling centre in Saffron Walden MANY times over the last 4 years and have NEVER queued. This "booking a time slot" sham is utter nonsense. All this will do is create more fly tipping. Please let me know who came up with this idea so I can vote against them and their party. My email address is timothyjcoyne@gmail.com Thanks.	CB11
What is the supposed benefit of the change?	CB11
Booking time slots will encourage fly tipping.	CB11
I have never at a queue at Saffron Walden or Royston so prebooking is not necessary. The elderly do not use computers so this policy discriminates the elderly.	CB12
Never had to queue, booking would increase fly tipping, many would not book	CB21
I won't go any more if I have to book. It's an unnecessary complication	CB21
This is madness. I visit the tip quite often and there is never a significant queue. It is often quite difficult to calculate how long it will take to fill the car if you 're. say, clearing the garage. and you could then miss your 'slot' and end up with a full car and nowhere to take it. This will lead to fly tipping.	CB21
I have never queued and when I take my garden waste, I cannot put a timeframe on when it will be ready for the dump. I drive 5 miles to the dump so I try to make it a trip with other errands to save petrol. also due to arthritis, I do things when I am able, so cannot judge in advance when I will be in less pain and so able to take things to the dump.	CB21
Fly tipping is bad enough in the rural areas it will just encourage more when people turn up realise they had to book and dump it on their way home. We are lucky to live in such a beautiful area let's not spoil it!	CB21
Major concerns regarding an increase in fly tipping	CB97
People fly tipping will increase	CM11
The most worrying aspect to me is the reduction in overall recycling during the trial - we should be raising the game when it comes to recycling, not reducing it!	CM14
This will lead to an increase in unseparated or inappropriate waste going into kerbside collection and reduce % of successful recycling. This will therefore cause environmental harm. Money is better spent on micro and local re-use, repair and recycling facilities.	CM14

In theory this is a good idea but if the booking process is complicated / inefficient it makes the system unworkable. The white goods collection from Uttlesford is a case in point: a 12 week wait and a £20 payment to collect an old fridge is ridiculous. Also for those people like us who are at least a 20 minute drive from a recycling point could potentially lose our slots if there is a traffic hold up	CM14
For those who work shifts, look after family, care for their parents, have additional needs, have to rely on others for transport, basically most people right now, pre planning trips to the tip is an unnecessary extra in an already stressful life	CM14
There is never any queuing whenever I go and I know that illegal tipping will happen.	CM18
Would encourage fly tipping if a slot wasn't available/no internet access? There's NO CONGESTION where the tip is...it's in an industrial area. It takes away our choice of being able to take rubbish adhoc, some of us DO NOT plan what rubbish we will have in 2 weeks time.! The COST to set this all up! I wonder if you will still need all the men who work there...is this a way of making redundancies.!!!!	CM18
Harlow recycling centre is within an industrial area and does not have any issues with local residents. There never has been a particular problem with queueing at the centre . Occasionally there is a small queue but it is usually dispersed soon enough. People will be inclined to book at the most convenient times which is around mid morning and early afternoon. If all available slots have gone there could be a tendency to fly tip rubbish thus creating more problems for the council.	CM19
I live near to Cooks Spinney Wood and this has become a dumping ground for all types of rubbish, even household refuse, to a distressing degree. Removing easy access to proper disposal will only make things worse.	CM20
Booking slots will lead to an increase in fly tipping & discourages recycling because people will just look for an easier option, possibly hoarding rubbish & encouraging rats	CM22
I can understand that booking may be helpful at weekends but surely unnecessary at other times	CM22
often a decision to visit a tip is last minute and unplanned, this will lead to fly tipping and increased costs for the council to clear it up. It's counter productive	CM22

Yes, why change a free flow system that is working? If it is too busy overall, open more sites and better publicise when they are open or closed! People want to recycle, but won't travel far to do so. What if you miss your slot? What if the system crashes (which it will)? Booking slots will mean more costly and environmentally damaging fly tipping, because lots of people don't care.	CM22
I think one trip a week is a bad idea: it is not how I use the facility, which tends to be several times at once and then not again for months. 15 minute window is a worry when you live a 25 min drive away. I hate the idea that you can't book on the day.	CM22
Recycling should be made easier not harder to benefit environment, this plan increases risks of fly tipping. Many residents legitimately (but rarely) need to do more than one trip eg family death house clearance, or people with hoarding disorder. No need for the changes as queues not that bad, and our choice to queue if we want. Extra admin will be time wasting and costly. Why don't they try a live video camera like Stortford did, so you can plan arrival if busy times and choose a quieter time if you prefer.	CM22
Think it's a retrograde step upsetting a perfectly good system	CM22
This is a negative idea and would create problems for those who want to turn up on the day. As well making people fly tipp more across Essex. There has never been a problem for using saffron Walden recycling centre and seems very unfair.	CM22
Saffron Walden is never over crowded so this makes no sense. Also if it was just about crowd control and not about trying get people to use it less and cut costs then why block same day bookings??	CM22
Having to pre-book at least 1 day ahead, a 15 min slot is too restrictive and will result in less recycling, and more going into the black bin.	CM22
I have been a regular visitor to the Saffron Walden site and have never encountered a queue except during the pandemic when numbers were restricted. It is a well organised site with easy access to the bins and plenty of room for parking. I can understand that there may be problems at smaller sites where queueing causes problems on access roads but this is certainly not the case in Saffron Walden. This will certainly lead to more fly tipping. People will turn up early for their slots and not be allowed in creating a queue which will then prevent those arriving for their correct time from entering. I really think that the council should rethink this and at the very least exempt sites such as Saffron Walden.	CM22
There is no obvious justification for this change.	CM22

<p>Booking is completely unnecessary at my local recycling centre. I have visited this weekend at what is probably the most busy time, with no queue. Having to book will likely lead to increased fly tipping as after being turned away, rubbish will be dumped at the side of the roads or in laybys etc. This is particularly worrying if there are hazardous items such as paint which could damage the environment or combustible products.</p> <p>Queueing has never been a particular problem at local recycling centres so no need to fix a problem that does not exist!</p>	CM22
<p>Never queued before so this seems a ridiculous way of going forward. With the amount of road closures , tti's popping up everywhere I can't guarantee how long it would take me to go anywhere so may miss my time. Perhaps the council should use their resources to focus on something that's beneficial to their constituents!</p>	CM22
<p>We can't plan as and when we want to go Tom the dump!</p>	CM22
<p>I have no concerns with the current system.</p>	CM22
<p>Anything that makes waste disposal more difficult will increase fly- tipping and be detrimental</p>	CM22
<p>The proposed system is BOUND to increase fly-tipping!</p>	CM22
<p>I have never had any trouble with the site being over-busy. I tend to drop in on my way to/from shopping rather than doing a dedicated trip. Booking would be exceedingly inconvenient as going into Walden is usually a last-minute decision. I am very concerned about fly tipping if this system were to be implemented.</p>	CM22
<p>Only that it's a stupid idea</p>	CM22
<p>I use SW recycle centre alot and apart from Christmas I have never had to queue. They are so we'll organised and helpful in directing the public, it seems to smooth.</p>	CM22
<p>Stupid idea</p>	CM22
<p>Current system works perfectly well. There is no queuing. Having to book would encourage fly tipping which is already a huge problem in our area.</p>	CM22
<p>Why complicate some that already works. How do people who do not use the internet book a slot? Ridiculous waste of money and resources.</p>	CM22

I have never had an issue with a queue at Saffron Walden having been a resident in Henham for nearly 27 years. I'm very concerned that the policy will encourage fly tipping and less waste recycled. Having a "one size fits all" approach doesn't take into account the very different environmental dynamics of different locations.	CM22
People do not always plan in advance and I am concerned that such a plan will encourage more rubbish dumping. In Stowmarket the system is a real nuisance as we often visit our son and have stuff to clear but had not booked in advance so cannot complete the job.	CM22
Older residents not familiar with online booking- will encourage fly tipping	CM22
We use the Saffron Walden site a lot and have never had to queue for any length of time. This is only going to increase fly-tipping.	CM22
I have never had to queue at the Saffron Walden site for any length of time. I think this will lead to a lot more fly-tipping and litter.	CM22
Not everyone has online facility to book appointment.. Very presumptuous of ECC. We have never queued. Makes extra work for staff.	CM22
If it works don't change it. The SW site is well run, doesn't have delays, and is an outstanding community asset.	CM22
Saffron Walden is currently efficient and rarely busy so this booking system is not needed. I am a busy mum and teacher and I need to use the centre at the last minute or to fit around my endless commitments. I can not plan in advance when I will go to the centre.	CM22
Saffron Walden recycling centre is a well run facility that does not suffer from queuing issues even at peak times. To impose a booking system is baffling as it is very likely to increase the incidence of rural fly tipping. I urge ECC to re consider this change as it is simply not necessary.	CM22
No queues anyway, so pointless. Will simply lead to more fly tipping as people will either forget to book or not bother to and dump stuff anywhere.	CM22
There is no need for this administrative waste of everyone's time!	CM22
I've never had to queue or had a problem at Saffron Walden.	CM22

<p>We never plan a tip visit, but fit it in with when we do our grocery shop so that way it's only one journey and one use of car, better for the environment, using less fuel. There has never been an issue at the recycling centre in all the years we've been using it, if there is a queue, it dissipates quickly.</p> <p>Personally think it's madness to introduce a booking system, will just encourage fly tipping as people won't bother and there's enough dumped rubbish spoiling our lovely countryside as it is.</p>	CM22
<p>only ever encountered minimal waiting at recycling centre so don't believe booking system is required - all this will do is turn people off using recycling and encourage more flytipping around the local lanes....completely unnecessary bureaucracy, spend the money that this scheme will cost on making real improvements to services...</p>	CM22
<p>Major concern about the increase in fly-tipping.</p>	CM22
<p>Other than during the covid restrictions, I have never had to queue to use the S Walden facility. One size doesn't fit all. Strikes me as control freakery, and an ill thought out scheme.</p> <p>Introduce the scheme for sites that need it. Saffron Walden does not need it.</p>	CM22
<p>Never had to queue at SWalden. Will lead to extra fly tipping as people will not bother to book. SW tip is 11 miles from me, road delays could cause me to miss my slot, will I be let in?</p>	CM22
<p>It means forward planning and not going as it's a convenient time and there is enough to fill the boot. I have a disabled husband who always comes with me, so extra hassle to get to tip in allocated time. It means if you are doing a gardening job you can't just fill boot and go.</p> <p>I would have thought it would encourage more fly tipping.</p> <p>I've never had to queue to enter.</p>	CM22
<p>It's not going to be at all convenient to have to make an appointment, for example, if it happens to be pouring with rain on my appointment day, I would not attend. I like to have a good turn out when the whim takes me, then pop my junk to the amenity tip. I won't be able to do this in future. I am concerned this will lead to fly tipping. We have so many isolated country lanes that fly tipping will be easy.</p>	CM22
<p>Very rarely any queues so why booking system needed. Worried fly tipping occurrences will now explode. Expecting a charge to follow booking system shortly.</p>	CM22
<p>I want to be able to have a good turn out, put it in my boot and take it to the tip straight away, I wouldn't want to be driving around with a boot full of rubbish until I can get a date to visit the recycling centre.</p>	CM22

Fly tipping is a big issue and will increase if people need to book slots in advance. Keep the flexibility and autonomy, I don't mind a queue if it's busy.	CM22
Losing ability to be flexible	CM22
It's all about fly tipping. Nobody wants to faff about making a booking, when you have rubbish, you just want to get rid of it, it's very simple. I use my small van to drop stuff off, and have to book, I don't mind that, but there's loads of lazy people about who just won't bother. It will also make it much easier to start charging us to use it, which wouldn't surprise me at all.	CM22
It will increase fly tipping. We have never had to queue only a little in Covid. When we have a tidy up in the garden or in the home we take it straight to the dump , we should not have to worry about trying to book a time as these jobs are sometimes done on the day .This is a big mistake.	CM22
Not everyone has the technical capability or online access to do this.	CM22
I feel it will lead to more fly tipping. It works very well already and longest have waited is 5 minutes. Leave it alone no changes.	CM22
Concerned this scheme encourages fly tipping & discourages recycling of non general waste as some people would be tempted to dispose in their household non recycling bin. Not everyone has access to internet to book. Concerned if booking trial system continues permanently this could lead to Councils then charging for each visit.	CM22
This may increase fly tipping	CM22
People will book slots speculatively, then not use them. The vast majority of domestic users are happy to queue for a reasonable time. It will increase workload on the council, as there will almost certainly be an increase in fly tipping, which the council will have to clear up. More staff and financial outlay will be required to provide the administration systems onsite to check them the user has booked, are in the right time slot. Will people be turned away if they are caught in traffic and are late? That will cause ructions. The current system has always worked smoothly, and in a well mannered way in my experience. Why waste tax payers money fixing something that already works well?	CM22
No congestion at Saffron Walden. Booking system likely to lead to increase in fly tipping Some people have no access to online booking	CM22

I have not had any issues when I go to the recycling centre as I do not go on a Saturday or Sunday . If the concern is contractors using site, a booking system is not the way to solve this. Why inconvenience residents tackle the minority who are causing the perceived problem not the majority of legitimate users.	CM22
Yes, i think it will cause more problems than it solves, i have never had a problem there. also i have friends who use it they are not on the internet. Most of us do shopping at the same time to save on petrol if we don't get a slot then could mean two journeys.	CM22
Risk of increased fly tipping	CM22
When I use the centre it is only ever on a Tuesday and I never need to queue so why should I try for an appointment!	CM22
This will increase Fly tipping and is an unnecessary imposition on residents who have limited time or resources to visit a recycling centre	CM22
Only visiting once a day is not ideal for most people. Generally people will visit very infrequently, but likely multiple times in one day to have a clear out. It will certainly lead to increased fly tipping. Additional cost and resource to man this new system is required	CM22
I have never had to queue to use the saffron Walden recycling centre. Yesterday at 1.00 pm there were only 2 other cars there. The new booking system will only encourage more fly tipping.	CM22
Think this would increase fly tipping	CM22
It makes no sense, ECC have taken a very narrow view point based on an area which has led to a POV that is completely blinkered as the areas are not comparable- forget comparing apples and pears this is apples and bananas.	CM22
I fail to see why this booking system is necessary at Saffron Walden. I have never queued, the site is well run and managed. My concern is that this proposed unnecessary process will just encourage fly tipping!	CM22
Whoever dreamt this up lives in cloud cuckoo land. This is supposed to be a) a service to the community b) prevent the dregs of society simply dumping waste in remote spots, and c) allow sustainable recycling. This is simply bureaucracy gone mad. Is someone on the council getting a back handed somehow?	CM22
Fly tipping in the area is already a concern removing access to waste facilities could increase this	CM22
It will encourage fly tipping as people will either forget to book or can't be bothered	CM22

The trial at Rayleigh seem to be at a small site in an urban area, where queuing may be a problem. Saffron Walden is a completely different location and should be excluded. Since when has it been good practice to do the public consultation AFTER a procedure has been imposed	CM22
There has never been a problem with queuing at the saffron Walden site. The need to pre book will lead to more fly tipping in the area.	CM22
I use mid week which never have congestion issues avoid using weekends as that seems to be more popular	CM22
I have never had to queue at Saffron Walden recycling centre, it has always been a very easy process to dispose of waste. Trips to the recycling centre are often spur of the moment, and I understand the proposal does not allow for same day booking. I worry that putting unnecessary barriers in place will cause an increase in fly tipping, or items going into black household bins that could have been properly recycled.	CM22
The amount of waste taken to the tip will reduce, but flytipping which is horrendous will increase. I've also had friends who hired skips for their own use have random strangers put stuff in.	CM22
Sometimes we just have an accumulated pile of rubbish that we drop off when going shopping. It would result in a second unnecessary journey if we are unable to get a slot on a shopping day	CM22
It will promote fly tipping by 13%	CM22
I see far too much fly tipping already in the countryside. This ill thought out change will only increase this.	CM22
I have never encountered a congestion problem at the Bishops Stortford site and therefore think that a booking system is unnecessary. It would make using the recycling centre more difficult by adding a layer of administration/bureaucracy. I'm concerned that a booking system would lead to an increase in fly-tipping.	CM22
It's rarely busy. Most people only make a handful of visits each year. Seems unreasonable and unnecessary.	CM22

I believe queues will be longer a dumps as people will be turned away if they have not booked, someone will have to check all vehicles coming in to make sure they have booked. I also suspect they will later introduce how many times you can visit the dump in any period of time, once a week, monthly. People will fly tip in areas. harlow tip is very close to the HERTS border, people in Herts will not be able to use the tip, again more fly tipping/congestion as people are turned away increasing queues. Less materials will get recycled as people will put recyclable stuff in the black bins that can't go in the green ones, such as wood, hardcore etc.	CM22
The site is manned by grunting individuals who are more interested in looking at their phone than helping the elderly. Fly tipping here we come. If the operators of the sites really try hard they will make it totally impossible to use the site. They could not make it more difficult if they tried. To have to book a slot it totally ridiculous.	CM22
Fly tipping would be worse in our lane if there's a booking system in place. The council will spend more money cleaning up the rubbish left in the roads. Don't make it more difficult to bin waste.	CM22
This is a crazy scheme it costs millions pounds of taxpayers money every year to pick fly tipping waste this a recipe to turn it into epidemic	CM22
There's no need to use a booking system as it doesn't get that busy. If a queue forms did never gets passed the first junction next to the Premier Inn	CM22
Having to book makes a mockery of the system, we have never had to queue, we have always just turned up and got straight in. Usually we want to get rid of waste on the same day and it is rarely preplanned making this system far worse to use.	CM22
Whenever we go to the tip it's opportunistic, if our young children give us the chance to do so	CM22
I think that fly tipping will increase dramatically.	CM22
Increased fly tipping, this was the case in Bedford, fly tipping Increased 43% so the booking system was scrapped.	CM22
There are no queues for the majority of the time at Saffron Walden.	CM22
I use the recycling centre occasionally but have never been in a long queue, so don't think any need to book.	CM22
I think it will increase fly tipping. I decide to use the recycling centre last minute	CM22

Saffron Walden has no parking or queueing problems. It seems that the one size fits all has been cast on this ridiculous scheme. The trial at Rayleigh had a 13% reduction in use, but still they considered that successful. Fly tipping will obviously increase. This is for your convenience only and hard luck to Joe Public. I have written to the local councillor and ECC, but have received no reply....typical.	CM22
I have never had to queue as I go during the week. If queueing is a problem at weekends, they could introduce booking at weekends, this would encourage those who are able to, to go during the week	CM22
Recycling Centres should make dropping waste easier not more difficult and should take as much waste as possible to save any thought from some of fly tipping!	CM22
I have never had to queue at Saffron Walden, the system works well. I believe that by making it more problematic to use the facility you will increase fly tipping in the area. It is in my opinion a completely ridiculous idea introducing another layer of bureaucracy which is absolutely not needed. I am conscientious in my disposal of waste and this will not help	CM22
It would be highly inconvenient to have to book - never had any problems assessing this site when I have used it and never had to queue. I consider that booking will lead to more fly tipping in the county and less items being recycled because of the inconvenience. Completely unnecessary to change the current arrangements.	CM22
The next step will be to charge you to use the tip . This will result in even more fly tipping and greater expense to the tax payers	CM22
It is concerning that they will in time limit the number of bookings you can do to go to the recycling centre. However the major thing is you go to take the rubbish when you can without hassle, rarely any queue - now it seems like it might be better to put glass in general waste and that would be a shame as it is a material highly recyclable.	CM22
This move would encourage fly tipping.	CM22
This is ridiculous. I may only decide to do some house/garden work on the weekend. Then I may have to wait at least 7 days to remove the waste. Why am I paying council tax!?	CM22
If this ridiculous idea comes to fruition it will lead to more fly tipping and illegal dumping of rubbish across our rural areas.	CM22
Never had a problem with queueing at Saffron Walden. Normally drop off here spontaneously having to book is a nonsense and can only lead to more illegal dumping - drop this crazy suggestion	CM22

You are encouraging fly tipping	CM22
I understand that some sites in Essex may benefit from a booking system Saffron Walden does not come into this category. It is a well designed, well organised and well run site. We use it regularly and apart from during covid when entrance was restricted we never queue. To expect people to book a time slot is not helpful, if I decide to work in my garden today I usually take that waste straight to the centre, I don't want to store, book a slot and go in a couple of days time. I won't fly tip but many will or else use their non recycling bin which completely goes against the ethos of Uttlesford Councils recycling policy.	CM22
It will encourage fly tipping - people won't bother to book	CM22
I don't understand why you want to create a problem where none exists. Saffron Walden tip is brilliantly run by the staff - I have never had to wait in line . Also there is the danger of cutting off users who aren't able to access booking via apps /phone. Etc	CM22
Once booking is in place the next step will be to limit the number of visits allowed in any given period or maybe charging!!	CM22
I do not understand why the council is trying to make the responsible disposing of waste more difficult.	CM22
Doesn't help the elderly, might not have internet access. Will lead to fly tipping.	CM22
There are never ques in saffron Walden and I feel a booking system would discourage people to use the recycling centre and increase fly tipping	CM22
A booking system will lead to further fly tipping throughout the district. Where is the logic!	CM22
Only occasional queuing at Bishops Stortford recycling centre so booking not really necessary	CM22
I am finding more rubbish in farm gateways. Last week I found 2 barrow loads of tree pruning's next to a roadside gate in Berden	CM23
There is never a queue there anyway	CM23
I use it regularly and never have any hold-ups, ever! This is poor from Essex CC and is not needed at Saffron Walden.	CM23
Absolute nonsense to offer a booking system - as a result. people with dispense with rubbish elsewhere and fly tipping with commence	CM23
To avoid fly tipping	CM23

Elderly & don't know how to use apps etc	CM23
What happens when booking slots are full and it can be difficult to know when someone will be available to help me load my vehicle as this is difficult now for me. I have never had a problem at Saffron Walden The only time there was a long queue was after lifting of lockdown, Using the phrase increasing customer experience should be replaced with Increasing the customer pain	CM23
I look at the webcam to see if it's busy. With all the roadworks & delays, booking a slot is ridiculous	CM23
There's already so much fly tipping that I'm concerned people aren't going to bother to book and just dump their rubbish instead. I feel it will only hinder/create more problems. Sometimes people spontaneously have a tidy up and want to get rid of the rubbish straight away- will this be possible with a booking system. What about those who can't use or access the internet?	CM23
Fantastic recycling centre, never queue, always tidy, staff are absolutely fantastic. Please don't change anything.	CM23
A brilliant way to increase flytipping	CM24
Some people can only go to these sites when they are off work. How can I ask a shift worker try and fit into this	CM24
No problem works in other areas fine	CM24
I would like to see more district council collection points, particularly the recycling for textiles, which cannot be recycled via the wheelie bin service, or better still Essex collect. I have garden waste, but cannot use the green waste service unless I wheel a bin up and down hills to get to the main road, where the bins are left and cause an obstruction. Not everyone can take rubbish to the tip, either they don't have a vehicle or it's not suitable. My nearest tip is actually Bishops Stortford. Changing the current service would encourage people to use unlicensed tippers, and it should also be harder for people who tip to become licensed. I see recommendations on social media for people I cannot verify, and they never provide their licence details when they respond to a post. This is what needs improvement.	CM24
15 minute time slots are too short. By comparison utility companies only give half day slots for their bookings. To be able to make a special journey and contaminate the environment and try to hit a 15 minute slot will be untenable unless you live within a few minutes of a centre. Much better for people to combine their recycling when they are already making a journey somewhere nearby, e.g. shopping.	CM24

This seems like a total unnecessary waste of time and resources that ultimately will complicate a system that doesn't need changing. I think there are much better things the council could be spending their time and money on rather than this.	CM24
Booking system will increase fly tipping. The Saffron Centre is never busy. Why give rate payers more stress and inconvenience? There is no logic to this idea.	CM24
This will obviously increase fly tipping if people are expected to book a day ahead.	CM24
This will just reduce the amount of waste they recycle, which will mean more flytipping	CM24
Agree Weekends may be an issue but on weekday afternoons there is never a problem at Saffron Walden. Why on earth are ECC making life more difficult than it really needs to be!!!! and how is it going to be monitored surely they are not going to have someone on the entrance gate checking if so what a waste of resources	CM24
Saffron Walden recycling is a brilliant centre because it is efficient and the most accessible dump anywhere. It doesn't need a booking system because most people try to use non peak times if they can. Why change something that works so well? Also the fact that it is all on one level is so important.	CM24
It would not work if you needed to make more than one trip and hadn't booked two slots! There is never a queue at Saffron Walden as the staff are very efficient and everything runs well so I think it unnecessary to change the system when it isn't broken!	CM24
<p>why do this proposed system at saffron walden, its not necessary, there is never a queue, the chaps at the site are so helpful, you get through the site so quickly. Someone needs a job, instead of introducing this, find them another job, and in the meantime lower our cancel tax.</p> <p>This system will only encourage fly tipping and putting stuff in black bins, which is so not what you are trying to encourage!</p>	CM24
Never had an issue with SW dump. Well organised with very helpful and pleasant guys working there. They should not make changes in areas that work well. If Raleigh have issues with queuing, by all means introduce booking system. We never plan to go to dump as we tie it in with a trip to SW town. Fly tipping is already a problem and is sure to increase if this arrangement goes ahead.	CM24
I think this will encourage fly tipplers	CM24
This is utterly ridiculous more red tape ,why can't you leave things as they are anything to make more work and confusion.	CM24

I have never experienced any ques at any time of the day. In fact it is probably the best refuse site i have ever used.	CM24
Not practical to book a slot	CM24
Fly tipping could increase because no appointment was made. There does not seem to be any problems with using the tip in Saffron Walden as it is - just turning up. Why change something that works well as it is. Arguments with users and staff claiming a time slot had been allocated which had not. Problems if you are delayed for your allocated time slot. Who is going to police the allocated time slots? This could result in more queuing than at present. How would it actually work? People turning up unaware there is a booking system and dumping the 'stuff' anywhere as they already have it in their car.	CM24
People won't bother to book at the risk of missing their slot. Dump it it in the nearest ditch or hedge will become the norm. There is no problem at Saffron Walden . Leave things as they are. .	CM24
Often tip trips are ad hoc, not planned.	CM24
Don't change what's not broken! Don't change fir changes sake!	CM24
I arrive at SW RC at about 9:15 am and have NEVER been required to wait, I gain easy access and the staff are very helpful.	CM24
I use the recycling centre at Saffron Walden on week days and have never had to queue. I can see that this system will only lead to more fly tipping.	CM24

<p>I have only encountered queues at Saffron Walden when covid measures were in place and not prior to or since these measures were in place.</p> <p>The facility has a very good layout with more than one of each type of recycling receptacle so very easy (flat level) access and no queuing to access these. Overall, an efficient designed facility which makes a visit easy and time efficient (relatively quick park up emptying and exit).</p> <p>Having to book to use has negative connotations for me. 1. There is a higher probability of being unable to arrive at appointed 15 minute slot, travelling from Stansted, and vagaries of travel delays over this distance 2. Probable creation of 'artificial' queues at the site caused by checking the booking at arrival and loitering around if too early 3. Increasing inconvenience of planning and booking a visit. 4. Far less motivation to recycle responsibly and ethically .As East Herts are engaged in relocating their site at Bishops Stortford there could be ramifications for us folk that reside just over their border to be further marginalised from using this facility;</p>	CM24
<p>Not every elderly people have smart phones to make it booking. Or then you will have to have phone line so they're can call and booked. That's mean one person will need to be sit on phone to answering, waste of money. For small vans yes that's make sense.</p>	CM24
<p>Why do these councils want to make everything harder by requiring apps pin numbers passwords and god knows what else personal data just to go to the tip? Computer will say no or it wont work then when you turn up some jobsworth council bod will turn you away so it will be flytipped</p>	CM24
<p>Making the journey from STANSTED & being on time depends on the traffic, you could be to early so where do you wait till you slot & missed it if you're held up in traffic. It works fine as it is so why change it. Another stupid idea</p>	CM24
<p>I feel this will cause a lot of issues if people get caught in traffic they will miss their slot I also think this will lead to more fly tipping, plus it excludes the older generation whom not all have the internet in order to do online booking and will Possibly be unaware you need to book at all, it also makes it very difficult for people with learning disabilities who struggle with the internet as well I've never had a problem with long waiting times at the recycle centre, so cannot see any benefit of this online booking system it's unwanted and not needed</p>	CM24
<p>There is no issue at Saffron Walden . What would happen if you missed the slot due to traffic. ? This will discourage people from going and lead to yet more fly tipping</p>	CM24
<p>Feel this would only exacerbate the fly tipping scenario</p>	CM31
<p>This new proposed system is NOT for the benefit of the residents of Essex</p>	CM31

Often when I use the tip it is a spontaneous thing and it says bookings will only be taken the day before. I'm sure many people are the same. Could on the day bookings be allowed as well?	CM31
This is service which we pay for, we should be able to visit when required not stack up rubbish then book a slot. It is extremely concerning that this will lead to large amounts of fly tipping who in their right minds would put forward this, money saving I'm guessing but it will back fire when they have to send out people to clear up the dumped rubbish. We are turning into a big brother state and should be allowed to use this service when we want. The only time I have ever queued was during Covid, other than that it has been an easy straight through process.	CM31
It's a pointless waste of time. Especially for the week days. Spend our money on things that are actually needed.	CM33
Yes. Fly tipping	CM50
I am concerned that you would have to know 24 hours in advance that you were going to declutter, tidy the garden etc.	CM6
No need as no congestion problem. Will make it more difficult for residents to use, particularly those with no access to the Internet. Will cause unnecessary admin & costs. Completely unnecessary!	CM6
There will be an increase in fly tipping if this goes ahead	CM6
I have not experienced much congestion at Saffron Walden in the past.	CM6
There is never congestion at any of the centres I've visited. You can't always plan a trip in advance anyway. Not everyone has access to a phone/computer in order to pre-book. It could lead to increased fly tipping and cost the County a lot more.	CM6
No. Just that you never really have planned recycling. It just comes up	CM6
I believe this booking system if goes ahead would lead to an increase in fly tipping	CM6

<p>This is a dreadful idea. Commercial companies abusing the system should be punished not residents who like to be able to make on the spot decisions to attend their recycling centre such as performing nagging DIY tasks indoors or in gardens. Having to book a slot rather than be able to freely go on your way into a town or out of town is taken away. I personally live 10 miles away from saffron Walden, Stortford or Braintree dumps and this is a minimum of 45 mins round trip. My car is big so I can usually be good for a decent load but my mother has a small car and may need to perform 2 or 3 trips for the same amount of recycling such as trees, bushes etc. being retired and not so tech savvy she isn't likely to be able to book the slots herself either.</p>	CM6
<p>Will increase fly tipping no one really worries about having to queue when they go to the dump</p>	CM6
<p>Where is the defined need, where is the business case, who was consulted. Another mad public sector idea from dimwits that can't be fired or made accountable.</p>	CM6
<p>There is the obvious concern about fly-tipping - ECC state DEFRA have carried out research and don't expect this to increase. Firstly I've no idea what DEFRA can have done to reach this conclusion as all expectation concludes the opposite. Plus there is zero problem at Braintree recycling centre as it is now - no queues (or emissions from waiting vehicles) and the centre is well run, well used and runs extremely efficiently as it is. Why change something that works so well as it is? Runs to the centre invariably depend on my other movements during a particular day and are also weather dependent to a degree. Booking in advance removes the possibility of dropping in when already passing (ie not making a separate trip = environmentally friendly). Not a fan of this idea at all!</p>	CM61
<p>Not everyone plans to go to the tip so having to book is a very big inconvenience and what if u need to make multiple trips because you are moving house. Don't understand why change ques will be worse than covid not better. Don't change what's not broken please</p>	CM61
<p>It would increase fly tipping which is a massive essex issue already</p>	CM61
<p>It works fine at the moment, we have never had to queue . Your staff are great at managing the site & I am sure this is going to cause them more hassle & less friendly customers</p>	CM61
<p>I use the Braintree depot and then continue my visit to shops in Braintree before returning to Dunmow. Therefore if I have to book in advance I will be losing the ability to plan fewer journeys in my car. I also believe it will encourage fly tipping.</p>	CM61

It's be bureaucracy gone mad	CM61
I accept the risk of having to join a queue rather than having to book my arrival time in advance.	CM61
Booking takes away spontaneity - having to plan yet again for something else - for people who work all week and only have weekends available it will be awful especially if all booked up the weekend they want - recycling will be left sitting around at home for goodness how long - I can see fly tipping increasing everywhere which is a danger to the public as who knows what's being discarded	CM61
This is unnecessary. Never had to queue at Saffron Walden tip. This would very likely increase fly tipping	CM61
<p>We lived in Rayleigh for over 30 years and the size and location of the recycling centre meant that a booking system would be very useful.</p> <p>However we have lived in Dunmow for 6 years now and we are very frequent users of a recycling centre.</p> <p>In all that time we have only had to queue during the covid crisis at either Saffron Walden or Braintree.</p> <p>A booking system is not needed and will cause inconvenience to those without IT skills and no doubt the system will fail at times. In a rural area there will be an increase in fly tipping whatever the experience has been elsewhere.</p>	CM61
<p>Reducing access to legal waste disposal sites will almost certainly have unintended consequences. Fly tipping will undoubtedly increase, particularly among disadvantaged members of society. Senior citizens and our travelling communities will suffer as a result. The travelling community is already being chastised for how they dispose of their own waste; this measure may be seen as almost a justification for them not even attempting to dispose of waste responsibly.</p> <p>I predict that if this measure is implemented, the use of the waste disposal site will decrease, not due to a lack of need, but due to alternatives such as fly tipping or even burning waste in garden incinerators, the cause being the release of airborne carcinogens. This is a short-sighted idea, and we should not rush to become a third-world environmental disaster zone in a modern first-world environment.</p>	CM61
Will increase flytipping.	CM61

<p>I don't always know when I will have recycling, when the car will be available and when I need to go to the site. If I have a clear out - I want to go straight away, not wait 3 days!</p> <p>I also wish there was a centre in Dunmow as Braintree is the easiest centre for me to access, as Saffron Walden is too far to access.</p>	CM61
<p>Maybe due to the explosion of houses in Dunmow a more local one is needed, I can understand the reason for a booking in system due to the rapid expansion of housing in Uttlesford, Braintree and Stortford which is a closer distance than going to Saffron Walden</p>	CM61
<p>This is going to encourage fly tipping as the spontaneous aspect of disposing of rubbish at recycling centres will disappear</p>	CM61
<p>Never a queue!</p>	CM61
<p>Due to the distance I have to travel and traffic on A120, I couldn't guarantee I would arrive in the 15 minute slot. Quite often, you have waste "on the day" (i.e after gardening) and it is not practical to store this until you have booked a slot.</p>	CM61
<p>There is no need for this. I do not consider that the centres I use (Braintree mainly but also SW) need management of their flow: I rarely queue for more than a few minutes, if at all. I value the flexibility of being able to visit as the need dictates. I think the often regurgitated comment of 'customer experience' is nonsense when applied to a rubbish tip or 'recycling centre'.</p> <p>Finally and perhaps of most concern to me is the worry that this will lead to an increase in fly tipping across our county as some of our population will not have the will or foresight to book a slot.</p> <p>I therefore strongly oppose the proposed scheme.</p>	CM61
<p>I can't always predict days off or when something breaks or when i have extra waste I wouldn't use the sight if I had to book.</p>	CM61
<p>It will increase fly-tipping and unwanted goods being left out with kerbside collections</p>	CM61
<p>I want to be able to use the tip when I need to on a spontaneous basis I have no storage for tip rubbish so unless I can go when I need to it won't help.</p>	CM61
<p>Booking system is not required as the service provided now is excellent</p>	CM61
<p>This will discourage people from using the recycling centres as has already been seen in the trial. People should be being encouraged to recycle more, not less</p>	CM61

We should be making it as easy as possible for people to dispose of their waste. Fly tipping is already a massive problem in the Herts and Essex countryside, this will only make it worse. Gardening is also not the type of activity that you can accurately plan ahead for and know exactly how much waste you will or will not end up with. Reducing household waste should be focussed at the manufacturing end of the life-cycle, not the consumer end where they have little choice.	CM61
It is not convenient for residents. What happens if you are late for your slot? what if u don't have a computer or smart phone or not able to use technology.	CM61
Sometimes you don't know ahead if you need the recycling centre fir example gardening, sometimes you can get all in the green bin but if you cannot it is useful to go direct to a recycling centre	CM61
it will cause more flytipping	CM61
a very negative step and totally unnecessary	CM61
We suffer a lot of fly tipping in this area.	CM61
The proposal is totally unnecessary. There is not a problem with overcrowding - usually plenty of spaces for householders. The only time when there was overcrowding was in lockdown.	CM61
Great idea, no more queuing , works great in Suffolk... hopefully R4U are supporting this	CM61
Only once had to wait, and that was for 2 mins.	CM61
Increase fly tipping - which is bad enough already on the A120. Restrict use for people who have a genuine need to go a number of times over the course of a week eg garden or house renovations. Would discourage people from using the facility	CM61
Is this to save money? Is it to reduce the cost of recycling to ECC?	CM61
We Always plan our trips to tip(s) when we are going that way for some other reason. Eg en Route To freeport, or to caravan stored at Rayne. Booking would mean a separate journey- and a waste of fuel. Only have to queue at tip at peak time, and never for very long. Poor decision to make it a booking system.	CM61
I see it as a 'Trojan Horse' to set up a system that will eventually carry a charge. I can imagine a £5 fee to use the centre. If introduced (even without a charge) there will likely be a massive increase in fly tipping, which will cost the local government a lot of money to clear up. The council says it would ease congestion but there is no congestion problem, everyone knows to go mid week if you can, simple.	CM61

Aside from the inconvenience (most of our tips runs are as a result of unplanned work on the house that can be weather dependent) I am very worried about it increasing fly tipping locally. It is already a weekly issue. Tips should be easier to use for all to reduce fly tipping. On the Isle of Wight they have been a huge increase in fly tipping since having a booking system (as reported in their local press). Tips should be used to encourage recycling, the amount of reusable stuff we've seen that is simply thrown into the tip is disgusting, and it's no good asking if you can have it as they always say no. Its a disgrace.	CM61
This will only lead to additional fly tipping as people cannot get a booked slot with more farm land being ruined.	CM61
Can't always plan when you can get to the tip, don't always know when you may need it. That means if you have a clear out the rubbish is hanging around until you can book a slot. Absolutely disgusting idea, what is our council tax for!!	CM61
needless complication (and cost!)	CM61
I think this will encourage fly tipping, will not be accessible to anyone no understanding the technology required to book	CM61
I believe by doing this fly tipping will happen a lot more. When people have a clear out they don't necessarily have somewhere to store it until they can get a slot to take it to the tip they want to clear it straight away.	CM61
Can see potential need at weekends but not during the week. Also very concerned regarding fly tipping which is already an issue in rural areas where no street CCTV	CM61
people go to the centres on an ad-hock basis so if they cant get in, they will dump the waste. I am also concerned at the cost of setting up, administering and operating the system which will apply an extra burden to the council and ultimately families that are struggling in a cost of living crisis.	CM61
I think it will cause frustration and see a great increase in fly tipping, has definatly happened in waltham cross which it came in last year	CM61
<p>This idea is nothing but an inconvenience and waste of valuable resource and money to implement. Aside during lockdown I've never once experienced queues as Braintree recycling centre. What is the point!?</p> <p>It is also ridiculous to think that people can plan activities 24 hours in advance. This will lead to more waste in weekly collections and more fly tipping.</p>	CM61
Traffic leading up to the recycling centre may mean missed time slots	CM61

If they do this I'm sure there will be more fly tipping as people wknd be happy to book when this are clearing stuff they don't want anymore . A disaster for the country side probably !	CM61
What happens if traffic delays your arrival slot? Would having a booking system lead to more fly tipping?	CM61
This increase in unnecessary bureaucracy is typical of the Tories. I've been using the recycling centres at Chelmsford, Bishop Stortford and Saffron Walden for over 25yrs and never had an issue with queues.	CM61
Waiting congestion at this location is only limited to Christmas and Bank Holidays. The rest of the year is no problem. Iteans I can stop off when passing.	CM61
Not all sites equate to this one size fits all approach.. booking should be for those sites that get queues or for specific times/days	CM61
Having to book would mean people may be more inclined to fly too. 90% of the time I have to use the waste Centre there is no queue so don't understand why a booking system is needed for every day. Surely just busier weekend days. Risks people with no internet access not being able to book slots easily. Should be making things easier to recycle not putting in obstacles.	CM61
You have no idea when you are able to visit the tip. Jobs can take longer than expected. People are happy to wait at the site.	CM61
I don't believe a prebooked 15 minute slot is workable. When taking things to the recycling centre it is often the result of clearing the garden, garage etc. It would be hard to judge what time would be suitable as people would tend to go when the job is done. It seems a way to overcomplicate things. If queues are a problem in some places maybe more recycling centres are needed. We are encouraged to recycle and this would create a barrier to it.	CM61
going to the tip is often an unplanned job, this will create even more fly-tipping if people cant just turn up when they want	CM61
We use the tip in ad hoc basis during the week when only a couple of other people there and combine with shopping in the area. Totally unnecessary to book. Plenty of space to queue at the weekends if it's busy. The only place I can see that queuing may be a problem at busy times is Chelmsford due to the access. Why complicate things for everyone .	CM61
It isn't busy enough to need a booking system. I have never waited more than 10 mins. A booking system will discourage people using it and there will be more fly tipping	CM61

Totally unnecessary as no queues during the week. As retired people we tend to garden when we can and then just go to the tip rather than try to book slots and make appointments. More paperwork for absolutely no reason. ECC should not be wasting time and money on this .	CM61
Yes, go shopping on different days in a week , sometimes on a spur of the moment, so have Some items for the tip. Why the need for booking - no congestion and have a small load. In and out 5 mins max.	CM61
Not always convenient, pay for a service already, harder for elderly, fly tipping will increase	CM61
I used to live near Rayleigh and the queue although sometimes long was always very well managed. Now I've moved and am near to Braintree, it is never very busy and the guys there are mostly sitting around drinking tea or scratching their goolies. No need for a booking slot there.	CM61
We normally take items to the recycling centre when one of us has time. We don't always know when that will be and to be restricted to a time frame will affect when we can and may mean we may miss an appointment if we can't. We don't see the problem of the way things are, they have improved the recycling centres over the years and have asked any commercial vehicles to book and this has helped with any queues. System works to don't try and fix something that isn't broken.	CM61
How is this going to stop queues. I think it will create more queue s. You just need to pick the non busy times.	CM61
There is no problem with the current system. This is a plan to save money not reduce waste	CM61
It seems unnecessary as queues are rarely a problem. It is also difficult often to plan ahead for taking things to the recycling centre or know which car we will be in as we use our children's cars with their help. I see no benefit and just additional cost and administration. What if I don't have a PC or smart phone?	CM61
There is never a queue. A booking system will put people off going and increase fly tipping	CM61
I believe it will increase fly tipping and is not inclusive for elderly without internet access	CM61
It will encourage fly tipping	CM61

I thought Braintree already operates a booking system	CM61
This will just lead to more fly tipping when people turn up and can't get in as they forgot to book.	CM61
There is no need for a one size fits all approach to this.. apply booking to those centres that suffer queueing or at the peak times.. not everywhere all of the time	CM61
This will just increase fly tipping.	CM61
The time slot is too short. There is limited flexibility to when you can choose to take things. If you are needing help to get there you might get delayed and be turned away. The weather might have changed so you can't do your gardening when you wanted	CM61
Unnecessary weekdays but useful weekends and BH	CM61
I use the recycling to dispose of small items mainly and can do this when we visit our grandchildren - I believe this will discourage people from ad hoc recycling and encourage Fly tipping.	CM61
It would make people not recycle and just put in black bins, i look at the webcam and check how busy it is before going	CM61
I have NEVER had to queue at Braintree and don't believe a booking system is appropriate for this centre. It's beyond unbelievable that a system that works perfectly well, will be totally disrupted by a totally unnecessary booking system! Furthermore, I can imagine the new procedure will lead to an exorbitant amount of fly-tipping!	CM61
I use the sites mainly to dispose of waste garden material and never go at peak of weekend times. This new idea is unnecessary bureaucracy.	CM61
My concerns are that I feel this is going to push up the amount of fly tipping in esse	CM62
I can't always say when I will use the facility. It depends on the weather for gardening, and I may de ide on the spur of the moment and use the facility if passing on the way to do something else. Also I think it will encourage fly tipping.	CM62
I think this will encourage fly tipping and discourage recycling.2	CM62

Since the COVID rules were lifted I have had no queueing problem at Braintree centre. I see the proposal to require bookings as an attempt to reduce the quantity of waste deposited. But this would be counterproductive as any measures that make recycling household waste more difficult could result in an increase in fly tipping which is far more expensive to clean up. Also, online booking presumes the ownership of a smart phone and/or computer. This would impact the most vulnerable members of our society, those who are not computer savvy, but who would hope to have access to recycling without the red tape.	CM62
When doing gardening I don't know when I will have a full load so I am likely to book multiple visits and only use the ones when I have a full load. It won't work for me!	CM62
More stupid bureaucracy like ids to vote	CM62
For most of the week, particularly Mon-Fri, there is no congestion at the centre and therefore no need for a booking system. Where is the evidence from ECC that this is needed?	CM62
This will simply encourage more fly tipping. Also, we've never had to queue.	CM62
On our visits to the recycling centre, there has never been any issues and certainly no longer than a 5-10 minute wait at the usual busy times. Working full time, with some weekend work, like many others, means we would take advantage of visiting the centre adhoc or while in the area for other reasons. Having to book adds another layer of planning and inconvenience that is just not necessary.	CM62
It will encourage fly tipping and extra journeys eg we often go on the spur of the moment if we are going to SW anyhow. This won't happen if can't book the same day.	CM62
The booking system is completely unnecessary for this site. If it's not broken don't fix it! We are a busy family with young children and can't always plan ahead for trivial things like this, especially while renovating our house. We would usually pop to the tip when we get a spare half an hour. Rather than heading to the tip to recycle, people will just use their black bins more and increase landfill. It's an absolutely terrible idea.	CM62
I have used Braintree for years. Occasionally there is a queue, but always well managed. The proposed booking system seems to be all about making life easier for ECC, NOT THE RESIDENTS !!	CM62
There are rarely if ever unmanageable queues at the Saffron Walden site. All mandatory booking does is increase time to enter whilst booking and identity are	CM62

checked and increase irritation at wholly unnecessary bureaucracy. A waste of time and resource..	
Fly tipping will increase if residents can't tip their waste	CM62
<p>Apart from the cost involved in implementing/running this system, I am certain there will be an increase in fly tipping, which will require clearing.(also additional extra costs). The people that are happy and keen to recycle are unlikely to oppose the occasional queue.</p> <p>Personally the only time in 5 years I have lived locally was after lockdown. Having to book in advance will in all likelihood result in people just putting things in their refuse bins. Living 8-10 miles away, with only a 15 minute window is a fine line, and makes a spontaneous/ unplanned or just passing visit to the recycling centre impossible.</p>	CM62
fly tipping is already a problem in this area , this decision will increase the frequency	CM62
Adding timed appointments will likely lead to more fly tipping in rural areas due to less flexibility in householders being able to dispose of their refuse on-demand	CM62
This will increase fly tipping. I MIGHT understand this for the weekend, but not working work	CM62
I can understand booking at weekends and known busy days but on Tuesday to Friday it should be free to access without booking. I have never had to queue at Saffron Walden	CM62
Whenever I go, the centre is quiet with few vehicles offloading recyclables. The only time it was a little busy was when the centre reopened after covid restrictions were eased and even then, the wait time to get in was not long. There is no need for a booking system.	CM62
While some areas of ECC recycling may be extremely busy, this is not a one solution suits all situation. Saffron Walden recycling centre caters for a large area in north Essex and in my experience the centre has always been managed perfectly with no queues or problems. To initiate this new system in this situation is more than ridiculous. Why mend it when it is not broken? Our system works and doesn't need altering.	CM62
About once per year I have to queue otherwise it's always clear. Completely pointless bureaucracy! We should be making it easier to recycle not more difficult.	CM62
We have never had to queue (except during Covid restrictions - which is no longer the case), so the new proposals would be of no benefit to us or the community.	CM62

This will cause to more fly tipping and the cost to clear it will have to be met with higher council rates.	CM62
Why change a good thing? Never has it been a problem at Saffron Walden with queueing. The way our life is with WFH and with having children, we like the fact that we can just 'nip' to the recycling centre when we need to pop into Aldi or Pets at Home or B&M. We like the ease of just being able to go whenever we need to. We aren't the most organised of families, so going to SW recycling when we can makes it so easy. The idea of having to book!!!! Knowing our luck we'll forget!!! Pack stuff into our boot and then be refused entry into the recycling centre! This will be even worse when the summer comes, when we're regularly cutting the grass.....I won't just be able to pop to the centre and throw garden waste	CM62
Never had issues with congestion or waiting. With busy lives, will make more difficult to spontaneously have a clear out day and take things to the tip as and when we have some time . Not necessary for our local tip and very inconvenient. Will put us off recycling and more going to landfill .	CM62
I've never had to queue at this centre. Who is going Police people turning up early or late?	CM62
More bureaucracy, increased costs of managing booking system, slow down rate of entry whilst booking paperwork checked, it will not reduce wait times of queues at peak times, discourage recycling and lawful disposal of waste, increased fly tipping.	CM62
Have never experienced congestion	CM62
I generally use the recycling centre on an ad hoc basis. This wouldn't fit in with pre booking slots	CM62
Makes difficult to incorporate trips to the centres with other trips.	CM62
No congestion issues at Braintree ECC Will encourage illegal dumping of waste	CM62
One doesn't always know in advance when one will go. Anything that makes it harder to use the centres will likely increase fly tipping.	CM62
There will be more fly tipping, which has greatly reduced in this area.	CM62

<p>1/ This will increase fly tipping so are extra provisions being made to cope with the expected increase in fly tipping.</p> <p>2/ I use the recycling centre every three months usually on a weekend and have never had to queue more than 5 mins so will this make a difference?</p> <p>3/ Will this process save money and potentially how much? as I'm prepared to take on this inconvenience if it is going to save hundreds of thousands of pound which can be used for other worthwhile services.</p> <p>4/ If you turn up on time and there is a queue which takes you passed your time slot will you be allowed in?</p> <p>5/ If people are worried about missing their time slot as they have a 30 minutes drive to a recycling centre (traffic in Bishop Stortford is very often congested) will they not just turn up early and end up waiting near by causing road congestion so defeats one of the main objectives?</p> <p>6/ I'm in favour of a trial to see if the benefits are real and to see how bad the the fly tipping will get but we should not be afraid to stop the change if it is not working.</p>	CM62
It's not always easy to plan when to do the jobs that generate waste, and also when you do it can mean several trips in quick succession	CM62
I think this would cause a fly tipping problem	CM62
Fly tipping will increase . Not everyone has the ability to book. Stops popping in on way to shopping with small electrical items so they will just go in the rubbish.	CM62
Totally unnecessary	CM62
Just not necessary at Saffron Walden site. Could you book same day?	CM62
Can't really see what the benefits would be by using the system other than in peak times.	CM62
In the 8 years I used Saffron Walden recycling centre the only time there have been queues was during covid restrictions in 2020. I am often passing during the week and I am able to drop in with a load without having to plan a specific day/time and never have to wait.	CM62
There's no congestion during the week. There is going to be increase in fly tipping which will. cost council more expense. If there has to be a trial make it weekends only	CM62
Biggest concern is fly tipping. We should be making things easier to recycle not harder. We never have to queue at saffron Walden even at weekends.	CM62

My biggest concern is this will encourage fly tipping. I use this facility and I work shifts and will find booking in very difficult!	CM62
Perhaps an appointment system at weekends but not during the week	CM62
This plan will create a lot more fly tipping	CM62
We rarely cue and even then it's not for long. This proposal is just adding more red tape.	CM62
Unnecessary and inconvenient	CM62
This scheme will inevitably lead to an increase in fly tipping. Has ECC given an estimate of how much it will cost them to clear it all up?	CM62
Why apply to Saffron Walden. Rarely any congestion.	CM62
<p>I'm a regular user of the Saffron Walden recycling centre, and have been since the facility first opened. The only times I've had to queue was when distancing restrictions were in place during the Covid pandemic. I've never witnessed queuing vehicles backed up onto the Thaxted Road (B184); or the spine road serving Knight Park.</p> <p>My visits to the recycling centre have been usually twice a month mainly to recycle newspapers, cardboard, glass jars and bottles, and plastics. This I've combined with a shopping trip into Saffron Walden.</p> <p>The booking scheme has dissuaded me from visiting the recycling centre, and shopping regularly in the town. I've taken to putting more of my dry recyclables out for kerb collection by UDC.</p> <p>My concern is that having to book a visit may lead to queuing in order to avoid the risk of missing an allocated 'slot'. I wouldn't wish for the inconvenience of missing my place and then having to return home and having to unload my vehicle and then re-book for another day.</p> <p>I've always found that the Saffron Walden Recycling Centre has been operated efficiently by the helpful staff running the site. I can see the situation arising where these operatives are confronted with frustrated users being turn away in their vehicles at the gate for missing their slot if they've been stuck in a queue behind others who have arrived early so not avoid missing their 'slot'; or not having realised they need to book in advance.</p> <p>It is my understanding that anyone who unloads their vehicle off site and attempts to carry their recyclables into the site will be turned away. Again, I can see the risk of confrontation with the site operatives.</p>	CM62

<p>In respect of the Saffron Walden Recycling Centre, I'm of the view that ECC are apply a management system to address a problem that doesn't exist at this site. It's a disincentive to using the Centre.</p> <p>I can foresee that SWTC and UDC will be left with having to picking up the bags.</p>	
<p>I have never encountered a problem at S/W tip and cannot understand the rationale for imposing this scheme in this area. I am sure that it will result in both an increase in fly-tipping and a significant drop in your recycling figures.</p>	CM62
<p>Queues are extremely rare at SW facility. Waste containers are all at ground level and parking space is very close. I rarely see anyone needing assistance to transfer their loads. I tend to travel to the facility (~6 miles) when the weather is fine to avoid getting wet while unloading. It is often beneficial to combine a trip to the SW facility with other reasons to visit our nearest large town. The appointment system seems to be unnecessarily restrictive and introduces extra controls where they are not needed. We rarely use our printer, which can be temperamental - so creating an appointment 'pass' would also be very inconvenient. I suspect these extra controls will lead to some people not bothering to use the facility which in turn will lead to a reduction in recycling performance in the area and also an increase in fly tipping and the associated costs of clearing it up.</p>	CM62
<p>With the exception of during the Covid pandemic, I have never had to queue to access the recycling centre. The majority of trips to the centre are spontaneous, and without the ability to book on the day, it will be a great inconvenience to many users. Instead of improving the customer experience, I wouldn't be surprised if this actually increases instances of fly tipping. A one size fits all solution does not make any sense, and although some centres in Essex may need a booking system, Saffron Walden does not.</p>	CM62
<p>It will encourage fly tipping or overloading of domestic bins.</p> <p>I understand the main reason is because residents from neighbouring counties use ECC centres. The reason is because these counties have booking systems making it impossible to dispose of waste in their own locations!</p>	CM62
<p>I never plan to go to the recycling centre, if it's a nice day I might decide to sort the shed out or do some gardening. I have never had a problem with queueing at the saffron walden centre. The booking system will cause more fly tipping.</p>	CM62
<p>It will cause more flytipping</p>	CM62
<p>This is adding an unnecessary level of control to our lives. The current system works perfectly for our local centre.</p>	CM62

Do not understand the need to introduce a booking system. We have never had to queue to use it and my main concern is that it'll only increase/encourage some people to fly tip not wanting to bother or have the time to book in.	CM62
This is insane. It will likely lead to more littering and fly tipping because it's not just a matter of booking online, you also have to bring proof of address!! Should I bring along my council tax bill? You know that bill which covers refuse and recycling services? What will people who are not able to book online do? This is clearly a move to eventually charge us for this service.	CM62
Wish to just be able to go to a recycling centre when it is convenient for me. I rarely have to queue at Stortford or Walden	CM62
i go to the SW dump (normally with garden waste) at least once a week on my way to Walden. If i did not have that option to call in, as and when convenient, it would be so much easier just to light bonfires. i am concerned that by making it harder to dispose of waste it would cause an increase in fly tipping. i normally visit the dump on weekdays and i have never had to queue (other than during covid restrictions which to be honest were pretty pointless)	CM62
Utterly ridiculous and rarely-if ever is there a queue-I think it will put people off-and stop those that just need to go when they can as opposed to being controlled with a time slot.	CM62
Will make fly tipping more of an issue especially down our country lanes not a day goes past I don't see it already	CM62
This will promote fly tipping.	CM62
<p>The more difficult you make it for residents the more just goes into black bags which rather defeats the object of providing recycling facilities.</p> <p>This has nothing to do with preventing congestion. It is to establish when there are quieter times so that staffing can be reduced and ultimately limiting the hours of opening.</p>	CM62

<p>The staff operating the sites have the most valuable knowledge of the issues at each site. One size solution such as this is not going to be suitable for all sites.</p> <p>Not sure they have considered the processes which people go through before they attend at a site. The practical aspects of collection of recycling material, transportation, what else is planned around a trip to the ECC (visiting the shops or onward travel to another destination). What about if multiple trips are required, but volume is not known, how do I book two or three or four visits in one day, but may need more or less once the recycling collection has begun and the car is loaded (with less material that we thought would fit).</p> <p>There are many variables which play into this solution being a poor choice.</p>	CM62
<p>Other than during covid lockdown I have rarely, if ever, had to queue at the Saffron Walden site. I have lived in the area for over 40 years. The staff at the site are helpful and friendly.</p> <p>Booking slots are designed only to reduce people visiting the site. The results of this will be increased fly tipping, increased kerb waste, and I suspect reduced opening times for the recycling site as the booking times will be assessed to determine that they can close the site earlier or even completely on certain days.</p> <p>This initiative is poorly thought out from the perspective of the actual users. Any users undertaking home renovation will be especially penalised. I fully disagree with this proposal.</p>	CM62
<p>Don't think this is fair to old people. It will encourage fly tipping. Litter is already a disgrace on our roads so we don't need to encourage more. Why do they need to change. There are never queues when I go ?</p>	CM62
<p>To add to the daily pressures of 'slot' living of job working hours, school runs, dental appts, hospital appts, food shopping etc ECC are now proposing to add 'tip run' to this list! . I also try and incorporate my tip run to coincide with other things I have to do in Saffron Walden so as to economise on petrol which will make things more difficult if I have to fit this in with a slot time for the tip. Also I presume there will costs for ECC in employing another person to monitor each arrival with an expensive electronic computer and to check each arrival's ID and confirmation of their address - all of which will take time instead of the existing system of people driving straight in. This will inevitably lead to queues of traffic. Apart from the restrictions during Covid I have very rarely had to wait my turn and can see no sensible reason whatsoever to change a perfectly good existing system into something that will inevitably lead to fly tipping and utter chaos.</p>	CM62

I don't often make a special trip to the dump, preferring to pop in on my way to somewhere else. By making an appointment it would mean I am more likely to make a special trip and therefore increase pollution.	CM62
Queuing @ S/W is never a problem so this is an unnecessary burden on Rate Payers	CM62
This will cause more rural fly-tipping. It will result in the centre at Saffron Walden being underused and then ECC will close it!	CM62
I personally have never encountered any type of problem when disposing of waste at the recycling centre in Saffron Walden & do not think that a booking system is warranted!	CM62
An unnecessary change to a system that works as it is, the proposed changes are not user friendly.	CM62
Most inconvenient having to book and supply. Proof of residence etc, what has a hire car got to do with anything? Have recycled at this Centre for years and never had to join a queue. The staff are very helpful. It's surely going to hold people up having to check all these things and will stop many people recycling, Just put things in the dustbin will be easier.	CM62
Lived in the area for past 5 years have never once had a problem with disposing of rubbish in and out in less than 10 minutes - why try to complicate matters when not needed. Just a complete waste of time and possible resources with a booking system	CM62
Absolutely ridiculous to have to book to go to the tip. Seriously, what is the world coming to when you can't just go to the tip. Bureaucracy gone mad !	CM62
We do not have a smartphone.	CM62
Saffron Walden Recycling Centre is never busy enough to warrant a booking system. This will increase fly tipping.	CM62
We believe in recycling but a booking system would make it more difficult for everyone to do the right thing and dispose of waste responsibly.	CM62
We need to encourage recycling and make it easy, without constraints. This new system will result in more litter and fly tipping	CM62
The existing arrangements seem to work very efficiently.	CM62
Fly tipping likely to be higher. Not always premeditated that will take items.	CM62

Presently there is not a problem with queueing or waiting, Concerned that booking will make using the dump inconvenient and therefore lead to more dumping of waste in ditches and spare ground i.e. fly-tipping	CM62
Other than during Covid restrictions we have never experienced a long queue at Saffron Walden recycling centre. That centre works admirably. This new plan will only increase fly-tipping	CM62
I fear fly tipping will happen because workmen or diy will want to or be required to clean up after a job is finished	CM62
Congestion is not an issue at the site. Even on middle of afternoon on sat/sun. I worry this is further encroachment on civil liberties in addition to heightened risk of fly tipping which is already an issue in the area.	CM62
SW never has a queue so this is unnecessary bureaucracy. Having to book in advance is ridiculous as mostly I do work in the garden if the weather is nice and then take to the dump. Further disempowers old people with no internet.	CM62
There were huge queues during Covid and sometimes at weekends but during week it's usually ok. Perhaps booking for weekends only? I do worry people will fly tip as I have seen a bit of it particularly in the fields near me.	CM62
If there are problems, they are only at weekends. Normally it's easy enough. Put in a booking system and you're asking for fly-tipping.	CM62
I often can't make plans ahead so will make it very difficult to access	CM62
Never need to queue for any length of time. Work issues mean the day before often hard to be specific over times. This change will make my efforts to recycle more difficult	CM62
Life is hard enough as it is, please don't make it unnecessarily harder for us! Our brains are at max capacity with work, juggling childcare, managing homes and at the moment worrying about money. If we want to use the recycling centre we should be able to go without preplanning a visit. People just won't bother and will fly tip, which creates an even bigger headache. Just keep life simple!	CM62
My fairly frequent visits to the local skip centre depend on 1 - the weather 2 - what I am working on at the time (garden or household) 3 - what time I have free. 4 - the actual amount of items I have to recycle.	CM62

There are virtually no delays or queues at Saffron Walden recycling centre so this proposal will make domestic waste disposal more difficult, time consuming and inconvenient for residents, discourage many from using the service and possibly disposing waste illegally. It is clearly an unnecessary bureaucratic proposal which will prove detrimental to the current excellent facility.	CM62
Not necessary as never had to Q	CM62
I use the Saffron Walden site regularly. Sometimes there is a queue, but it always clears quickly. Thus there is no need for any kind of bureaucracy to access the tip. I am a retired civil servant and I can assure you that the last thing anyone needs is bureaucracy intruding into anything that already works well. It will be a make jobs scheme for useless local officials.	CM62
I think this will inevitably lead to more fly tipping as people will just be frustrated by the hassle to remember to book in advance	CM62
This will inevitably lead to an increase in fly-tipping. There hasn't been any major queues that I have experienced.	CM62
My big concern is fly tipping. There are no long queues at Saffron Walden. To book a slot minimum the day before is ridiculous. How do you calculate how long a job is going to take to book a slot. Stupidity at the very least.	CM62
I think fly tipping will be on the increase. It's not practical to book ahead of clear outs. When we moved house my husband and I did 7 full car tip runs and 7 full car charity shop runs and gave things away for people to collect from outside our home. (Bikes/desks/outdoor toys) We couldn't have managed only being allowed to use the tip once a week. I'm a strong believer in not binning things unless they're of no use to anyone, I don't throw things away if they can be given a new purpose. We're fortunate to have a charity shop half a mile away from where we live. We use the tip a handful of times a year but when we need to use it we need to go several times in a short space of time (a few days) and then wouldn't need to use it for several months.	CM62
I am pretty sure fly tipping will increase.	CM62
This recycling centre is extremely well run and there is never a problem as it run at the moment and feel it's unnecessarily to change a good working system,	CM62

If I have a clear-out it's always on an ad-hoc basis, I want to be able to take things to the recycling centre 'on the day'. It's not planned, and sometimes I may be going to Braintree and like to pop into the recycling centre if I've got anything to recycle. Another thing is if I plan to, say clear out my garage or garden, I don't know if it's going to rain on the pre-booked day, but if it is I won't be going and will either put the recycling in with my household waste or burn it. I like to pick a dry day to do that sort of thing, and take everything straight to the recycling centre on that day.	CM62
Household waste disposal, any waste in fact, household or commercial should be easier to discard not harder. Charges, time slots, specific vehicle types only, all increase the risk of fly tipping. Waste disposal should be free and easily accessible for domestic and trade alike!!	CM62
I have been a very regular user of both Braintree and Saffron Walden recycling centres for many years now. With exception of a few very limited/unusual occasions (e.g. centres reopening after lockdown or some bank holidays in the summer), I have never had to queue for more than a few minutes and usually do not have to queue at all. The proposed introduction of a booking system addresses a non-issue and will likely cause needless hassle and delay and, in my opinion, risks increasing the likelihood of improper waste disposal such as fly tipping. The ECC should be seeking solutions to make recycling easier for residents rather than imposing new barriers that will harm waste management in Essex.	CM62
I am very concerned that this change could well decrease the rubbish that is recycled... we should be doing all we can to promote this, not put hurdles in residents way	CM62
Only found out through a family member that this scheme of booking a slot to dispose of waste was being proposed. How many people like me with no access to social media platforms have no idea what is happening and will have no opportunity to respond?	CM62
Unless you expect your staff to physically block people, and the police to intervene, the layout of your Saffron Walden site means that a determined driver will still be able to enter the site. The rule of law requires respect; people will have zero respect for this rule.	CM62
Fly tipping	CM62
Fly tipping	CM62
I've been using this site for several years and never had a problem with congestion.	CM62

People won't book ! They will just dump their rubbish where ever ! It's a ridiculous!!!	CM62
Not every one has access to the Internet also I think would encourage mprw fly tipping	CM62
Absolutely appalling waste of money - massive pot holes everywhere and instead our council are chucking money at a ridiculous booking system That isn't needed, risk of increasing the digital divide, GDPR regs not to mention the likelihood of increased fly tipping.	CM62
not busy or convenient	CM62
not busy in week	CM62
There will be queues gathering because of the booking checks ect. This will in courage more fly tipping	CM62
runs well without booking will take time to check paperwork at gates at centre	CM62
It will encourage more fly-tipping	CM62
The new system will only encourage more fly tipping, which will cost tax payers more in the long term.	CM62
There are no congestion issues at Saffron Walden site that I have ever seen and I believe this proposed booking system is totally unnecessary.	CM62
Anything that encourages dumping is a no no	CM62
It was a good idea for vans but not private vehicles	CM62
There isn't a problem at Saffron Walden recycling centre . The staff there always help the public to make sure items are placed in the correct bins.	CM62
There is no need to book at this facility it is run well, the public respect the staff and each other. There are never any queues at the centre, a lot of time you can drive straight in	CM62
This is a further infringement on Council Tax Payers ability to utilise the service they have paid for.It serves no purpose other than to create work for people who have nothing better to do than administer this wholly unnecessary scheme. It looks so complex to use that the likelihood is people will not bother and fly tipping will increase dramatically.	CM62
It is unnecessary, inconvenient and will increase fly tipping. It is discriminatory to elderly people who may not have the means to book in advance.	CM62

Waste of time money and effort. What did this cost to set up. ? Has anyone considered the fly tipping problem. Also seems complicated to have to supply so much information if you do have a booking number.	CM62
IT WILL REDUCE RECYCLING	CM62
The centre is never that busy to justify this	CM62
Not all Older people have access to online booking, people go to the tip 'off the cuff' when they need and have the time to go. More flytipping and dumping will occur. There has never been a problem with queues at Walden except in lockdown when restriction on numbers where in place..	CM62
My main concern is this new booking system may make fly tipping happen more as some people will not want to use a system in order to take their rubbish thus will be easier for them to just dump elsewhere!	CM62
I think this will increase fly tipping and queues	CM62
Ridiculous idea as you can't book for the same day and most trips to the centre are unplanned as I go when I'm either going past or have just cleared an area out so need to get rid of the rubbish.	CM62
This scheme will reduce recycling and increase fly tipping. Also a threat to jobs. Bad for the environment bad for Uttlesford	CM62
A lot of house and garden clearing jobs come up at random times when we get a chance. We don't always know when we will need to use the recycling centre	CM62
The booking system isn't going to provide a better service, to us that pay for it	CM62
Freedom of choice. Big brother, as now have to have Id for voting. If I don't use the refuse site can I have my money back! Why can't we have a referendum to decide as we are living in a democracy aren't we.	CM62
People do not necessarily plan to go the tip, it's 90% spare of the moment, a booking will just increase fly tipping and waste to landfill	CM62
This will certainly increase fly tipping in the area, is totally unnecessary as there is rarely a queue to use this very well organised recycling centre. PLEASE CANCEL this proposal before it starts!	CM62

Any increased risk of fly tipping is bad, facilities are paid for by residents and should be open as they currently are, at residents convenience to use. If people forget to book the lesser law abiding will fly tip. This ends up costing a great deal more for the council and ultimately local residents. No doubt the council will say fly tipping has not gone up as a 15% reduction in waste at recycling centres is a huge saving to them, hence them wanting to roll this out. I've never queued at an Uttlesford tip, so there is no need for it here other than council penny pinching at the cost of convenience to local residents, with a knock on effect of fly tipping.	CM62
I take items to the centre when I visit Saffron Walden (2/3 times per month). I do this to avoid leaving it in or on top of our bins. If ECC implement their plan I would simply leave the items in, on top, or next to our bin. This will increase the time and resources needed to collect rubbish and recycling. The cost saving is simply shifted to the dustmen, and clearing up fly tipped items. It's a false economy.	CM62
Time consuming and time wasting and extremely irritating to have to plan exactly when one can do gardening, DIY and other household chores in order to dispose of their rubbish promptly rather than store it at home or in their cars for when a slot is allocated to them. Most households do not have the space to store rubbish. The policy totally complicates residents' busy lives , is inconvenient and is a complete hindrance. More needless bureaucracy is very unwelcome. People are prepared to wait during busy periods, which in my experience are very rare. More importantly, I believe there will be a considerable increase in flytipping which is unsightly, environmentally harmful and will further burden Councils with more expenditure to clear up dumped rubbish in our countryside. Ultimately the revenue received from residents council taxes will be needlessly diluted and the local projects which really benefit residents and the community as a whole will suffer underfunding.	CM62
Being 7 miles away from the centre my concerns are that i can not plane all my gardening work in 1 day which means instead if bringing my green waste down in large round bags i would need to put it all over the car making it filthy dirty	CM62
I am a walker and over the last couple of years have, as a 75 year old woman, personally cleared fly tipping from our beautiful footpaths. This will only get worse if you restrict access to the tip. I find this a money cutting exercise which will only create more fly tipping and make life more difficult. I use the tip regularly. This is a disgusting idea and totally backward looking.	CM62

I have already sent an answer but I must add that the council tip in Saffron Walden does not have queues at any time so this is unnecessary. I'm sure this will help with some areas but it is not necessary in SW.	CM62
More unnecessary bureaucracy - costs residents time and money.	CM62
I have never encountered any delays. It works so leave it alone. Anything that needs you to sit in front of a screen to log in is just another inconvenience in a world where the internet and websites for bookings just dominate peoples lives and take more time. We dont live in a police state so why you need some ID to sue the tip. The non recyclable bins will get heavier and I think fly-tipping will also increase. Please think logically and reverse this decision.	CM62
This booking system you propose is stupid	CM62
There is no problem with queuing at Saffron Walden recycling centre and even when there is it has no impact on traffic flow into the town centre or the Aldi shopping centre. If the council believes there is a problem with illegal use, this is simply solved by asking users to supply proof of address using a driving licence or council tax letter. This policy will result in reduced recycling and increased fly tipping. Where is the evidence that there is a problem?	CM62
Can only get to tip when help with transport is offered as I am very old, therefore booking system would not work.	CM62
No queues to worry about in the most recent dozen times we've visited both at weekends and weekdays, so the wait that is referred to is irrelevant. Also my parents are elderly and would have no clue how to book. Also as we live a while away from our local tip if we are early where do we hang around for our 'slot' and if we're late because of traffic do we have to return home.	CM62
I don't understand the rationale for booking to visit a municipal recycling centre. I have not see queues on any recent visits. I would like to see any evidence of bottlenecks. It's possible that certain sites are no longer fit for purpose due to urban sprawl eg Stortford but not ALL sites should be treated the same if that's the case.	CM62
If people are clearing out and have small cars they need to do more than one run, even families sorting out sometimes have more than one load. This will encourage tipping and is ridiculous. Will put more pressure on the guys doing the waste rounds as everyone will bag up and leave for them	CM63

I believe more random dumping in the countryside will happen if those who haven't booked turn up and are turned away, this will cause greater expense to local council, to clear the waste, have a detrimental effect on the environment and wildlife, and create an eyesore for everyone. The queues at recycling centres are not bad enough to warrant this action.	CM63
There is little congestion at the local site and therefore I see only inconvenience in operating a booking system as this does not allow ad-hoc or last minute trips to the recycle centre. In addition I think this will cause additional fly-tipping by people that cannot be bothered to book or wait to use the centres. This is already a problem in the countryside and can only be exacerbated by making it harder for people to use the recycle centres.	CM63
The best bit currently is being able to just go to the centres exactly when you want and need to!	CM63
This is without doubt a fly tippers charter.	CM63
Will reduce the queues	CM63
Completely unnecessary, there are usually no queues unless it's a weekend. This is only so they can start charging a booking fee soon as well.	CM63
Is this plan to help the staff at the recycling centres? If there is no issue at the local centre why should we change? Maybe only at peak times if that is the problem..	CM63
If I time my visit there is rarely a problem with queuing though being retired I have the luxury of being flexible in timing my visit.	CM63
Never observed any problems at any of the centres. Am not aware of stated reasons from E.C.C. as to why this move is proposed.	CM63
My trip to the refuse centre are never planned. So now when I have a good clear out it means having to store my rubbish until I can get a slot. You can bet the weekends are going to be incredibly busy so it could be weeks until I can get rid of my refuse. I feel for people who have relatives houses to clear out, with only one booking a week it will take months to clear a house. This hasn't been done to help the users so why is this being done? I can only honk that there will be a charge introduced at sometime. Why change a system that doesn't need changing.	CM63
I think it will make fly tipping more common, also big disadvantage for people with no internet & stops you combining trips, I usually go on the spur of the moment at a time when I'm passing the dump	CM63

It will encourage people to fly tip more than already & stop people from spontaneously clearing up & combining trips to the tip with other journeys	CM63
There is never a queue	CM63
Never had a problem queuing except during Covid restrictions. I feel lazy people will just fly tip rather than bother to book . As I regularly litter pick on Station Rd Little Dunmow and around our parish I'm definitely not in favour of even more rubbish being thrown out of cars !!	CM63
Think this will encourage fly tipping	CM63
Due to surrounding countryside / garden sizes - one trip isn't sufficient enough for cutting and you aren't able to book for the same day so you'll use waste sitting around	CM63
I believe this will result in increased fly-tipping. Need to keep a visit to the ce treat as easy as possible.	CM63
I don't see the point of the exercise. Every time I visit, I don't encounter any issues. This should be for trade only. It's an inconvenience, in my opinion.	CM63
My elderly father in law would struggle to do this. I have never seen congestion at Braintree	CM63
Wait times were high during the big "lock down clear outs" but not very long now. People are not that organised. Fly tipping will increase.	CM63
This will increase fly tipping. There is no need to add a booking system.	CM63
Totally unnecessary. The bureaucratic cost. I wonder what people will do if they forget or are unable to book a slot ...	CM63
There has never been congestion any time I have visited Braintree recycling centre. This is not necessary and only serves to make residents lives more difficult. You can't always plan ahead for these things, it's often a case of waking up and deciding you'll have a clear out.	CM63
The booking system was fine in lockdown but I can't see the point now. It's much easier to just be able to go along as not everyone has the time to put aside for a recycling booking.	CM63
There is already enough fly tipping going on, if this is a booking system and people forget to book it, then where will they unload their rubbish, I think it works fine the way it is, there's never any hassle and you don't have to queue for long, why change a good thing.	CM63

this will cause a great deal more fly tipping. People want to go to the recycling sites when it suits them. sometime on the spur of the moment without having to book a time.	CM63
I think it will encourage fly tipping	CM63
Have had no problems with queuing other than during covid. This will lead to more fly tipping and I will then cease litter picking in the village.	CM63
It was perfect as was. No queues. Clean tidy and without doubt there will b fly tipping everywhere round this rural district now!!!!	CM63
I feel it will result in more fly tipping. Going to the dump is often a sour if the day event, ridiculous to have to book day before...	CM63
We live about 10 miles from the Saffron Walden site, trying to arrive within a 15 minute slot is quite difficult logistically and probably means arriving earlier and parking somewhere along with others who have booked that slot. Can't see that this solves any congestion problems. In fact, we have never had any congestion problems when visiting the site.	CM63
Never had to queue!	CM63
I have never had to queue at Saffron Walden. It is not always possible to know in advance when you need to use the facility.	CM63
Most homes now are too small to store items not required. The centre at Braintree we rarely have to wait long if at all Hammer to crack small nut	CM63
Why is the system universally applicable across the County? Surely it should be justified or not on a centre by centre basis	CM63
This proposal seems totally unnecessary and just more bureaucracy. I use the recycling centre quite regularly at different times of the week and have never experienced any undue queueing or congestion. This proposal will only discourage people from using the centre and could encourage more flytipping. In view of the above, why is this proposal being suggested?	CM63
There are few times when there is congestion at the Braintree Centre and I believe having to book an appointment will encourage fly tipping.	CM63

if you want to go twice in 1 day, you need to book 2 appointments, which seems ludicrous. If you decide on the day you've got some stuff to take to the tip, which lets face it, most people do on the day, you cannot load up the car/trailer and take to the tip as you have to pre book 24 hours in advance. if you go ahead with the booking system at least allow same day bookings.	CM63
Will increase fly tipping	CM63
Will greatly increase flytipping	CM63
It should be made as easy as possible for people to do the right thing and recycle responsibly. The proposal is highly likely to cause an increase in fly tipping and probably missed recycling targets.	CM63
such constraints are bound to increase dumping, which is already a problem	CM63
A booking system would increase the incidence of fly tipping	CM63
Often we need to dispose of things at short notice, especially some items that are not collected kerbside. Having to book would make this more difficult. I also fear fly tipping will increase in the local area.	CM63
We have considerable problems with fly tipping this will make matters worse. Not everyone has access or ability to use online booking system. The idea is to reduce queuing - there is rarely one at the Braintree recycling site.	CM63
There is no issue of congestion at our tip and I would be concerned it would increase fly tipping in the country side. People already tip around our village so making it harder to go to the tip is likely to increase tipping.	CM63
This will only result in more fly-tipping. For weekends it might be a good idea but not needed for weekdays, if you plan your time to go.	CM63
It certainly isn't necessary to have a booking system especially during the week. People won't bother to book - they will fly tip their waste along the bye ways and country lanes.	CM63
Surely the proposed booking system will increase fly tipping and is completely unnecessary.	CM63

<p>Firstly, the only times when there are problems with queues at Braintree Recycling Center are at times such as post-Christmas and you don't design a permanent system around such 'one off' situations.</p> <p>Secondly, at a time when we should be encouraging recycling along with other forms of environmental responsibility, it is odd to introduce a deterrent scheme. I rarely plan a visit to the recycling centre 24 hours in advance, it is usually a spontaneous decision linked to another activity, such as tidying the garage. If I could not visit without a prior booking, how much more recyclable material will end up on my black wheelie bin? A rather perverse incentive that is contrary to ECC's environmental policies.</p> <p>This is an unnecessary solution in search of a non-existent problem that is at best pointless and at worst environmentally damaging.</p>	CM63
Queues are very rare in Braintree so this scheme is not needed.	CM63
I've never had a long wait at the site the staff do a great job in keeping it moving	CM63
I think it will lead to more fly tipping from people who can't get booked in on the day or time they want. Braintree is not usually an issue for queuing unless it's later in the day.	CM63
Sometimes gardening / clearance is done on the spur of the moment and even when planned we never know what time we will be finished so i dare say others will be done the same and suspect this will enhance fly tipping or unrecycled rubbish being burnt	CM63
I have never had to queue at Braintree, its properly run and doesn't need changing	CM63
Current system seems to work quite well, "if its not broke, dont fix it " springs to mind. I assume it will have to be booked online. Not everyone has the internet.	CM63
I use the centre at times I know it won't be busy and like to use to recycle there. I know won't bother if I have to book and will just use wheelie bins which means I won't be recycling which is very sad.	CM63
No congestion problem. Never had queuing problem. Disabled and rely on others to take waste for us - often ad hoc help from neighbours which can't book in advance.	CM63
Often drop off when i have time, booking a slot wld likely see me having to do a specific journey. ie an extra journey.	CM63

I'm my opinion this would cause more fly tipping which is already a problem in Uttlesford	CM64
This is going to encourage more fly tipping and is a ridiculous idea.	CM64
How will this reduce fly tipping?	CM72
Totally against this proposal	CM73
I fear it will cause more fly tipping and in the long run cost the council more money in getting rid of it all! I'd rather queue, if necessary, to get rid of the rubbish when I want to get rid of it	CM74
This will massively increase fly tipping.	CM74
This is crazy, will lead to fly tipping. We have almost never had to queue in Braintree. Trying to bring in charges by the back door!	CM74
The current system works! Vans to continue booking. Family vehicles NO BOOKING REQUIRED. There is seldom a queue at Braintree - a very well ran site. I fear flytipping will increase if bookings are brought in costing the council a lot of money to remove tipped waste	CM74
No queues where I go. Can't just go on a whim if you have to book the day before. And the 'time slot' is very restrictive. What is going to happen if you are late? People may not bother with the extra fuss and just put the recycling into the normal household waste therefore it will end up in land fill.	CM74
I think this will encourage fly tipping.	CM74
Even during busy times there is very little queueing so this is pointless and inconvenient.	CM74
It doesn't get that busy	CM74
Visit centre often - never been a queue	CM74
This is needless complexity and an intrusion on our privacy. We pay for the tip. We understand what we are allowed to bring in. Why do they need to know any more?	CM74
People will just fly-tip more	CM74
People may just dump rubbish	CM74
Will have a huge effect on the problem of fly tipping particularly in rural areas. Also some residents may be unable to use online facilities to book.	CM74

There is no queue problem at Braintree. How will booking save money? It just makes more work either for the Council or the company running the recycling centre! If it ain't broke don't fix it!	CM74
There is no congestion at saffron Walden recycling. Will lead to fly tipping	CM74
<p>1. The current system at Saffron Walden works perfectly well and there is no obvious need or reason to change it.</p> <p>2. A previous booking system tried at Saffron Walden resulted in traffic jam chaos on the B184 and had to be ceased very quickly.</p> <p>3. The proposed booking system will not accommodate people who are at work during the week.</p> <p>4. If imposed, it will lead to far more fly tipping especially in farmer's fields and remote lanes. Will ECC pay for clearing up this increased rural mess?</p> <p>5. It will put the site staff at risk of assault if they turn away anyone being late or early for their appointed time.</p> <p>6. Number plate recognition is already in place and presumable someone has to monitor that - for what ever reason? A booking system would require more staff time to be spent on policing the booking instead of their normal job of keeping the site tidy and safe for everyone.</p> <p>7. Site staff saying that they have been told that a booking system would stop people form other counties using Essex facilities is incredulous! What percentage, if any, set against the inconvenience for the residents who pay Cllr Buckley's expenses!!!</p> <p>8. Cllr Buckley should offer his obvious spare time to assist Cllr Lee Scott in addressing the current crisis in the Highways Department. Any expense that would or is being incurred on this unnecessary and stupid idea should be spent on filling potholes. Take a vote on that suggestion and you would get a unanimous answer!</p> <p>9. It brings Essex County Council into disrepute for permitting this idiocy.</p>	CM74
Totally unnecessary, will encourage more fly tipping.	CM74
This will increase fly tipping. There is never a queue at Saffron Walden or Braintree. The lockdown situation was exceptional and not the norm. The staff are rarely available to help because they are either in the ports cabin or sorting through the skips for saleable items.	CM74
Don't understand the point of this . Rarely experience queues. I just call in with small numbers of items and bottles etc when passing. Can't book because it would then require a special journey.	CM74
I believe this proposal is unnecessary in this area, and will discourage recycling	CM74
Just makes it difficult to use	CM74

Inconvenient and time wasting as no real issues with gaining access to site also will only encourage flytipping. Also as we have had broadband we may not be able to get online to book easily. Please reverse this stupid idea.	CM74
Booking a slot will only discourage use and encourage fly tipping.	CM74
I have hardly ever had to queue for long at recycling centre.	CM74
More fly tipping	CM74
having to book will reduce the availability to me as I do not always know when i need to use the facility. Additionally, one stated reason for booking is reduced queuing - this is not a council problem to fix. It is 100% down to the visitors to determine if the Q times are prohibitive & adjust their visit times accordingly.	CM74
There's never an issue with queuing when I go so don't see the need to book.	CM75
FLY TIPPING!!!!!!	CM75
Will cause even more fly tipping	CM75
Recycling should be encouraged and made easy for people. It will cause more queues	CM75
Can't believe anybody in their right mind would make this ridiculous decision. I use Braintree on a regular basis, totally impracticable to make appointments, I will now use my wheelie bin for all waste	CM75
There is no issue at this centre with queuing. Therefore the change is completely unnecessary. The inability to just take rubbish when you want it is retrogressive . Limiting visits causes a problem for gardeners like myself. At certain times I might visit the tip two or three times a day. Then I don't need it for weeks. One can't always plan when one needs the tip. Why make our lives just a little bit more difficult for no discernible reason?	CM77
The only time I had to queue was around Covid lockdown. Braintree is laid out so well, the staff maintain it so well. They are friendly and helpful. I can't see the point in having to book a slot.	CM77
We go in the week and there are no problems with queuing. Can't see how the booking system will improve this. Maybe if it is busy at weekends.	CM79

15 minute slot. If traffic is busy on your journey to the Re-cycling centre, you may be late and miss your allocated spot. If you are too early, you will surely park somewhere in a road just outside of the re-cycling centre, and wait until your time is ready. Parked vehicles are likely to clog up the roads while people are waiting. (I read a suggestion, that if you are too early or arrive late and miss your spot, you will incur a charge). If people miss their spot, they are more likely to fly tip if turned away from the re-cycling centre, with a full load/trailer of items to be disposed of. How much money is being spent on this so called wonderful plan that ECC want to impose on their residents?	CM79
Queuing not a problem.	CO14
Booking not required at Shrub End	CO29
Thoroughly unnecessary and additional bureaucracy that causes new costs, inconvenience, confusion and is especially stressful and excluding for people without access or competence for digital services. There is no problem with excessive traffic at most recycling centres and people naturally self-select the quieter times to arrive, which naturally calms any traffic peaks. This is clunky and without a jot of thought about the impact on tax paying Essex residents - it may help the people who run the centres but that is what they are paid to do. It is likely also the first step to bringing in new charges for using the tip. Badly done Essex County Council	CO45
I am concerned this will lead to a huge rise in flytipping.	CO91
Except for post Lock Down, I have never experienced any congestion whatsoever all aided by Superb staff.	CO91
There are times when you need to get stuff to the dump quickly and when you're working on something unexpectedly Also timings can't always be stuck to and would cause a lot of stress trying to get there on time	CO94
Always use mid week and never a queue. Usually is a spontaneous decision to go and fear restricting usage (frequency and need to book day before) will cause more fly tipping by others. We need to make services easier to use by ALL community groups and this will make it harder generally and for non internet users / the unplanned specifically.	SG88

We regularly use the Saffron Walden centre to deposit our garden waste and at no time over the past couple of years have we had to queue to empty our bags nor have the containers been so full that we have been unable to do that. Its interesting to note that during 2020, when the facility was more crowded, Essex CC chose not to have a booking system and the site functioned well - the odd queue but nothing more. If they have a problem affecting one or two sites then surely they can bring in a local system. As it is this is concerning, as any restrictions are bound to land to more unauthorised tipping.	SG88
This disadvantages older residents without access to the internet/smartphone. Fly tipping will increase. There is no evidence that Saffron Walden would benefit from a booking system.	SG88
I personally need to use this site as i have difficulty with the stair access at other sites. Do not understand the need for a booking system it is normally quiet most if the time.	SG88
Most people will have a clear out at home on the spur of the moment. It's often weather dependable, people will do gardening and tidying up. So this will make it impossible to predict when you will need a slot at the recycling centre. I feel it will increase fly tipping, which is already a problem in the area. I have never had to queue at Saffron Walden recycling centre. Staff there are friendly and helpful. People will put the odd item in their car to take to dump en route to any of the shops that are adjacent to recycling centre.	SG88
Pitsea tip works perfectly well. Some people can only get to the tip on weekends usually the busiest time. Could be waiting months for a slot	SS16